

Joined Up Care
Derbyshire

Introduction to Medicines Management

Kate Needham - Assistant Director of Medicines Optimisation and Delivery

Mark Jones - Repeat Prescribing Business Manager

Tracey Mousley - Medicines Optimisation Technician, Repeat Prescribing Project

Linda Hough - Medicines Optimisation Technician, Repeat Prescribing Project



Medicines Management and Clinical Policy

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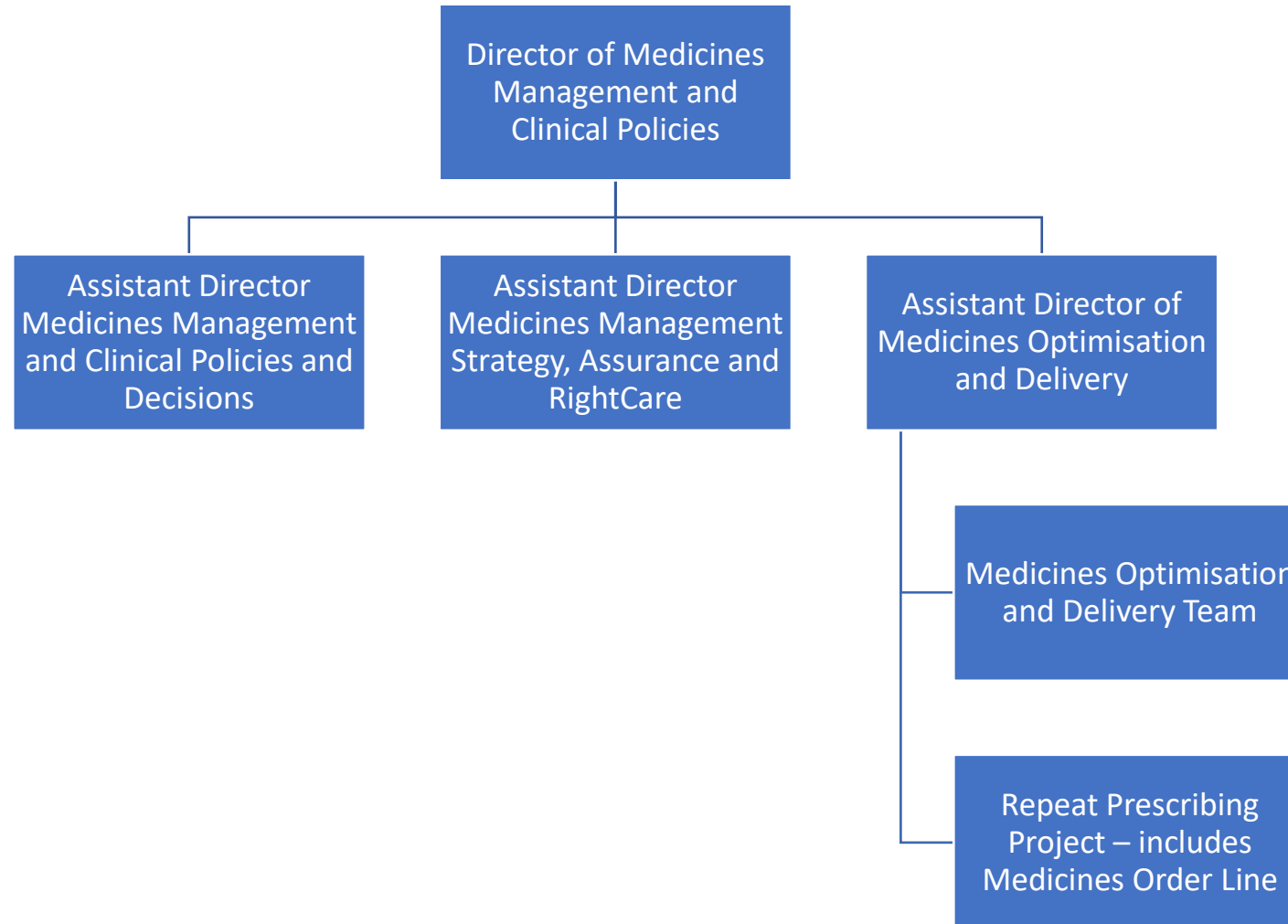
Medicines:

- improving the health and wellbeing of our population
- most common therapeutic intervention in the NHS
- effective, safe and an efficient use of resources
- 2019/20 = £250m = ~14.5% of the Derbyshire £
- Pharmacy workforce = third single largest professional staff group in NHS



Medicines Management and Clinical Policy Team

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Medicines Optimisation and Delivery Team

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- Proactive support e.g. clinical software
- Reactive e.g. after an incident/issue
- Communication e.g. education
- Support national and local priorities e.g. Covid vaccination programme
- Value work e.g. medication reviews and switches



Medicines Optimisation and Delivery Team

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- **Polypharmacy:** With an ageing population, the use of multiple medicines is increasing
- **Harm:** There are an estimated 237 million 'medication errors' per year in the NHS in England, with 66 million of these potentially clinically significant
- **Waste:** It has been estimated £300 million of NHS prescribed medicines are wasted each year.



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Medicines Order Line



Prescription Medicines Order Line

A new and convenient way to order your repeat prescription.

North Derbyshire - Call

01246 588860

South Derbyshire - Call

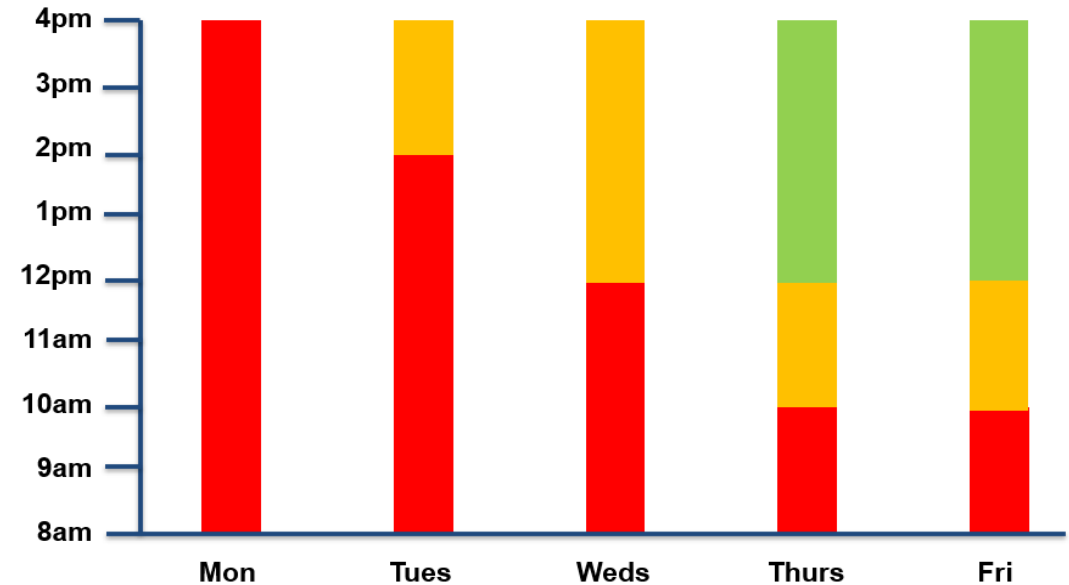
0115 855 0260

8am – 4pm Mon to Fri*

*These times may be subject to change and exclude bank holidays.



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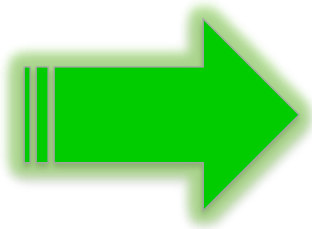
To prevent waiting in a queue, please call later in the week at the least busy times, as indicated by Amber and Green on the graph

Our Journey

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1,875,444 calls received



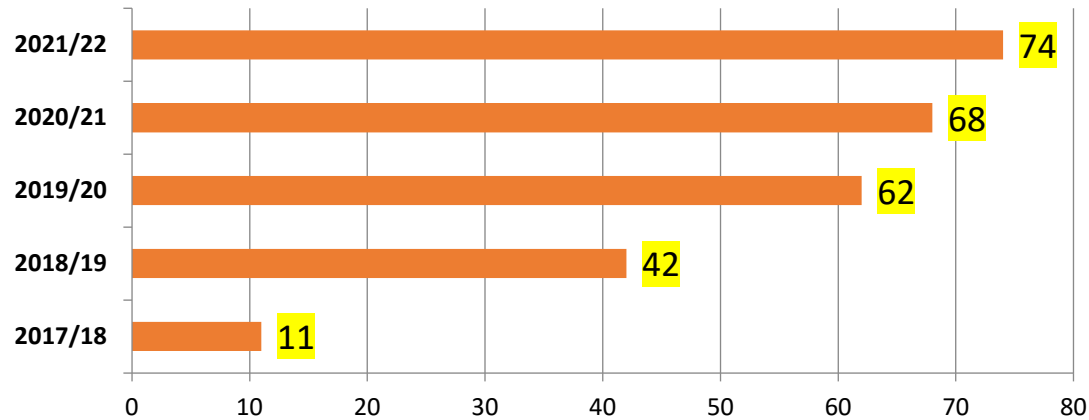
1,498,795 interventions



70 GP surgeries

Our Journey

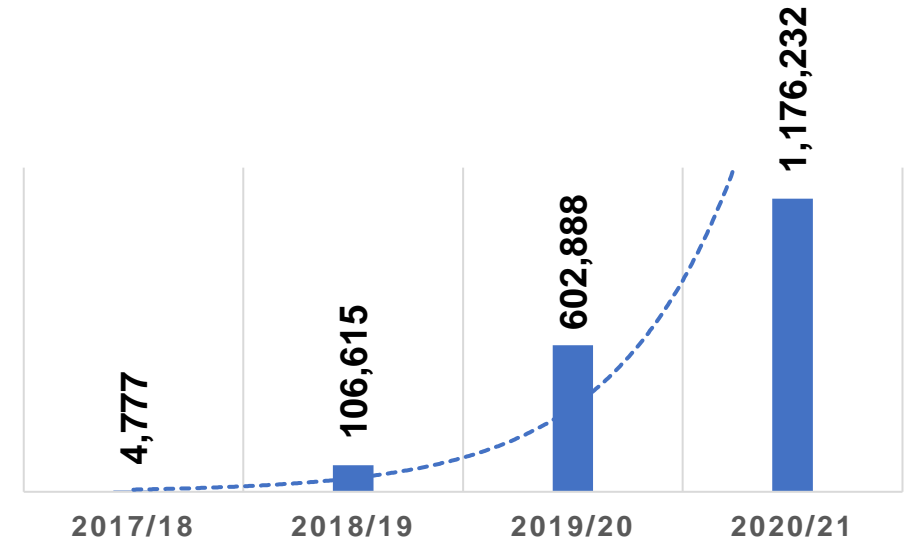
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- Year on year the MOL has welcomed new GP surgeries
- **66%** coverage of the DDCCG region*

*71% eligible GP practices

CALLS RECEIVED



- Significant increase in calls year on year
- **95%** upsurge in 2020-21 versus the prior year

2020-21 Review

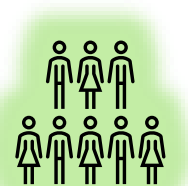
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1.1 million calls handled



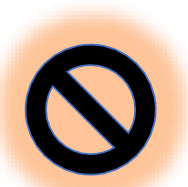
95% increase



675,000 patient population



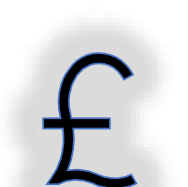
12 % increase



882,000 interventions made



120% increase



**£4.1 million savings in
reducing medicines waste**

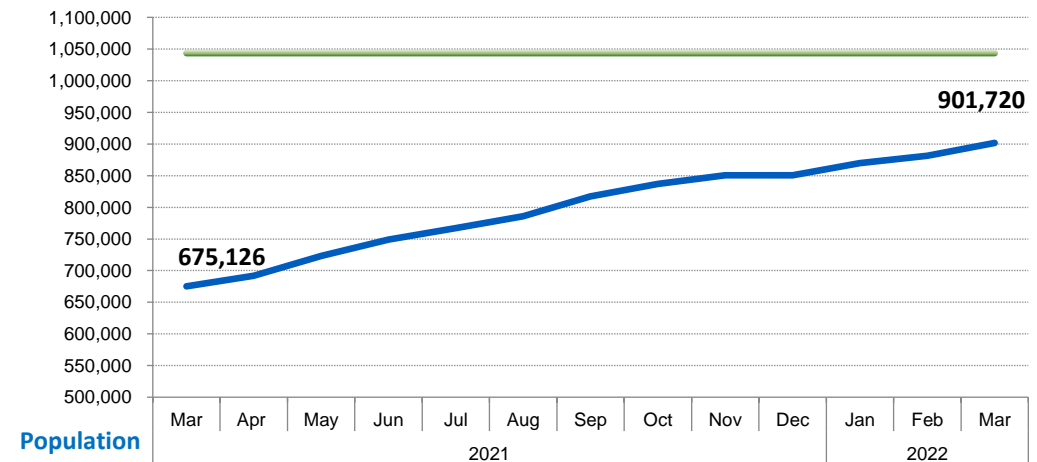


37% increase

This Year

This year our aim is to...

- Add **26** new GP surgeries to the MOL
 - **3** per month (average)
- Increase patient inclusion by **225,594**
 - **34%** growth against the prior year



Alternative Ordering Methods

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- Electronic Repeat Dispensing
- NHS app
- Online ordering - clinical system
- MOL call back service



The image shows a white smartphone displaying the NHS App interface. The screen has a blue background with the NHS logo at the top. Below the logo, there is a section titled "How are you feeling today?" with a "Check symptoms" button. Underneath, there is a section titled "To access your GP services" with a green "Log in or create account" button and a "Terms and conditions" link at the bottom.

NHS APP

The NHS App that lets you book appointments, order repeat prescriptions and access a range of other healthcare services.

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Enabling the best start in life, living well, ageing well and dying well

