



Join us as a Citizens Panel Member

Have your say on health and care in Derbyshire

The NHS is one of Britain's proudest achievements and staff do a superb job treating record numbers of patients. But society's health and care needs are changing. People are living longer, new medicines and technologies are being discovered and more of us are living with long-term conditions such as diabetes and asthma.

To meet these challenges, local councils, care homes and different parts of the NHS – hospitals, family doctors, mental health teams and others – have come together to form partnerships, and are working together more closely than ever before. In Derbyshire this partnership is called Joined Up Care Derbyshire (JUCD), Derbyshire's Sustainability and Transformation Partnership (STP). The role of JUCD is to co-ordinate services better, keep people healthy and out of hospital and agree shared priorities for the future.

JUCD has developed the Citizens' Panel to ensure that we can listen to and learn from our local residents. By sharing your feedback and opinions on health and care services, you can help us to design services that take into account 'what matters to people', on a range of topics related to health and care services.

Frequently Asked Questions

What is involved if I join the Citizens' Panel?

Citizens' Panel members will be contacted throughout the year to provide their input and views on health and care services in Derbyshire. You'll be invited to take part in a range of surveys which you can fill in online or through the post, and you can also opt to attend focus groups, working groups or committees in person to talk about health and care in more detail.

Every aspect of the panel is entirely voluntary; we only ask that you interact with the panel at least once in every 6 month period, i.e. by filling in a questionnaire, or attending a focus group.

What's in it for me?

- You will be helping to ensure we provide better quality care in a way that matters the most to local residents.
- You will have the opportunity to have your views heard by local health and care decision makers.
- You will find out about new plans and ideas for Derbyshire.
- You will be reimbursed reasonable travel expenses for participation in face to face meetings such as focus groups.

Will my responses to surveys and other activities be kept confidential?

Yes, all personal information is kept confidential. For Joined Up Care Derbyshire's Privacy Notice see here: <https://www.derbyshirehealthcareft.nhs.uk/about-us/equality-and-diversity/using-website>

How do you choose which people can join the panel?

We will actively recruit people to join the Citizens' Panel that are representative of the local community so that it represents the views of people of different ages, backgrounds, and from different parts of Derbyshire. However, anyone can join the panel voluntarily, as long as they are registered with a GP in Derbyshire and are 16 years of age and over.

Will I receive feedback if I take part?

It will not be possible to reply to every comment individually because we will receive thousands of responses. But you will be contacted regularly to let you know the results of different surveys and activities.

Can I change my mind about how I want to be involved?

Yes, you can ask to be removed from the Citizens Panel at any time by contacting us by email, telephone, or via post.

Where can I get more information?

You can find more information about Joined Up Care Derbyshire on our website <https://www.joinedupcarederbyshire.co.uk/>



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If you require this leaflet in an alternative format please get in touch.