

# Joined Up Careers Derbyshire

## Service manager



### What is a service manager?

Service managers are responsible for the strategic, financial and day-to-day running of health and social care settings – for example a hospital department, GP surgery or group of care homes.

Tasks vary depending on the specific service but often include analysis of service performance, the implementation of policies and improvements, liaising with stakeholders, management of staff and recruitment, setting and managing budgets, and maintaining high quality and value for money.

### Do you have what it takes?

Communication, leadership and decision-making skills are essential when working in service management. Other important skills include problem solving, using initiative and a commitment to improving patient care.

Graduate management schemes are offered by many NHS employers for fast-track entry into senior management roles – a 2:2 degree or equivalent qualification/ experience is required to apply. It is also possible to enter the sector at a lower level and work your way up into a service manager position. Experience of management within other sectors can also help when applying for service manager roles.

### What's in it for you?

- Ability to drive change
- Variety
- Excellent employment prospects
- Competitive pay
- Progression opportunities

### How can I find out more?

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