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# The Regional Learning Coordinator Role

- Each region of England has a Social Prescribing Learning Coordinator supported by NHSE, who will support the new Social Prescribing Link Workers & their colleagues as they set up the social prescribing services, and expand and develop them.
- We all have experience of either being link workers or managing and developing social prescribing schemes.
- We focus on sharing good practice, new initiatives and learning opportunities and support the development needs of social prescribing link workers – where needed provide one to one support or sign posting.
- We support the development of STP/ICS level peer support networks so that link workers can regularly meet with others in their area to support one another and to share best practice
- NHS England also provide webinars and online community of practice – futures NHS Social Prescribing Collaborative

# Derbyshire Social Prescribing Link Workers

- Successful Link Worker peer Network – ran by Link Workers for Link workers
- Link Worker Champions – sharing good and addressing local challenges & supporting colleagues across the region – most recent webinar was ‘Establishing Relationships across the PCNs’ and ‘Supporting colleagues’.
- Key points of discussion recently have been – Understanding Personalised Care Approaches & PAM (Patient Activation Measures) benefits & challenges
- LW Support & Supervision Survey - to identify what wider supported is needed for link workers and for those setting up social prescribing provision

# How the Link Worker Survey supports the system

- Challenges –
  - The shift in paradigm, understanding the strength and expertise that the link workers bring to the PCN's, their person centred approach to building the relationships that help address the wider health determinates impacting on patients verses some GP's expectation of the link worker role and time spent with the patient.
  - Understanding the role and how it benefits the PCN's
  - Creating a space for link workers to access a clinical champion or clinical supervisor if needed
  - Some Link Workers feeling isolated
  - Concerns regarding the reduction in onward referral capacity into communities
- Training requests -
  - Mental Health, Autism awareness, Bereavement, PAM, Motivational Interviewing, Active Listening, understanding the impact of loneliness
- Support requests -
  - Support to debrief and space to talk about cases and impact on the LWs
  - Understanding what data the PCN's want to capture & where to log it
- Good practice-
  - VCSE organisations provide regular supervision
  - Supportive & approachable GP's
  - Peer support sessions