# Join us as a Citizens Panel Member

## Have your say on health and care in Derbyshire

Society's health and care needs are changing. People are living longer, new medicines and technologies are being discovered and more of us are living with long-term conditions such as diabetes and asthma.



To meet these challenges, local councils, care homes and different parts of the NHS – hospitals, family doctors, mental health teams and others – have come together to form partnerships, and are working together more closely than ever before. In Derbyshire this partnership is called Joined Up Care Derbyshire (JUCD), Derbyshire Integrated Care System (ICS). The role of JUCD is to co-ordinate services better, keep people healthy and out of hospital and agree shared priorities for the future. Click <a href="here">here</a> for more information.

JUCD has developed the Citizens' Panel to ensure that we can listen to and learn from our local residents. By sharing your feedback and opinions on health and care services, you can help us to design services that take into account 'what matters to people', on a range of topics related to health and care services.

### **Frequently Asked Questions**

#### ■ What is involved if I join the Citizens' Panel?

Citizens' Panel members will be contacted throughout the year to provide their input and views on health and care services in Derbyshire. You will be invited to take part in a range of surveys which you can fill in online or through the post, and you can also opt to attend focus groups, working groups or committees in person, or online to talk about health and care in more detail.



Every aspect of the panel is entirely voluntary; you can get involved as little or often as you like, either online, or at events in person.

#### **■** What's in it for me?

- You will be helping to ensure we provide better quality care in a way that matters the most to local residents.
- You will have the opportunity to have your views heard by local health and care decision makers.
- You will find out about new plans and ideas for Derbyshire.
- You will be reimbursed reasonable travel expenses for participation in face to face meetings such as focus groups.



### ■ Will my responses to surveys and other activities be kept confidential?

Yes, all personal information is kept confidential. For JUCD's Privacy Notice see <a href="here">here</a>



### How do you choose which people can join the panel?

We will actively recruit people to join the Citizens' Panel that are representative of the local community so that it represents the views of people of different ages, backgrounds, and from different parts of Derbyshire. However, anyone can join the panel voluntarily, as long as they are registered with a GP in Derbyshire and are 16 years of age and over.



### ■ Will I receive feedback if I take part?

It is not possible to reply to every comment we receive individually but we are committed to feeding back on how collectively information has been used to influence the decisions being made about health and care services.



### ■ Can I change my mind about how I want to be involved?

Yes you can remove yourself from the panel at any time. You can also change your contacts details, and other information by logging into your profile.



### Where can I get more information?

You can find more information about JUCD on our <u>website</u> or email <u>joinedupcarederbyshire@nhs.net</u>









