

Derby and Derbyshire Equality Objectives 2020-2022

The three objectives outlined below are intended to be two year objectives due to the wide reaching scope of the work. There will be an update provided with the publication of the EDS2 report in April 2021. If an objective is completed by this time then further objective/s will be agreed.

- 1. Urgent Care Review: To review the existing urgent care offer across Derby and Derbyshire, working with members of the public and users of the service to understand current behaviours in accessing services. To review information gathered to form possible options for future services and launch a formal consultation ensuring that there is reasonable effort to consult with a true representation of the Derby and Derbyshire Community.
- 2. Outpatient modernisation programme: To review and redesign outpatient services making use of technology. Ensure that demographic information about current and projected usage is gathered and that engagement includes reasonable representation. To also seek out seldom heard groups to ensure that they are given the opportunity to have their voice heard. This will include but not be limited to the Deaf Community and LGBT+ Derbyshire.
- **3. Governance and Processes**: To ensure that governance and processes for equality and engagement are embedded within the organisation. This includes but is not limited to S14z2 form, QEIA process and Engagement Committee.