

Digital Derbyshire

What have we done in 2019

Whats next in **2020**

2019

100% of GP practices offer NHS app access to their systems

We have a small but growing number of patients converting to the new system



Free Wifi for patients is the norm for all GP practices, health centres and hospitals



Citizens

Converge and Connect
we will standardise onto common platforms where we can and connect platforms where we can't

Complete existing work programmes

- Expand NHS app use, so that it becomes the normal way that patients contact NHS service
- Deliver improved GP support systems (Pathfinder) to ensure that patients who require onward referral, go to the most appropriate service
- Roll out online consultation options to all patients at all GP practices.

Improve IT 'good management'

- Refreshing' IT equipment on a rotating basis, to ensure 'old and slow' equipment are permanently eliminated
- Constant improvement of cyber defences against 'hacking' and other attacks
- Better governance and management of systems.

Developing new services

- Increase the use of specialist apps in Cancer treatment, Child Health, Long term conditions, and other specialist areas
- Develop 'patient journey' software – allowing patients to explain in their own words their unique circumstances
- Strengthen 'digital maturity' in hospitals (i.e. better systems, easier to use, more comprehensive)
- Increase 'paper free' services to 100% - the elimination of paper casenotes and other medical records.

Strengthen sharing patient information

- Further develop sharing systems within Derbyshire (MIG) and across the East Midlands, where appropriate (LHCR OneCare system)
- Community and Mental Health records to be provided on a common system which will provide better access.

100% of GP practices offer online access to their systems (POLAR)

28% of patients are taking advantage of the service



100% of GP practices offer extended hours appointments

Professionals

A new data high speed network (HSCN) is being installed to cover all NHS sites in Derbyshire, to complete in 2020



All PCs and other equipment throughout Derbyshire is being upgraded to further improve cyber security, to complete early 2020



Foundations

Innovation

60% of patients are registered with GP practices that are offering online consultations



IT system is being rolled out to support emergency care

Approximately **3,000** OOH consultations per month use the MIG, allowing clinicians to provide a service with a summary patient record, enabling better diagnoses and treatments

Analytics

Shared clinical records between different GP Practice IT systems and Community NOW available

Antenatal patients (expectant mums) in **Chesterfield Royal** can access their records online



All patients have their records available online to the Out of Hours (OOH) service through the MIG (Medical Interoperability Gateway)

Care homes are being equipped with secure NHS email to support safe communications.

