# Derby and Derbyshire CCG: Summary Governing Body Assurance Framework Quarter 2 – July to September 2020/21

# Introduction

The Governing Body Assurance Framework (GBAF) aims to identify the strategic/principal risks to the delivery of the Derby and Derbyshire CGGs strategic objectives. It sets out the controls that are in place to manage the risks and the assurances that show if the controls are having the desired impact. It identifies the gaps in control and hence the key mitigating actions required to reduce the risks towards the target or appetite risk score. It also identifies any gaps in assurance and what actions can be taken to increase assurance to the Derby and Derbyshire CCG. The table below sets out the Derby and Derbyshire CCG strategic objectives; lists the strategic/principal risks that relate to them. Further details can be found on the extract pages for each of the strategic/ principal Risks.

The Strategic Aims of Derby and Derbyshire CCG are:

- 1. To reduce measurably our health inequalities and improve the physical health, mental health and wellbeing of our population.
- 2. To reduce measurably unwarranted variation in the quality of healthcare delivered across Derbyshire.
- 3. To plan and commission quality healthcare that meets the needs of our population and improves its outcomes, and accounts for the long-term sequelae of Covid-19.
- 4. To support the development of a sustainable health and care economy that operates within available resources, achieves statutory financial duties and meets NHS Constitutional standards.
- 5. Work in partnership with stakeholders and with our population to achieve the above four objectives.

|    | Strategic Risk(s)  | Current Rating | Executive Lead   |
|----|--|----------------|------------------|
| 1  | Lack of timely data, insufficient system ownership and ineffective commissioning may prevent the ability of the CCG to improve health and reduce health inequalities.              | 9              | Steve Lloyd      |
| 2  | The CCG is unable to harness the skills and capacity in the organisation and across the system to identify priorities for variation reduction and reduce or eliminate them.        | 12             | Steve Lloyd      |
| 3  | Ineffective system working may hinder the creation of a sustainable health and care system by failing to deliver the scale of transformational change needed at the pace required. | 12             | Zara Jones       |
| 4A | The Derbyshire health system is unable to manage demand, reduce costs and deliver sufficient savings to enable the CCG to move to a sustainable financial position.                | 16             | Richard Chapman  |
| 4B | The Derbyshire health system is unable to manage demand, reduce costs and deliver sufficient savings to enable the system to move to a sustainable financial position.             | 16             | Richard Chapman  |
| 5  | The Derbyshire population is not sufficiently engaged to identify and jointly deliver the services that patients need.   | 12             | Helen Dillistone |



| To reduce measurably health, menta   | Strategi<br>y our health in<br>al health and w | equalities a              |      |              | ysic | al       |   |  |  |  | GB          | AF        | RI  | SK   | 1  |   |  |   |  | Ass  | signed                          |
|--|--|---------------------------|------|--------------|------|----------|---|--|--|--|-------------|-----------|---|--|--|---|--|---|--|--|---------------------------------|
| What would success look like and how would we measure it?<br>Agreement of and commitment to agenda at JUCD Board.<br>Strategic Long Term Conditions Programme Board to be established or system<br>to collate and triangulate data and agree actions.<br>Focussing on particular patient cohorts, measures around services to be put in<br>place to support reduction of inequalities.<br>LTC Board to identify group(s) for focus.  |  |                           |      |              |      |          | prevent the ability of the CCG to improve healt   |  |  |  |             |           |   |  |  |   | rship and inef   |   |  |  |                                 |
| Risk rating  | Likelihood                                     | Conseque                  | ence | Total        |      |          |   |  |  |  |             |           |   |  |  |   |  |   |  |  | Date re                         |
| Initial  | 4  | 3                         |      | 9            | 10   | <b>)</b> |   |  |  | G  | BAI         | - R       | ISK   | 1  |  |   |  |   |  |  | <b>onale f</b> o<br>Capacity    |
| Current  | 3  | 3                         |      | 9            |      | 3        |   |  |  |  |             | •         |   |  |  |   |  |   |  | • P  | PLACE a<br>Director.<br>QIA/EIA |
|  | Level  | Categor                   | у    | Target Score | 0    | - 1      | ay  | ЭС   | <br>∧ n[                                     | <b>,</b>                                   | st          | er        | er  | er   | er   | 2   | 2  |   | £  |  | Link to                         |
| Risk Appetite  | Moderate                                       | Commissionir<br>Contracti |      | 8            |      | April    | May   | June   | 1  |  | August      | September | Octob   | November   | December   | January   | February   |   | March  |  | ,2,3,4,5,                       |
|  | 2  |                           |      | GATE RISK    |      |          |   |  |  |  |             | •         |   |  |  |   |  |   | S  |  |                                 |
| <ul> <li>Internal         <ul> <li>QIPP and Service Benefit Reviews challenge process.</li> <li>Prioritisation tool.</li> <li>Clinical &amp; Lay Commissioning Committee providing clinical oversight of commissioning and decommissioning decisions.</li> <li>Robust QIA process for commissioning/ decommissioning schemes and System QIA now in place</li> <li>Clinical Quality Review Group (CQRG) measures built into all contracts</li> <li>2020/2021 Commissioning Intentions published and on website</li> <li>2020/2021 Contracting approach and objectives developed</li> <li>Brigid Stacey Chief Nurse of DDCCG is the Chair of the System Quality and Performance Group</li> </ul> </li> </ul> |  |                           |      |              |      |          | ce arra<br>ociated<br>ority to<br>anning<br>ommitm<br>rmance<br>eetings<br>health<br>Cell (SI | ident<br>has o<br>has o<br>hent to<br>s in p<br>inequ<br>EC) n<br>geme | ify jc<br>comr<br>o joir<br>lace.<br>ialitie | ssion<br>pint<br>mene<br>nas b<br>as<br>es | ced<br>been | •         | Ris<br>rep<br>Per<br>Lay<br>and<br>NH<br>ass<br>Dra<br>Del<br>STI<br>Mea<br>Sys | k mar<br>orts o<br>forma<br>forma<br>repre<br>l com<br>SE as<br>uranc<br>ft Joir<br>ivery<br>P Refi<br>asure<br>tem (<br>utes<br>tem F | nager<br>n clir<br>ance<br>esent<br>mitte<br>ssura<br>ce.<br>ned L<br>Plan<br>resh<br>ment<br>Qualit | nent c<br>nical ri<br>Comn<br>report<br>ation<br>e in co<br>nce m<br>Jp Cal<br>19/20<br>Sumn<br>of pe<br>ty and | nce C<br>contro<br>sks to<br>nittee<br>ing fra<br>within<br>ommo<br>neetin<br>re 5 Y<br>- 23/<br>nary<br>rform<br>Perfo<br>an ap | obls a<br>co Qi<br>ame<br>on Go<br>con s<br>igs 1<br>(real<br>(real<br>(real<br>(real<br>(real<br>(real<br>(real))))<br>(real<br>(real)))<br>(real<br>(real))<br>(real)<br>(real)<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real))<br>(real)))<br>(real))<br>(real))<br>(real)))<br>(real)))<br>(real)))<br>(real))<br>(real)))<br>(real)))<br>(real)))<br>(real)))<br>(real)))<br>(real)))( | ework<br>overni<br>structu<br>to pro<br>r Strat<br>ce targ<br>ance | e<br>cception<br>&<br>in place<br>ng Bodies<br>res.<br>vide<br>egy<br>ets<br>Group | •                               |

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|---|--|--|--|--|--|--|--|
| <b>For risk rating (and any change in score):</b><br>y in commissioning has improved.<br>areas are now supported by a CCG Functional<br>process in place.<br><b>Derby and Derbyshire Risk Register</b><br>5,6,7,9,12,14,17,19,21,22,24,25,26,27,28  |  |  |  |  |  |  |  |
| reviewed  | October 2020   |  |  |  |  |  |  |
| ty in commissioning   | has improved.  |  |  |  |  |  |  |
|   | -  |  |  |  |  |  |  |
| URANCE  |  |  |  |  |  |  |  |
| <ul> <li>Quality Surveillar</li> <li>Recovery Action</li> <li>Commissioning</li> <li>Health and Well</li> <li>Legal advice wh</li> <li>NHSE Assurance</li> <li>System Quality a minutes.</li> <li>Agreement and content</li> <li>SEC Agendas ar</li> <li>SEC Action Logs</li> <li>System Phase 3</li> </ul> | nce Group<br>Plans<br>Boards<br>-being Boards<br>ere appropriate<br>the Letters<br>and Performance Group<br>commitment to the Health<br>ada at JUCD Board. |  |  |  |  |  |  |

| <ul> <li>Quality and Performance Committee meetings<br/>reinstated from June 20. as a result of the COVID<br/>19 pandemic.</li> </ul> | Strategic Long Te  | Accountable Officer appointed<br>rm Conditions Programme<br>lished or system to collate and  | <ul> <li>Winter Planning Cell established and in<br/>place to manage the impact of winter<br/>pressures and COVID-19</li> </ul>          |           |  |  |  |
|---|--|--|--|-----------|--|--|--|
| GAPS IN   | CONTROL  |  | GAPS IN A  | SSUR      |  |  |  |
| Internal  | <ul> <li>Develop and agre<br/>address inequalitie</li> <li>Agree a programm<br/>interventions, info</li> </ul> | External       Internal         gree an evidence-based strategy to alities.       Internal         mme of work for appropriate nformed by public health data and ne wider determinants of health.       Internal |  |           |  |  |  |
|   | ACTIONS BEING TAP  | KEN TO ADDRESS GAPS IN CON   | TROL/ASSURANCE (INCLUDE TIMESCALES)  |           |  |  |  |
| <u>Internal</u>   |  | <u>Timeframe</u>   | <ul> <li>External</li> <li>Long Term Conditions Strategy.</li> <li>Long Term Conditions Board to identify group work started)</li> </ul> | os for fo |  |  |  |

# External • Understanding health data and implications of Covid including disparities of outcomes. • Understanding direct impacts and long-term implications of Covid. Triangulating through system. • December 2020 • October 2020

| To reduce measurab  | Strategi<br>ly unwarranted<br>delivered acro  | variation in th             |         | ality of healtho | care               |       |     |                         |                             | G                       | BAI       | AF RISK 2  |  |   |  |  |   |  | Assigned                                   |  |  |
|---|---|-----------------------------|---------|------------------|--------------------|-------|-----|-------------------------|-----------------------------|-------------------------|-----------|--|--|---|--|--|---|--|--|--|--|
| What would success look like and how would we measure it?<br>Links to Strategic Long Term Conditions programme board to address variation.<br>Set timescales and what will reduce by when for variation.<br>Agree and implement the at-scale activity.  |   |                             |         |                  |                    |       |     |                         |                             |                         |           |  |  |   |  | skills   | and   | -  | n<br>ity in th<br>and rea                  |  |  |
| Risk rating   | Likelihood  | Conseque                    | nce     | Total            |                    |       |     |                         |                             |                         |           |  | •  |   |  |  |   |  | Date I                                     |  |  |
| Initial   | 3   | 4                           |         | 12               | 15 -               |       |     |                         | (                           | 6BA                     | AF F      | F Risk 2   |  |   |  |  | •   | Rationale<br>The STF<br>establish                      |  |  |  |
| Current   | 3   | 4                           |         | 12               | 10 -<br>5 -<br>0 - |       |     |                         |                             |                         |           |  |  |   |  |  |   | •  | The System<br>togethe<br>increase<br>PLACE |  |  |
|   | Level   | Category                    | у       | Target Score     | 0                  | April | May | June                    | July                        | ust                     | er        | er   | )er  | , er  | _<br>∑E  | ary  | _ ਦ   |  | Link to                                    |  |  |
| Risk Appetite   | Moderate  | National Quali<br>Directior |         | 8                |                    | ΑF    | Σ   | ηſ                      | Ť                           | August                  | September | October  | November   | December  | January  | February   | March   |  | 1,2,3,4,5,                                 |  |  |
|   | 2   | 4                           |         |                  |                    |       |     |                         |                             |                         | š         |  | z  |   |  |  |   |  |  |  |  |
|   |   | Y CONTROLS T                | ГО МІТІ | GATE RISK        |                    |       |     |                         |                             |                         |           |  |  |   |  |  |   | SOURCE   | ES OF ASS                                  |  |  |
| <ul> <li>Clinical &amp; Lay Comm<br/>providing clinical over<br/>decommissioning de</li> <li>Robust QIA process<br/>decommissioning so<br/>panel in place</li> <li>Clinical Quality Revi<br/>built into all contract</li> <li>Financial Recovery</li> <li>Contract Manageme</li> <li>Quality &amp; Performar</li> <li>Brigid Stacey, Chief<br/>Derbyshire CCG is t<br/>Quality &amp; Performar</li> <li>Internal resource pla</li> <li>Quality and Performar</li> </ul> | <ul> <li>Internal</li> <li>Clinical &amp; Lay Commissioning Committee<br/>providing clinical oversight of commissioning and<br/>decommissioning decisions</li> <li>Robust QIA process for commissioning/<br/>decommissioning schemes and new System QIA<br/>panel in place</li> <li>Clinical Quality Review Group (CQRG) measures<br/>built into all contracts</li> <li>Financial Recovery Group (FRG) oversight.</li> <li>Contract Management Board (CMB) oversight</li> <li>Quality &amp; Performance Committee</li> <li>Brigid Stacey, Chief Nurse of Derby and<br/>Derbyshire CCG is the Chair of the System<br/>Quality &amp; Performance Group</li> <li>Internal resource planning work led by HR</li> <li>Quality and Performance Committee meetings<br/>reinsated from June 20. as a result of the COVID</li> </ul> |                             |         |                  |                    |       |     | espoi<br>I com<br>Group | nsibilit<br>nmissi<br>estab | ies.<br>oner<br>Ilisheo |           | <ul> <li>Ristrep</li> <li>rep</li> <li>Pe</li> <li>La</li> <li>Go</li> <li>Co</li> <li>Cli</li> <li>Qu</li> <li>NH</li> <li>as</li> <li>Dra</li> <li>Dra</li> <li>Dra</li> <li>Dra</li> <li>Dra</li> <li>Dra</li> <li>Dra</li> </ul> | sk ma<br>ports of<br>rform<br>y and<br>overni<br>mmor<br>nical of<br>ality a<br>suran<br>aft Joi<br>elivery<br>P Ref<br>gid St<br>ality sy<br>ality Sy | nagei<br>on clir<br>ance<br>Cour<br>ng Bo<br>on struc<br>comm<br>assura<br>ce.<br>ined L<br>Plan<br>fresh<br>tacey<br>hire C<br>& Per<br>stem | ment o<br>nical ri<br>report<br>ncil rep<br>odies a<br>cture.<br>nittee o<br>ance w<br>nce m<br>Jp Ca<br>19/20<br>Summ<br>, Chiei<br>CG is<br>forma<br>Escal | re 5 Y<br>on the C<br>contro<br>isk to<br>ing fra<br>preser<br>and co<br>establ<br>visits<br>neeting<br>re 5 Y<br>o - 23/<br>nary<br>f Nurs<br>the C<br>nce G<br>ation | Qualit<br>amewo<br>ntation<br>ommitte<br>ished a<br>gs to p<br>fear Str<br>24<br>e of De<br>hair of<br>roup.<br>Cell me | exceptio<br>y &<br>rk<br>within<br>ees in<br>at Place, | em   |  |  |

| Executive Lead: Steve Lloyd   |   |  |  |  |  |  |  |  |  |  |  |  |  |
|---|---|--|--|--|--|--|--|--|--|--|--|--|--|
| d to Committee: Qu  | ality and Performance   |  |  |  |  |  |  |  |  |  |  |  |  |
| he organisation and across the<br>educe or eliminate them.  |   |  |  |  |  |  |  |  |  |  |  |  |  |
| reviewed  | October 2020  |  |  |  |  |  |  |  |  |  |  |  |  |
| TP Clinical leadershij<br>shed.<br>/stems saving group  | is bringing key partners<br>ncial priorities and has<br>of priorities |  |  |  |  |  |  |  |  |  |  |  |  |
| •   | shire Risk Register<br>2,23,24,25,26,27,28,29                         |  |  |  |  |  |  |  |  |  |  |  |  |
| SURANCE   |   |  |  |  |  |  |  |  |  |  |  |  |  |
| <ul> <li>Collaboration wit</li> <li>Health and Well-</li> <li>360 Assurance a</li> <li>NHSE/I assurance</li> <li>CQC Inspections</li> <li>Quality Surveillar</li> <li>Minutes of Syste<br/>Group</li> <li>System Phase 3</li> </ul> | being Boards<br>udits<br>ce meetings<br>s and action plans            |  |  |  |  |  |  |  |  |  |  |  |  |
|   |   |  |  |  |  |  |  |  |  |  |  |  |  |

|                 |   |   | <ul> <li>COVID 19 across the Derbyshire System.</li> <li>System Phase 3 Plan approved by<br/>Governing Body and Submitted to NHSE.</li> <li>Winter Planning Cell established and in<br/>place to manage the impact of winter<br/>pressures and COVID-19</li> </ul>  |
|-----------------|---|---|---|
| GAPS IN         | CONTROL   |   | GAPS IN ASSUR   |
| <u>Internal</u> | <ul> <li>System Quality an stood down from N COVID 19 pander</li> <li>Identify variation c processes and wo eliminate or reduct</li> <li>Agree the prioritie</li> </ul> | aused through system<br>ork with system partners to | <ul> <li>Internal</li> <li>STP planning in development and refresh in progress</li> <li>•</li> </ul>  |
|                 | <b>ACTIONS BEING TAKE</b>   | N TO ADDRESS GAPS IN CON                            | TROL/ASSURANCE (INCLUDE TIMESCALES)   |
| <u>Internal</u> |   | <u>Timeframe</u>                                    | <ul> <li><u>External</u></li> <li>Increased system working with system partners to or transformation change.</li> <li>Refer issues to System Quality and Performance G</li> <li>Strategic Long Term Conditions Programme Board variation. (working on risk stratification with BI / Boa priorities)</li> <li>Right Care Evidence and Data (awaiting updated data Working with the LTC Board to agree Priorities at S</li> <li>Working with the LTC Board to agree Strategic Long Conditions Programme Board to agree dataset measurement</li> </ul> |

| RANCE   |  |
|---|--|
| <ul> <li>System Quality a<br/>minutes not curre</li> <li>Differentiate whic<br/>elimination and v<br/>prioritised plan for</li> <li>Agree dataset to</li> </ul> | ch variation is appropriate for<br>which is not; develop a                                       |
|   |  |
| deliver<br>Group.<br>d to address<br>pard are reviewing   | <u>Timeframe</u><br>Ongoing<br>Monthly System<br>Quality &<br>Performance Group<br>November 2020 |
| data packs)<br>System Event.<br>ng Term<br>easurement.  | <ul> <li>November 2020</li> <li>TBC</li> <li>November 2020</li> </ul>                            |

| To plan and commission quality improves its outcomes, and  |  | t meets the needs   |   |   | GI   | BAF RISK 3   |   | Executive Lead: Zara Jones<br>Assigned to Committee: Clinical & Lay<br>Commissioning |   |  |  |  |  |
|--|--|---|---|---|--|--|---|--|---|--|--|--|--|
| What would succes<br>Safe delivery of our Phase 3 and winter<br>escalation and resolution of issues. Ret<br>COVID-19. Improved / sustained relatio<br>strengthened planning and delivery, les  | plan through eff<br>aining the benefi<br>nships with syste   | ective system oversig<br>ts of learning and tran<br>em partners – increase  | ht of delivery ar<br>sformation thro<br>ed collaboratior  | ough wave 1<br>n and  | Risk Description<br>Ineffective system working may hinder the creation of a sustainable health<br>system by failing to deliver the scale of transformational change needed at<br>required. |  |   |  |   |  |  |  |  |
| Risk rating  | Likelihood   | Consequence   | Total   |   |  |  | Date  | reviewed   | October 2020                            |  |  |  |  |
| Initial  | 3  | 4   | 12  | 15  | GBAF   | Risk 3   | score):<br>• Syster   | d any change in<br>the last few months<br>in terms of                                |   |  |  |  |  |
| Current  | 3  | 4   | 12  |   | May<br>June<br>July<br>August<br>eptember  | October<br>November<br>January<br>February<br>March  | collabora<br>• Measu  | ation and mutual   | support. <pre>/ measurable making</pre> |  |  |  |  |
|  | Level  | Category  | Target Score  |   | Au   | Oct<br>Jar<br>Abi  | Link to De  | erby and Derbys  | hire Risk Register                      |  |  |  |  |
| Risk Appetite  | Moderate   | Collaborative working   | 8   |   | S  | žΔ   |   | -  | 2,23,24,25,26,27,28,29                  |  |  |  |  |
|  | 2<br>KEY CO  | 4<br>NTROLS TO MITIGATE   | RISK  |   |  | SOL  | RCES OF ASSU  |  |   |  |  |  |  |
| <ul> <li>Internal</li> <li>Senior members of staff are fully workstreams</li> <li>Link with STP</li> <li>Strong CEO lead and influence of Good clinical engagement i.e. Makey player in CPRG</li> <li>CPAG and new Clinical Pathway</li> <li>Commissioning Intentions 19/20 agreed with Providers and publis</li> <li>Clinical Leadership Framework i</li> <li>Deep Dives on areas of poor per involving provider partners e.g. C</li> <li>Lessons learned application to 2 delivery through Finance Commissioning meetings reinstated June 2020 a COVID 19 pandemic.</li> <li>Clinical Cell established to management commission of the stablished to management of the stable of the stablished to management of the stable of</li></ul> | <ul> <li>Governance</li> <li>Good CEO/I</li> <li>JUCD Board</li> <li>Systems Save</li> <li>Future in Mir<br/>Derbyshire C</li> <li>System Qua<br/>in-year delive</li> <li>System Plan<br/>20/21, linked<br/>for delivery c</li> <li>System Clini<br/>and meets m</li> <li>System intel</li> <li>Winter Plan</li> </ul> | Ex<br>structure beco<br>DoF system eng<br>I now fully funct<br>vings Group<br>nd Plan agreed<br>County Council<br>lity and Perform<br>ery strategically<br>ining leads ove<br>to DoFs group<br>of our transform<br>ical and Profess | gagement<br>tioning as a<br>by the CCG<br>nance Group<br>y, linked to the<br>rsight of cor<br>to ensure w<br>nation as a s<br>sional Refer<br>version of the<br>ished | group of system leaders<br>a, Derby City Council and<br>b established to support<br>the transformation agenda<br>stracting and planning for<br>we set the right framework<br>ystem.<br>ence Group established | Internal<br>Clinical & Lay Commissioning<br>meetings<br>Governing Body<br>Executive Team<br>Clinical & Lay Commissioning<br>Report provided to Governing<br>STP System Refresh             | g Committee<br>g Assurance<br>g Body.<br>Delivery Plan<br>/21published<br>vebsite.<br>ed by<br>ed to NHSE.<br>ned and in | xternal<br>ard<br>orums incl.delivery<br>lanning leads<br>meetings<br>eetings<br>eviews<br>y Council<br>re County Council<br>Mind Plan published<br>City Council website<br>Mind Plan published<br>shire County Council<br>esh<br>Clinical and<br>nal Reference Group |  |   |  |  |  |  |



| <ul> <li>issues, Steve Lloyd Medical Director is the lead<br/>for the cell.</li> <li>Zara Jones, Executive Director of Commissioning<br/>and Operations is the lead for the System<br/>Planning Cell.</li> <li>Daily System Escalation Cell meetings<br/>established to support the management of COVID<br/>19 across the Derbyshire System</li> <li>System Planning and Operations Cell established<br/>to manage and determine recovery plans and<br/>future planning.</li> <li>Established intelligence and baseline data on<br/>finance, activity and workforce to enable scenario<br/>modelling to inform decision making</li> </ul>  |  | work in   |
|--|--|---|
| GAPS IN CONT   | OL   | GAPS IN ASSURANCE   |
| <ul> <li>Limited CCG capacity to contribute to all meetings<br/>Clinical and Lay Commissioning Committee<br/>meetings stood down from March 2020 to June<br/>2020 due to CCG operating at level 4 Business<br/>Continuity Escalation as a result of the COVID 19<br/>pandemic.</li> <li>Withdrawal of Turnaround approach</li> <li>Club<br/>Syste<br/>stood</li> <li>Syste<br/>stood</li> <li>Syste<br/>stood</li> <li>Syste<br/>stood</li> <li>Syste<br/>stood</li> <li>Syste<br/>stood</li> <li>Syste<br/>stood</li> <li>Syste<br/>stood</li> <li>Syste<br/>stood</li> <li>Syste<br/>stood</li> <li>Suspe<br/>Suspe</li> </ul>           | External<br>al directives<br>s country' i.e. organisational sovereignty over system<br>Clinical and Professional Reference Group meeting<br>own due to COVID 19 pandemic.<br>rce plans to be established across the system to pro-<br>essary competency and capacity to deliver healthcar<br>og contingency plans for staff reductions due to Covid<br>usion of operational planning<br>usion of Systems Savings Group and PMO<br>ary delays in some transformation work | s System<br>Profess<br>e, Current   |
| ACTION   | BEING TAKEN TO ADDRESS GAPS IN CONTROL/AS  | URANCE (INCLUDE TIMESCALES)   |
| <ul> <li>Internal</li> <li>System savings work in place and ongoing</li> <li>Joined Up Care Derbyshire Workstream Delivery Boards / Assu</li> <li>Strategic commissioner and ICS / ICP development</li> <li>Virtual urgent decisions can be made by CLCC as per the Term required.</li> <li>Weekly 30 minute Confidential GB Virtual Meetings established agenda have been established for urgent decision making and a business.</li> <li>Clinical Cell established to manage COVID 19 issues, Steve Llois the lead for the cell.</li> <li>Zara Jones, Executive Director of Commissioning and Operation System Planning Cell.</li> </ul> | nce<br>of Reference as<br>with focused<br>y urgent committee<br>d Medical Director<br>Monthly review<br>March to June 2020<br>April to June 2020<br>April to June 2020   | <ul> <li>External</li> <li>Continued work with system partners to develop and deliver transformation plans</li> <li>Development of Direct Enhanced Services during 2020/21 through PCCC.</li> <li>Daily System Escalation Cell meetings established to support the management of COVID 19 across the Derbyshire System.</li> <li>System Planning and Operations Cell established to manage and determine recovery plans and future planning.</li> </ul> |

| work in progress plan  |
|--|
| ANCE   |
| <ul> <li>External</li> <li>None. Mitigating actions in place</li> <li>System Clinical and Professional Reference Group Minutes not available due to current Position.</li> <li>Quantify residual health need resulting from Covid infection and factor into capacity and demand planning.</li> </ul> |
|  |
| Iop and deliverTimeframeuring 2020/21March 2020<br>Ongoingished to<br>s theApril to June<br>2020shed to<br>uture planning.March 2020.<br>Ongoing.  |
|  |

| To support the develo<br>that operates within a<br>duties and  | •  | stainable he<br>urces, achie | eves st | tatutory finar |          |       |     |   |  | GB  | BAF  | RI                             | SK  | 4 <b>A</b>                                 |  |  |                                 | Ass                               |  |  |  |  |
|--|--|------------------------------|---------|----------------|----------|-------|-----|---|--|---|--|--------------------------------|---|--|--|--|---------------------------------|-----------------------------------|--|--|--|--|
|  | <ul> <li>What would success look like and how would we measure it?</li> <li>Delivery of agreed 2020/21 financial position.</li> </ul>  |                              |         |                |          |       |     |   |  |   | Risk Des<br>The Derbyshire health system is unable to<br>sufficient savings to enable the <u>CCG</u> to me |                                |   |  |  |  |                                 |                                   |  |  |  |  |
| Risk rating  | Likelihood   | Conseque                     | ence    | Total          |          |       |     |   | G  | BA  | FR   | isk                            | 4A  |  |  |  |                                 | Date r                            |  |  |  |  |
| Initial  | 5  | 5                            |         | 25             | 30<br>20 |       |     |   |  |   |  |                                |   |  |  |  |                                 | Ratio                             |  |  |  |  |
| Current  | 4  | 4                            |         | 16             | 10<br>0  | April | Мау | June  | λIn Γ  | ıst   | er   | er                             | er  | er   | λ  | ary                                      | ch                              | forwa                             |  |  |  |  |
| Risk Appetite  | Level  | Categor<br>Financial Sta     | -       | Target Score   |          | Ap    | Σ   | ηſ  | Ť  | August  | September  | October                        | November                                  | December                                   | January  | February                                 | March                           | Linl                              |  |  |  |  |
|  | Low<br>2   | Duties<br>5                  | i       | 10             |          |       |     |   |  |   | Se   |                                | Z   |  |  |  |                                 |                                   |  |  |  |  |
|  |  | CONTROLS                     |         | IGATE RISK     |          | ernal |     |   |  |   |  |                                |   |  |  |  | S                               | OURCES OF A                       |  |  |  |  |
| <ul> <li>Contract management<br/>information, coding at<br/>Internal management<br/>confirm and challeng</li> <li>Finance Committee<br/>2020</li> <li>Temporary financial<br/>CCG for the 6 month<br/>September 2020 as</li> <li>NHSEI have provide<br/>for the period to Mark<br/>have been based on<br/>financial year and interval</li> </ul> | <ul> <li>KEY CONTROLS TO MITIGATE R</li> <li>Internal</li> <li>Contract management incl. validation of contract information, coding and counting challenges etc.</li> <li>Internal management processes – monthly confirm and challenge by FRG &amp; FinCom</li> <li>Finance Committee meetings reinstated from June 2020</li> <li>Temporary financial regime in place within the CCG for the 6 month period 1st April to 30th September 2020 as a result of COVID-19.</li> <li>NHSEI have provided guidance of a new financial for the period to March 2021. The allocations have been based on the first 6 months of the financial year and includes additional system allocations for COVID-19, Top-up and Growth.</li> <li>Standa national with this risk</li> </ul> |                              |         |                |          |       |     | o (SFC<br>etings<br>OVID<br>ed and<br>o in pla<br>a gap<br>as requ<br>availal<br>ith sys<br>ources<br>there | DG)<br>estat<br>19 ac<br>d in pl<br>ace ar<br>o of c.<br>uired t<br>ole<br>stem<br>are u<br>is, wh | blished<br>ross<br>lace<br>nd<br>£43m<br>to<br>so |  | Re<br>Inte<br>giv<br>Fir<br>Se | ecover<br>ernal <i>i</i><br>ring signance | y Gro<br>Audit<br>gnifica<br>Comr<br>Devel | up and<br>Financ<br>ant ass<br>nittee I<br>opmen | NHS<br>I Fina<br>ial M<br>suran<br>Minut | ance Cor<br>anagem<br>ce<br>tes | Finance<br>mmittee.<br>ent review |  |  |  |  |

# Executive Lead: Richard Chapman signed to Committee: Finance Committee

# lemand, reduce costs and deliver ustainable financial position.

reviewed

October 2020

tionale for risk rating (and any change in score):

ntify underlying system position, current and vard-looking

# nk to Derby and Derbyshire Risk Register 11,30

# ASSURANCE

# External

- Internal audit review of Finance and Contract Management processes.
- Regulator review and oversight of monthly financial submissions
- System Finance Oversight Group Minutes

|   |   |  |   | _  |
|---|---|--|---|----|
|   |   |  |   |    |
| GAPS IN   | CONTROL   |  | GAPS IN A   | SS |
| Internal<br>• Consistent and regular reporting of timely,<br>accurate and complete activity data with<br>associated financial impact. | <ul> <li>Absence of integrative health financial point health financial point health finance Originated Septem</li> <li>Establish common financial sustainab</li> <li>Identify underlying forward-looking.</li> </ul> | versight Group meetings to be<br>ber 2020.<br>system objective to deliver<br>bility on a system-wide basis.<br>system position, current and<br>wide monitoring, efficiency and | <ul> <li>Internal</li> <li>Regularisation of integrated activity, finance<br/>and savings reporting incorporating activity<br/>trajectoried matched to provider capacity to<br/>deliver and associated commissioner<br/>financial impact</li> </ul> |    |
|   | ACTIONS BEING TAK   | (EN TO ADDRESS GAPS IN CON   | TROL/ASSURANCE (INCLUDE TIMESCALES)   |    |
| Internal  |   | Timeframe  | External  |    |

| <ul> <li>Internal</li> <li>Strengthening of activity data reporting to ensure improved business intelligence to support decision making.</li> <li>Development of an integrated Activity Finance &amp; Savings report in place</li> </ul> | Timeframe<br>• Ongoing<br>• April 2020 | <ul> <li><u>External</u></li> <li>Transparency of open book reporting through System Savings Group</li> <li>Output from Demand &amp; Capacity Workstream on waiting list growth (reduction) and consider in financial sustainability terms.</li> </ul> | Timeframe• Ongoing• October 2020 |
|--|--|--|----------------------------------|
|  |  |  |                                  |

# SSURANCE

# <u>External</u>

- Absence of commitment to open-book reporting with clear risk identification.
  System Finance Oversight Group Minutes

| What would success look like and how would we measure it?       Risk Description         • Delivery of agreed 2020/21 financial position on a system basis.       The Derbyshire health system is unable to manage de sufficient savings to enable the system to move to a sector of the system to move | Ass  | AF RISK 4B  | GB   | tatutory financial   | le health a<br>chieves s | resources   | pment of a si   | To support the develo<br>that operates within a<br>duties and  |
|--|--|---|--|--|--------------------------|---|---|--|
| Initial     5     4     20       Initial     5     4     20       Current     4     4       Level     Category     Target Score       Low     Financial Statutory     10   | anage de                                   | ire health system is unable to m  |  |  |                          |   |   |  |
| Initial     5     4     20       Current     4     4     16       Level     Category     Target Score       Low     Financial Statutory       Duties     10  | Date r                                     | F Risk 4B   | GBAF   | Total  | sequence                 | nood Co   | Likelihood  | Risk rating  |
| Current     4     4     16       Risk Appetite     Level     Category     Target Score       Low     Financial Statutory     10       Duties     10  | <ul> <li>Identif</li> </ul>                |   |  | 30   | 4                        |   | 5   | Initial  |
|  |  |   |  | 16 10  | 4                        |   | 4   | Current  |
|  | Linł                                       | Septen<br>Octobe<br>Noveml<br>Januar<br>Februar<br>Marcl  | Apri<br>Ma<br>June<br>June<br>Augus  |  | al Statutory             | Fina  | Low   | Risk Appetite  |
| KEY CONTROLS TO MITIGATE RISK SOURCES OF A   |  | 50  |  | IGATE RISK   | -                        |   |   |  |
| Internal• Internal management processes – monthly<br>confirm and challenge by FRG & Finance<br>Committee• Standardised contract governance in line with<br>national best practice.• Monthly reporting to NHSE/NHSI, Finance<br>Recovery Group and Finance Committee.• Integrated financial reporting incorporating I&E<br>and savings positions and risk• Standardised contract governance in line with<br>national best practice.• Monthly reporting to NHSE/NHSI, Finance<br>Recovery Group and Finance Committee.• Clinical Leadership Framework in place across the<br>system to support governance and clinical<br>workstreams.• Requirement to agree a multi-year system<br>recovery plan with regulator in order to mitigate<br>impact score• Recovery and Restoration Programme<br>progress and assurance reported monthly to<br>Governing Body through the Finance<br>Committee Assurance Report• NHSEI have provided guidance of a new financial<br>for the period to March 2021. The allocations<br>have been based on the first 6 months of the<br>financial year and includes additional system<br>allocations for COVID-19, Top-up and Growth.• The Deroyshire NHS system has a gap of c. £43m<br>between expenditure assessed as required to<br>meet delivery plans and notified available<br>resource. The CCG is working with system<br>partners to agree how these resources are used<br>and what remaining financial risk there is, where<br>this risk will be held and how it can be mitigated.• Finance Committee Minutes   | nittee.<br>ace<br>iance<br>ne<br>onthly to | <ul> <li>Monthly reporting to NHSE/NHSI, F<br/>Recovery Group and Finance Com</li> <li>Clinical Leadership Framework in p<br/>across the system to support gover<br/>and clinical workstreams.</li> <li>Recovery and Restoration Program<br/>progress and assurance reported n<br/>Governing Body through the Finance<br/>Committee Assurance Report</li> </ul> | governance in line with<br>sight Group (SFOG)<br>a multi-year system<br>gulator in order to mitigate<br>system has a gap of c. £43m<br>assessed as required to<br>nd notified available<br>working with system<br>these resources are used<br>nancial risk there is, where | Standardised contract<br>national best practice.<br>System Finance Over<br>established<br>Requirement to agree<br>recovery plan with reg<br>impact score<br>The Derbyshire NHS<br>between expenditure<br>meet delivery plans an<br>resource. The CCG is<br>partners to agree how<br>and what remaining fin | ss the<br>ncial          | & Finance<br>ncorporating<br>k in place act<br>and clinical<br>reinstated fro<br>ce of a new fin<br>The allocation<br>months of the<br>ditional syste | It processes – r<br>ge by FRG & Fin<br>reporting incorp-<br>s and risk<br>Framework in pl<br>overnance and o<br>meetings reinst<br>d guidance of a<br>ch 2021. The a<br>the first 6 mon<br>cludes additiona | <ul> <li>Internal management<br/>confirm and challeng<br/>Committee</li> <li>Integrated financial r<br/>and savings position</li> <li>Clinical Leadership F<br/>system to support go<br/>workstreams.</li> <li>Finance Committee r<br/>June 2020</li> <li>NHSEI have provide<br/>for the period to Mark<br/>have been based on<br/>financial year and ind</li> </ul> |
| GAPS IN CONTROL GAPS IN ASS  |  | G   |  | ROL  |                          | GA  |   |  |

# Executive Lead: Richard Chapman signed to Committee: Finance Committee

# demand, reduce costs and deliver sustainable financial position.

reviewed

October 2020

**tionale for risk rating (and any change in score):** tify underlying system position, current and forward-looking system does not currently have a functional efficiency gramme or agreed structures to implement such a programme.

### nk to Derby and Derbyshire Risk Register 11,30

# ASSURANCE

### **External**

- Internal audit review of Finance and Contract Management processes.
- Regulator review and oversight of monthly financial submissions
- System Finance Oversight Group Minutes

| Internal  | -  | vtornol   | Internal   |
|---|--|---|--|
| Internal<br>• Consistent and regular reporting of timely,<br>accurate and complete activity data with<br>associated financial impact. | <ul> <li>Absence of a single which is timely, action of the second system of the system partners place reliance of integration health financial port and state against system correduce health cost</li> <li>System Activity Fire System Finance Of System Finance Of System Finance Of September 20.</li> <li>Establish common financial sustainable</li> <li>Identify underlying forward-looking.</li> </ul> | ated system reporting of the<br>osition.<br>atutory financial duties mitigate<br>llaboration and cooperation to<br>t.<br>mance & Savings report<br>group established and in place<br>oversight Group in place<br>oversight Group reinstated<br>a system objective to deliver<br>pility on a system-wide basis.<br>system position, current and<br>wide monitoring, efficiency and | Internal<br>• Regularisation of integrated activity, finance<br>and savings reporting incorporating activity<br>trajectoried matched to provider capacity to<br>deliver and associated commissioner<br>financial impact  |
|   | ACTIONS BEING TAK  | (EN TO ADDRESS GAPS IN CON  | TROL/ASSURANCE (INCLUDE TIMESCALES)  |
| Internal<br>• Development of new System Activity Finance & Sa   | avings report  | <u>Timeframe</u><br>• Ongoing   | <ul> <li>Establish greater system working across financ</li> <li>Transparency of open book reporting through S</li> <li>System Escalation Cell meetings established to<br/>management of COVID 19 across the Derbyshi</li> <li>Output from Demand &amp; Capacity Workstream o<br/>(reduction) and consider in financial sustainabil</li> </ul> |

# **External**

- Absence of commitment to open-book reporting with clear risk identification.
- Provider rules only allow reforecasting on a quarterly basis, unable to influence this
- Provider Sustainability Fund rules incentivise delay in risk recognition meaning forecasting may not be fully objective, unable to influence this
- System Finance Oversight Group minutes not available due to current position

nce teams System Savings Group to support the shire System on waiting list growth bility terms.

# <u>Timeframe</u>

- Ongoing
- Ongoing
- April to June 2020
- October 2020

| -  | Strategic Aim: 5<br>Work in partnership with stakeholders and with our population to<br>achieve the above four objectives. |                              |                   |                                |   |   | GBAF RISK 5  |  |                              |           |   |  |  | Exect<br>Assigned to C  |   |   |  |   |   |                   |  |  |
|--|--|------------------------------|-------------------|--------------------------------|---|---|--|--|------------------------------|-----------|---|--|--|---|---|---|--|---|---|-------------------|--|--|
| What would s<br>Output and delivery of<br>Citizen's Panel member<br>Fully populated and ne<br>Engagement Committe  | comprehensive<br>ership and agree<br>twork engageme  | engagement<br>d % populatior | progra<br>n enga  | mme, with %<br>ged in planning | increas<br>g in Yr1.  |   |  | The  | e De                         | erby:     | shire   | e po   | pula   | tion  | is n  | ot s  | uffic  | cien                                    | Descriptio<br>tly engag<br>patients   | ged to ident      |  |  |
| Risk rating  | Likelihood   | Conseque                     | nce               | Total                          |   |   |  |  |                              | SR/       |   | Picl   | < 5  |   |   |   |  |   | C   | Date reviewed     |  |  |
| Initial  | 4  | 3                            | 12 15 GBAF Risk 5 |                                |   |   |  |  |                              |           |   |  | _  | • The final   | Rationale for ris   |   |  |   |   |                   |  |  |
| Current  | 4  | 3                            |                   | 12                             | 5   | April   | Мау  | June   | γInl                         | ıst       | er  | er   | er   | er  | Ż   | ≥   | ch   | _                                       | de  | decision making w |  |  |
|  | Level  | Category                     |                   | Category Target Score          | Ap  | Σ   | ηſ   | Ξ  | August                       | September | October   | November   | December   | January   | February  | March   |  |   | Link to Derl  |                   |  |  |
| Risk Appetite  | Low<br>2   | Commissior<br>3              | ning              | 6                              |   |   |  |  |                              |           | Sep   | 0  | No   | De  | ,   | ŭ   |  |   |   | 4,5,6,            |  |  |
|  |  |                              | S ТО М            | ITIGATE RISK                   |   |   |  |  |                              |           |   |  |  |   |   |   |  |   | SOURCE  | S OF ASSURA       |  |  |
| <ul> <li>Internal</li> <li>Clearly defined system strategy which<br/>identifies key health priorities and forward<br/>planning to ensure public engagement can be<br/>embedded.</li> <li>Engagement function with clearly defined<br/>roles and agreed priorities.</li> <li>Engagement Committee to provide challenge<br/>and internal scrutiny; the Committee has<br/>broad representation from provider<br/>Governors, members of the public, Local<br/>Government, Healthwatch and the Voluntary<br/>Sector.</li> <li>Alignment of CCG and JUCD communications<br/>and engagement agendas where necessary<br/>to provide streamlined and coherent<br/>approach.</li> <li>Identified involvement of communications and<br/>engagement lead involvement in all projects.</li> <li>Clearly defined offer and ownership of</li> </ul> |  |                              |                   |                                | itee ha<br>UCD a<br>engag<br>strean<br>ment v<br>ouncil p<br>to broa<br>inform<br>Comm<br>ach to<br>by exp<br>pyshire<br>ration a | Ind C<br>emer<br>nlinec<br>vith lc<br>politic<br>ader s<br>al En<br>ittees<br>plann<br>perier<br>Com<br>and p | CG<br>nt age<br>d and<br>ccal<br>cians.<br>stake<br>ngage<br>s, with<br>nce (I<br>nms a<br>plannin | holde<br>ment<br>cohe<br>ment<br>clea<br>tilisin<br>_ay<br>nd<br>ng. | s whe<br>erent<br>with<br>ar | re        | E as<br>G C de<br>e El<br>Q C<br>al<br>un<br>in<br>S<br>pr<br>c | ngage<br>ssural<br>overn<br>ommi<br>evelop<br>ommi<br>ngage<br>IA and<br>IA/EI/<br>ommi<br>igned<br>nders<br>nplica<br>ystem<br>rovide<br>omplia | ttee e<br>oment<br>ssionii<br>ment.<br>d QIA<br>A pane<br>unicati<br>to pro<br>tandin<br>tions<br>atic co<br>stanc<br>ant de | challe<br>Comi<br>GBs.<br>ody as<br>vidend<br>ng cyo<br>proce<br>el.<br>ons &<br>ogram<br>g of e<br>omple<br>dardis | mittee<br>ssura<br>ce fro<br>cle to<br>ss.<br>Eng<br>me b<br>emerge<br>etion of<br>ed as<br>mak | e pro<br>nce c<br>om tra<br>invol<br>agem<br>oard<br>jing v<br>of S1-<br>ssura<br>ing a | ovidin<br>of Eng<br>aining<br>Ive pa<br>Ive pa<br>Nent T<br>s to n<br>vork a<br>4Z2 f<br>nce a | s for<br>g<br>gagement<br>and<br>atient | <ul> <li>Member<br/>annual</li> <li>Approva<br/>decisio<br/>Commi</li> <li>Approva<br/>from Or</li> <li>NHS Er<br/>assess</li> <li>Internal</li> <li>NHS Er<br/>and en</li> <li>NHS Er</li> </ul> |                   |  |  |



# xecutive Lead: Helen Dillistone to Committee: Engagement Committee

# lentify and jointly deliver the services

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|---|---|--|
| • | u |  |

October 2020

# or risk rating (and any change in score): ognises the risk of operating in a complex and allenged environment and the need to balance ng with appropriate engagement and involvement.

# Derby and Derbyshire Risk Register

,5,6,7,9,12,14,16,24,25,26,27,28

# JRANCE

|                                | <ul> <li>communications channels to support<br/>consistency of approach and clarity of<br/>message.</li> <li>QEIA panel now includes review of S14Z2<br/>(engagement review) forms to provide early<br/>sighting on engagement requirements</li> <li>Simple engagement model now approved to<br/>support project flow through consistent<br/>process.</li> <li>Strengthening of CCG committee cover<br/>sheets to ensure committees making<br/>implementation decisions have full assurance<br/>that duties have been met.</li> <li>2020/21 Commissioning Intentions finalised<br/>and agreed with Providers.</li> <li>Population Health Management in<br/>development</li> <li>Governing Body</li> <li>Commissioning Intentions published and on<br/>website.</li> <li>Engagement Committee meetings reinstated<br/>from June 2020.</li> <li>Zara Jones, Executive Director of<br/>Commissioning and Operations is the lead for<br/>the System Planning Cell.</li> <li>Daily System Escalation Cell meetings<br/>established to support the management of<br/>COVID 19 across the Derbyshire System</li> <li>System Planning and Operations Cell<br/>established to manage and determine<br/>recovery plans and future planning</li> <li>Communications and Engagement Strategy in<br/>development for January 2021 approval,<br/>asserting ambition for measuring success</li> </ul> |           | <ul> <li>membership to ensure robust understanding<br/>and application of guidance and statutory<br/>responsibility.</li> <li>2020/21 Commissioning Intentions finalised<br/>and agreed with Providers.</li> <li>Population Health Management supported by<br/>Public Health Directors and Governing Body.</li> <li>Establishment of Strategic Advisory Group.</li> <li>Governing Body developing CCG Strategy.</li> <li>Commissioning Intentions published and on<br/>website</li> </ul> |      |
|--------------------------------|--|-----------|---|------|
| GAPS IN CONTROL GAPS IN ASSURA | GAPS II  | N CONTROL | GAPS IN AS  | SURA |

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| <ul> <li>Internal</li> <li>A robust engagement programme that<br/>supports the health inequalities and<br/>commissioning agendas at the planning<br/>stage, with full population analysis to support<br/>reaching seldom heard groups.</li> <li>Finalise construct of engagement<br/>mechanisms from PPG level, through PCN,<br/>Place, ICP to Engagement Committee level,<br/>subject to system structure agreement.</li> <li>Embed clear and robust statements and<br/>processes relating to the desire to engage in<br/>CCG strategic policies.</li> <li>Communicationd and Engagement not<br/>appropriately funded to ensure effectiveness<br/>in crowded public sector messaging space.</li> </ul> | External<br>• Multiple public sector messages resulting in CCG<br>cut through being a challenge | <ul> <li>Internal</li> <li>Embed insight gathering processes into BAU<br/>for health service commissioning, with<br/>programme support identification of<br/>behaviours and issues that affect service<br/>commissioning and health inequalities</li> <li>CCG Communications and Engagement<br/>Strategy requires refresh, including<br/>alignment with JUCD approach</li> </ul> | External<br>• CCG Communications and Engagement<br>Strategy requires refresh, including alignment<br>with JUCD approach |
|---|---|--|---|
|   | ACTIONS BEING TAKEN TO ADDRESS GAPS I   | N CONTROL/ASSURANCE (INCLUDE TIMESCALES  | S)  |
| <ul> <li>Internal</li> <li>Training support for project managers in<br/>development on commissioning cycle to<br/>standarise processes, building on recent project<br/>management training.</li> <li>Fully populated and network engagement<br/>structure, with permanent membership of<br/>Engagement Committee confirmed.</li> <li>Communications and Engagement Strategy in<br/>development for January 2021 approval,</li> </ul>  | Timeframe         • Q4 2020/21         • Q3 2020/21   | <ul> <li>Engagement Committee re-established</li> <li>Insight programme in progress but requires lor</li> <li>Communications and Engagement Strategy in 2021 approval, asserting ambition for measurin</li> <li>Funding proposal developed to support implem Communications and Engagement Strategy</li> </ul>   | development for January • Q3 2020/21<br>ng success  |
| <ul> <li>Funding proposal developed to support<br/>implementation and ambition of<br/>Communications and Engagement Strategy</li> </ul>   | <ul> <li>Q3 2020/21</li> <li>Q3 2020/21</li> </ul>  |  |   |