#### ICB – Board Assurance Framework (BAF) Quarter 4 2024/25

#### The purpose of the Derby and Derbyshire Integrated Care System is to:

- 1. Improve outcomes in population health and healthcare.
- 2. Tackle inequalities in outcomes, experience, and access.
- 3. Enhance productivity and value for money.
- 4. Help the NHS support broader social and economic development.

#### The 2024/25 Strategic Aims of Derby and Derbyshire Integrated Care Board are:

- 1. To improve overall health outcomes including life expectancy and healthy life expectancy rates for people (adults and children) living in Derby and Derbyshire.
- 2. To improve health and care gaps currently experienced in the population and ensure best value, improve productivity and financial sustainability of health and care services across Derby and Derbyshire.
- 3. Reduce inequalities in health and be an active partner in addressing the wider determinants of health.

The key elements of the BAF are:

- A description of each Strategic Risk, that forms the basis of the ICB's risk framework
- Risk ratings initial, current (residual), tolerable and target levels •
- Clear identification of strategic threats and opportunities that are considered likely to increase or reduce the Strategic Risk ٠
- Key elements of the risk treatment strategy identified for each threat and opportunity, each assigned to an executive lead and individually rated by the lead committee for the level of assurance they can take that the • strategy will be effective in treating the risk (see below for key)
- Sources of assurance incorporate the three lines of defence: (1) Management (those responsible for the area reported on); (2) Risk and compliance functions (internal but independent of the area reported on); and (3) Independent assurance (Internal audit and other external assurance providers)
- Clearly identified gaps in the control framework, with details of planned responses each assigned to a member of the Senior Leadership Team (SLT) with agreed timescales.

| Key to lead committee assurance ratings:   |   |   | Risk scoring |           |              |  |
|--|---|---|--------------|-----------|--------------|--|
|  | Green = Assured: the Committee is satisfied that there is reliable evidence of the appropriateness of the current risk treatment strategy in addressing the threat or opportunity   |   |              |           |              |  |
|  | <ul> <li>no gaps in assurance or control AND current exposure risk rating =<br/>target OR</li> </ul>  |   | Impact       | 1<br>Rare | 2<br>Unlikel |  |
|  | <ul> <li>gaps in control and assurance are being addressed, in a timely way.</li> <li>Amber = Partially assured: the Committee is not satisfied that there is sufficient evidence to be able to make a judgement</li> </ul> | 5 | Catastrophic | 5         | 10           |  |
|  | as to the appropriateness of the current risk treatment strategy  | 4 | Major        | 4         | 8            |  |
|  | Red = Not assured: the Committee is not satisfied that there is sufficient reliable evidence that the current risk treatment strategy is appropriate to the nature and/or scale of the threat or opportunity                | 3 | Moderate     | 3         | 6            |  |
| This approach informs the agenda and regular management information received by the relevant lead committees, to enable them to make informed judgements as to the level of assurance that they can take and which can then be provided to the |   |   |              | 2         | 4            |  |
|  | Board in relation to each Strategic Risk and also to identify any further action required to improve the management of those  | 1 | Negligible   | 1         | 2            |  |

# Joined Up Care Derbyshire

Probability x Impact (P x I)

| Probability |          |        |                |  |  |  |
|-------------|----------|--------|----------------|--|--|--|
|             | 3        | 4      | 5              |  |  |  |
| y           | Possible | Likely | Almost certain |  |  |  |
|             | 15       | 20     | 25             |  |  |  |
|             | 12       | 16     | 20             |  |  |  |
|             | 9        | 12     | 15             |  |  |  |
|             | 6        | 8      | 10             |  |  |  |
|             | 3        | 4      | 5              |  |  |  |

| Reference | Strategic risk  | Responsible committee                                   | Executive lead      | Last<br>reviewed | Target<br>risk score | Previous risk<br>score | Current risk<br>score | Tolerance<br>score | Movement in<br>risk score | Overall<br>Assurance<br>rating |
|-----------|---|---|---------------------|------------------|----------------------|------------------------|-----------------------|--------------------|---------------------------|--------------------------------|
| SR1       | There is a risk that increasing need for healthcare<br>intervention is not met in the most appropriate<br>and timely way and inadequate capacity impacts<br>the ability of the NHS in Derby and Derbyshire<br>and upper tier Councils to delivery consistently<br>safe services with appropriate levels of care.                        |   | Prof Dean Howells   | 09.04.2025       | 8                    | 16                     | 16                    | 12                 | $ \Longleftrightarrow $   | Partially Assured              |
| SR2       | There is a risk that short term operational needs<br>hinder the pace and scale required for the<br>system to achieve the long term strategic<br>objectives to reduce health inequalities, improve<br>health outcomes and life expectancy.   | Strategic Commissioning<br>and Integration<br>Committee | Dr Chris Weiner     | 07.04.2025       | 10                   | 16                     | 16                    | 12                 | $ \Longleftrightarrow $   | Partially Assured              |
| SR3       | There is a risk that the population is not<br>sufficiently engaged and able to influence the<br>design and development of services, leading to<br>inequitable access to care and poorer health<br>outcomes.   | Strategic Commissioning<br>and Integration<br>Committee | Helen Dillistone    |                  | 9                    | 12                     | 12                    | 12                 | $\Leftrightarrow$         | Adequate                       |
| SR4       | There is a risk that the NHS in Derbyshire<br>is unable to reduce costs and improve<br>productivity to enable the ICB to move<br>into a sustainable financial position and<br>achieve best value from the £3.4bn<br>available funding.  | Finance and Performance<br>Committee                    | Bill Shields        | 16.04.2025       | 9                    | 20                     | 20                    | 12                 | $ \Longleftrightarrow $   | Adequate                       |
| SR5       | There is a risk that the system is not able<br>to maintain an affordable and<br>sustainable workforce supply pipeline<br>and to retain staff through a positive<br>staff experience.  | People & Culture<br>Committee                           | Lee Radford         | 15.04.2024       | 12                   | 16                     | 16                    | 16                 | $ \Longleftrightarrow $   | Partially Assured              |
| SR7       | There is a risk that decisions and actions taken by<br>individual organisations are not aligned with the<br>strategic aims of the system, impacting on the<br>scale of transformation and change required.  | Strategic Commissioning<br>and Integration<br>Committee | Michelle Arrowsmith | 08.04.2025       | 9                    | 12                     | 12                    | 12                 | $ \Longleftrightarrow $   | Partially Assured              |
| SR8       | There is a risk that the system does not establish<br>intelligence and analytical solutions to support<br>effective decision making.  | Strategic Commissioning<br>and Integration<br>Committee | Dr Chris Weiner     | 10.04.2025       | 8                    | 12                     | 12                    | 12                 | $ \Longleftrightarrow $   | Partially Assured              |
| SR10      | There is a risk that the system does not<br>identify, prioritise and adequately<br>resource digital transformation in order<br>to improve outcomes and enhance<br>efficiency.   | Finance and Performance<br>Committee                    | Andrew Fearn        | 17.04.2025       | 9                    | 12                     | 12                    | 12                 | $ \Longleftrightarrow $   | Adequate                       |
| SR11      | There is a risk that the core patient care<br>and business functions of Derbyshire<br>system partners could be compromised<br>or unavailable if there were a successful<br>cyber-attack/disruption, resulting in<br>threats to patient care and safety, and<br>loss or exploitation of personal patient<br>information, amongst others. | Finance and Performance<br>Committee                    | Dr Chris Weiner     | 31.03.2025       | 9                    | 20                     | 16                    | 15                 | Ļ                         | Partially Assured              |

#### Strategic Risk SR1 – Quality, Safety and Improvement Committee

| mmittee overall assurance level   | Partially A  | Partially Assured   |  |   |   |   |  |
|---|--|---|--|---|---|---|--|
| <b>3 Lead:</b> Prof Dean Howells, Chief Nursing<br><b>3 Chair</b> :Adedeji Okubadejo, Chair of Qua<br>provement Committee |  |   |  |   |   | on:<br>09.04.2025   |  |
| g need for<br>ot met in the<br>way and<br>the ability of<br>shire and both<br>r consistently<br>te standards of<br>12     | 18<br>16<br>14<br>12<br>10<br>8<br>6<br>4<br>2<br>0<br>Apr-24 Ma<br>2 2  | Strategic Risk 1  | 25 Feb-25 Mar-<br>25   | <b>Initial</b><br>20  | Current<br>16   | Target<br>8   |  |
| and Digital needs of al<br>(Including LAs).<br>1T1.5C CQC unannounced vis   | the object<br>3. Inability to<br>3. Inability to<br>4. Inability to<br>trol (Specific areas<br>is required to<br>appetite/tolerance<br>nce are required<br>nequalities,<br>eview ICS<br>al need to be<br>collections.<br>mlining Data<br>Il Partners | <ul> <li>deliver safe services and appropriate stand</li> <li>deliver safe services and appropriate stand</li> <li>ystem Sources of Assurance (Evidence<br/>at the controls/ systems which we are placing reliance<br/>hare effective - management, risk and compliance,<br/>developed and is reported to public ICB<br/>Board bimonthly. Specific section<br/>focuses on Quality.</li> <li>Quality, Safety and Improvement<br/>Committee assurance to the ICB Board<br/>via the Performance Report.</li> <li>System Quality Group assurance on<br/>System risks and ICB Risks.</li> <li>Monthly reporting provided to ICB/ ICS<br/>Executive Team/ ICB Board and NHSE.</li> <li>Agreed ICB Quality Risk escalation<br/>Policy.</li> <li>Quality and Safety Forum provides</li> </ul> | ards of care acro<br>ards of care with<br>Assurance<br>Ref No<br>1T1.1AS   | oss Derbysh<br>hin organisat<br>System Gap<br>reas / issues wi<br>hanage the risk<br>evel)<br>The Integrate<br>place and wil  | ire<br>ions or across<br>s in Assuran<br>here further work<br>to accepted appe  | a JUCD<br>Ce (Specific<br>is required to<br>itite/tolerance<br>are Report is in<br>be developed   |  |
| and D<br>(Inclue)<br>1T1.5C CQC<br>Unit (Inclue)  | Digital needs of a<br>iding LAs).<br>unannounced vis<br>DHCFT), resulte<br>e and restrictions  | <ul> <li>irement for streamlining Data</li> <li>Digital needs of all Partners</li> <li>iding LAs).</li> <li>unannounced visit to Radbourne</li> <li>DHCFT), resulted in Section 31</li> <li>and restrictions on female</li> <li>ssions to wards 33 and 35.</li> </ul>   | <ul> <li>Monthly reporting provided to ICB/ ICS Executive Team/ ICB Board and NHSE.</li> <li>Agreed ICB Quality Risk escalation Policy.</li> <li>Quality and Safety Forum provides assurance into the System Quality Group and meets bi-monthly. This</li> </ul> | <ul> <li>Monthly reporting provided to ICB/ ICS<br/>Executive Team/ ICB Board and NHSE.</li> <li>Agreed ICB Quality Risk escalation<br/>Policy.</li> <li>Quality and Safety Forum provides<br/>assurance into the System Quality<br/>Group and meets bi-monthly. This<br/>provides the detailed sense check of</li> </ul> | <ul> <li>Monthly reporting provided to ICB/ ICS<br/>Executive Team/ ICB Board and NHSE.</li> <li>Agreed ICB Quality Risk escalation<br/>Policy.</li> <li>Quality and Safety Forum provides<br/>assurance into the System Quality<br/>Group and meets bi-monthly. This<br/>provides the detailed sense check of</li> </ul> | <ul> <li>Monthly reporting provided to ICB/ ICS<br/>Executive Team/ ICB Board and NHSE.</li> <li>Agreed ICB Quality Risk escalation<br/>Policy.</li> <li>Quality and Safety Forum provides<br/>assurance into the System Quality<br/>Group and meets bi-monthly. This<br/>provides the detailed sense check of</li> </ul> |  |

| Threat status   | System Controls (what controls/ systems & processes do we already have in place to assist us in managing the risk and reducing the likelihood/ impact of the threat)   | Control<br>Ref No | System Gaps in control (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) | System Sources of Assurance (Evidence<br>that the controls/ systems which we are placing reliance<br>on are effective – management, risk and compliance,<br>external)  | Assura<br>Ref No |
|---|--|-------------------|---|--|------------------|
|   |  |                   |   | <ul> <li>Recovery Action Plan submitted at the LDA Mental Health Delivery Board.</li> <li>Maternity Reporting into the Local Maternity and Neo natal System (LMNS).</li> <li>CQC Maternity Report at CRH and UHDB.</li> </ul>  |                  |
| Threat 2<br>Lack of system<br>ownership and capacity<br>by the Integrated Care<br>Partnership (ICP) and<br>County and City<br>Councils          |  |                   |   | <ul> <li>Agreed System Quality infrastructure in place across Derbyshire.</li> <li>Agreed System Quality and Performance Dashboard to include inequality measures.</li> <li>County and City Health and Wellbeing Boards support the delivery of the Health Inequalities Strategy and Plan.</li> <li>Agreed Core20PLUS5 approach across Derbyshire.</li> <li>ICB Board and Derbyshire Trusts approved and committed to the delivery of the Derbyshire ICS Green Plan and also agreed Derby and Derby City Air Quality Strategy.</li> </ul>                                  |                  |
| Threat 3<br>Ineffective<br>Commissioning of<br>services across Derby<br>and Derbyshire  | <ul> <li>Derbyshire Cost Improvement<br/>Programme (CIP) in progress and<br/>Service Benefit Reviews challenge<br/>process is in place to support<br/>efficiencies.</li> <li>Agreed Prioritisation tool is in place.</li> <li>Robust Citizen engagement across<br/>Derbyshire and reported through<br/>Strategic Commissioning and<br/>Integration Committee.</li> </ul> | 1T3.2C            | Increase Patient Experience feedback<br>and engagement.   | <ul> <li>Robust system QEIA process for<br/>commissioning/ decommissioning<br/>schemes.</li> <li>Agreed targeted Engagement Strategy<br/>– to implement engagement element of<br/>Comms &amp; Engagement strategy.</li> <li>Strategic Commissioning and<br/>Integration Committee assurance to the<br/>ICB Board via the Assurance Report.<br/>Also provides clinical oversight of<br/>commissioning and de-commissioning<br/>decisions.</li> <li>NHSE Assurance Reviews and<br/>Assurance Letters provide evidence of<br/>compliance and any areas of concern.</li> </ul> |                  |
| <u>Threat 4</u><br>Risk to clinical quality<br>and safety due to the<br>significant financial<br>constraints across all<br>partners within JUCD |  | 1T4.2C            | Introduction of Statistical Process<br>Control Charts (SPCC) to system<br>performance reporting.  | <ul> <li>Local Authority and ICB Public<br/>consultation processes where<br/>significant service change is planned<br/>due to system financial constraints.</li> <li>Quarterly QEIA report to the Quality,<br/>Safety and Improvement Committee.<br/>Monthly meetings of the QEIA group<br/>are in place and escalation to the Chief<br/>Nursing Officer and Strategic<br/>Commissioning and Integration<br/>Committee as required.</li> </ul>   | 1T4.1A           |

| urance<br>No | System Gaps in Assurance (Specific<br>areas / issues where further work is required to<br>manage the risk to accepted appetite/tolerance<br>level)     |
|--------------|--|
|              |  |
|              |  |
|              |  |
|              |  |
|              |  |
| 1AS          | Not currently using SPCC across the system to allow effective analysis of performance data to identify trends relating to quality and clinical safety. |
|              |  |

| Actions to | Actions to treat threat |  |                                      |                     |                   |                   |  |                              |  |
|------------|-------------------------|--|--------------------------------------|---------------------|-------------------|-------------------|--|------------------------------|--|
| Threat     | Action ref              |  | Control/<br>Assurance                | Action Owner        | Due Date          | Has work started? | <b>Committee level of assurance</b> (eg assured, partially assured, not assured)   |                              |  |
|            |                         |  | Ref No                               |                     |                   |                   | Committee/Sub Group Assurance  | Committee level of assurance |  |
| Threat 1 - | 1T1.1A                  | Operation Periscope initial version is currently<br>live in the ICB. Processes are now being<br>created to routinely use this data in decision<br>making.  | 1T1.1C<br>1T1.2C<br>1T1.3C<br>1T1.4C | Dr Chris Weiner     | Quarter 2 2025/26 | In progress       | Quality, Safety and Improvement<br>Committee   | Partially assured            |  |
|            | 1T1.6A                  | The Integrated Performance report continues<br>to be developed and refined. The report has<br>been updated and includes performance<br>through both contract and Delivery Board<br>routes.   | 1T1.1AS                              | Michelle Arrowsmith | Quarter 1 2025/26 | In progress       | Quality, Safety and Improvement<br>Committee, ICB Board  | Partially assured            |  |
|            | 1T1.7A                  | DHCFT remain in NOF level 3 due to financial<br>and performance requirements. Regular<br>meetings held with the DHCFT/ICB/NHSE.<br>NOF 3 Exit criteria - Patient safety. The trust<br>has met the Section 31 conditions, onward<br>monitoring sits within "business as usual"<br>oversight arrangements. | 1T1.5C                               | Prof Dean Howells   | March 2025        | Complete          | <ul> <li>Quality, Safety and Improvement<br/>Committee</li> <li>Nursing and Quality Attendance at<br/>DHCFT Quality and Safeguarding<br/>Committee</li> <li>Clinical Quality Reference Group<br/>(CQRG) monthly</li> </ul> | Assured                      |  |
| Threat 3   | 1T3.1A                  | An engagement strategy has been produced<br>which has patient experience as part of it, more<br>specifically the role of patient experience<br>around the case for change and the level of<br>consultation and engagement required to meet<br>legal requirements.  | 1T3.2C                               | Prof Dean Howells   | March 2025        | Complete          | Quality, Safety and Improvement<br>Committee   | Assured                      |  |
| Threat 4   | 1T4.2A                  | Operation Periscope initial version is currently<br>live in the ICB. Processes are now being<br>created to routinely use this data in decision<br>making.  | 1T4.1AS                              | Dr Chris Weiner     | Quarter 2 2025/26 | In progress       | Quality, Safety and Improvement<br>Committee   | Partially assured            |  |

#### Strategic Risk SR2 – Strategic Commissioning and Integration Committee

| Strategic Aim – To improve overall health outcomes including life expectancy and healthy life expectancy   |  | Committee overall as  |  |  | tially Assured   |   |  |  |
|--|--|---|--|--|--|---|--|--|
| rates for people (adults and Derbyshire.   | and children) living in Derby  |   | einer, ICB Chief Medical Of<br>, Chair of Strategic Commis   |  |  |   |  |  |
| Strategic risk<br>(what could prevent us<br>achieving this<br>strategic objective)   | There is a risk that short term<br>hinder the pace and scale req<br>to achieve the long term strate<br>reduce health inequalities, im<br>outcomes and life expectancy  | uired for the system<br>egic objectives to<br>prove health                              | Risk appetite: targe<br>TOLERABLE LEVEL OF<br>RISK as agreed by<br>committee<br>12   | 18<br>16<br>14<br>12<br>10<br>8<br>6<br>4<br>2<br>0<br>Apr-24 Ma<br>2  | And current score<br>Strategic Risk 2<br>Strategic Risk 2<br>Jay- Jun-24 Jul-24 Aug- Sep-24 Oct-24 Nov- Dec-24 Jan<br>24 24 24 24 24   | -25 Feb-  |  |  |
| <ol> <li>Lack of system owne</li> <li>The ICS short term n</li> <li>The breadth of requir<br/>(financial/capacity) at</li> <li>The population may r</li> </ol> | might cause this risk to materialise)<br>rship and collaboration<br>eeds are not clearly determined<br>ements on the system outstrips/surp<br>nd coordination across the system to<br>not engage with prevention program   | owards reducing health mes.   | inequalities.  | <ol> <li>No intellig</li> <li>Lack of clathe object</li> <li>Delay or r<br/>focusing c<br/>services a</li> <li>The population</li> </ol>   | non-delivery of the health inequalities program<br>on a small number of priority areas where the<br>and appropriate standards of care.<br>lation are not able to access support to impro   | nealtho<br>arts of<br>mme.<br>e ICS o<br>ove he |  |  |
| Threat status  | System Controls (what controls/ syste<br>processes do we already have in place to as<br>managing the risk and reducing the likelihoo<br>of the threat)   | sist us in Ref No   | System Gaps in control (<br>/ issues where further work is requ<br>manage the risk to accepted appet<br>level)   | ired to the tilt t | System Sources of Assurance (Evidence<br>that the controls/ systems which we are placing reliance<br>on are effective – management, risk and compliance,<br>external)  | Ass<br>Ref                                      |  |  |
| Threat 1<br>Lack of system<br>ownership and<br>collaboration   | <ul> <li>JUCD Transformation Co-ordir<br/>Group has responsibility for de<br/>transformation plans across sy</li> <li>Provider Collaborative Leaders<br/>Board overseeing Delivery Boa<br/>other delivery groups.</li> <li>System Delivery Boards provid<br/>mechanism to share decisions<br/>challenge actions enhancing<br/>transparency and shared<br/>understanding of impact.</li> <li>All Providers are undertaking of<br/>harm reviews linked to long wa<br/>lists and waits at the Emergend<br/>Department. Tier 1 oversight is<br/>place for UHDB and processes<br/>place.</li> </ul> | livery of<br>stem.<br>ship<br>ards and 2T1.2C<br>le a<br>and 2T1.3C<br>cy<br>sin 2T1.4C | Intelligence and evidence t<br>understand health inequalit<br>decisions and review ICS p<br>In some cases, the 'scope'<br>Delivery Board focus is not<br>broad enough to tackle the<br>of problems.<br>Level of maturity of Deliver<br>and PCLB.<br>Increasing maturity of the<br>ICP/ICS/ICB. | o<br>ties, make<br>progress.<br>of System<br>sufficiently<br>root cause  | <ul> <li>Quality, Safety and Improvement<br/>Committee assurance to the ICB Board<br/>via the Assurance Report and<br/>Integrated Performance Report.</li> <li>System Quality Group assurance on<br/>System risks and ICB risks.</li> <li>Monthly reporting provided to ICB/ ICS<br/>Executive Team/ ICB Board and NHSE.</li> <li>NHSE Assurance Reviews and<br/>Assurance Letters provide evidence of<br/>compliance and any areas of concern.<br/>(EA)</li> <li>Quality sub group of MHLDA Delivery<br/>Board established. Regular Integrated<br/>Assurance report is in place and<br/>reported to the Delivery Board.</li> <li>UEC Board include Quality as a regular<br/>agenda item.</li> </ul> | 2T1.  |  |  |

# Joined Up Care Derbyshire

| lical Officer<br>Integration | 22.01.2 | f identification<br>2025<br>f last review: |        |
|------------------------------|---------|--|--------|
|                              | Initial | Current                                    | Target |
| -25 Mar-<br>25<br>vel        | 20      | 16   | 10     |

care intervention f the system identifying their own role in achieving

The ICS fails to make any impact rather than can make an impact **and inability to deliver safe** 

ealth.

| urance<br>No | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) |
|--------------|---|
| .1AS         | The Integrated Performance Report will<br>continue to be developed further as<br>reported to ICB Board.                                   |
|              |   |

| Threat status   | System Controls (what controls/ systems & processes do we already have in place to assist us in managing the risk and reducing the likelihood/ impact of the threat)   | Control<br>Ref No | System Gaps in control (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level)    | System Sources of Assurance (Evidence<br>that the controls/ systems which we are placing reliance<br>on are effective – management, risk and compliance,<br>external)   | Assu<br>Ref N |
|---|--|-------------------|--|---|---------------|
| Threat 2<br>The ICS short term<br>needs are not clearly<br>determined   | <ul> <li>ICS 5 Year Strategy sets out the short<br/>and medium term priorities.</li> <li>System planning &amp; co-ordination group<br/>managing overall approach to<br/>planning.</li> </ul>   | 2T2.1C            | Commissioning to focus on patient<br>cohorts, with measures around<br>services to be put in place to support<br>reduction of inequalities. | <ul> <li>MH LDA Delivery Board Terms of<br/>Reference (ToR) and Children's<br/>Delivery Board terms of reference are<br/>drafted, standardised in format across<br/>all ICB System Delivery Boards. The<br/>ToRs will be submitted to the June 2025<br/>Delivery Boards with a<br/>proposed/revised structure of<br/>subgroups to reflect the Operational<br/>Plan priorities for 2025/26.</li> <li>The ICB Board Seminar Sessions<br/>provide dedicated time to agree ICB/<br/>ICS Priorities.</li> </ul>  |               |
|   | Agreed Commissioning Intentions in<br>place.   | 2T2.2C            | Increase Patient Experience feedback and engagement.   |   |               |
| Threat 3<br>The breadth of<br>requirements on the<br>system<br>outstrips/surpasses our<br>ability to prioritise our<br>resources<br>(financial/capacity) and<br>coordination across the<br>system towards<br>reducing health<br>inequalities. | <ul> <li>Agreed System dashboard to include inequality measures.</li> <li>Core 20 Plus 5 work programme.</li> <li>Programme approach in place in key areas of transformation to support 'system think' via system-wide cost: impact analysis inclusive of access and inequality considerations.</li> <li>Existing in-ICB and in-system clinically led prioritisation framework is being revisited to ensure suitability for recent (March 2025) changes to healthcare system design.</li> <li>Forthcoming commencement of Director of Population Health in April 2025 with remit to self-review DDICB against CQCs 'addressing health inequalities through engagement with people and communities' framework.</li> </ul> | 9T1.4C            | Under performance against key<br>national targets and standards (Core<br>20 Plus 5 work programme).  | <ul> <li>System-wide EQIA process supports identification of equalities risks and mitigations and reduces risk of projects/ programmes operating in isolation – and specifically decommissioning decisions.</li> <li>County and City Health and Wellbeing Boards support the delivery of the Health Inequalities Strategy and Plan.</li> <li>Delivery Boards remit to ensure work programme supports health inequalities.</li> <li>SCIC assurance to the ICB Board via the Assurance Report and Integrated Performance Report.</li> <li>Provider Collaborative Leadership Board.</li> <li>Audit and Governance Committee oversight and scrutiny.</li> <li>Health Overview and Scrutiny Committee (HOSC).</li> <li>Derbyshire ICS Greener Delivery Group.</li> <li>Performance Data from MHSDB.</li> </ul> | 2T3.1         |
| Threat 4<br>The population may not<br>engage with prevention<br>programmes  | <ul> <li>'Winter wash up' meeting held on<br/>02.04.25 to collate learning.</li> <li>First draft of winter plan has been<br/>brought forward and will aim to be<br/>completed by June 2025.</li> <li>Urgent Emergency Care Board,<br/>Community Transformation<br/>Programme expected to relieve<br/>pressure on UECB, 40% benefits<br/>expected to be delivered in 2025/26.</li> </ul>  |                   |  | <ul> <li>Alignment between the ICS and the City<br/>and County Health and Wellbeing<br/>Boards.</li> <li>Integrated Care Partnership (ICP) and<br/>ICP Strategy in place which will support<br/>improving health outcomes and<br/>reducing health inequalities.</li> </ul>  |               |

| surance<br>f No | System Gaps in Assurance (Specific<br>areas / issues where further work is required to<br>manage the risk to accepted appetite/tolerance<br>level) |
|-----------------|--|
|                 |  |
|                 |  |
|                 |  |
|                 |  |
|                 |  |
| 3.1AS           | Public Health Summary Report to be<br>developed and report into Quality,<br>Safety and Improvement Committee.                                      |
|                 |  |
|                 |  |
|                 |  |
|                 |  |
|                 |  |
|                 |  |
|                 |  |
|                 |  |

| Actions to | Actions to treat threat |   |                       |                     |                     |                   |   |                              |  |
|------------|-------------------------|---|-----------------------|---------------------|---------------------|-------------------|---|------------------------------|--|
| Threat     | Action ref              | f Action  | Control/<br>Assurance | Action Owner        | Due Date            | Has work started? | <b>Committee level of assurance</b> (eg assured, partially assured, not assured)                            |                              |  |
|            |                         |   | Ref No                |                     |                     |                   | Committee/Sub Group Assurance   | Committee level of assurance |  |
| Threat 1   | 2T1.1A                  | Use of the Data Platform has commenced,<br>however, there is no General Practice or acute<br>detail and a Data Sharing Agreement is<br>required/in progress. No clear timeline at this<br>stage.  | 2T1.1C                | Dr Chris Weiner     | Quarter 1 2025/2026 | In progress       | JUCD Data & Digital Board and subsequent<br>sub groups/Strategic Commissioning and<br>Integration Committee | Partially assured            |  |
|            | 2T1.5A                  | The Integrated Performance report continues<br>to be developed and refined. The report has<br>been updated and includes performance<br>through both contract and Delivery Board<br>routes.  | 2T1.1AS               | Michelle Arrowsmith | Quarter 1 2025/2026 | In progress       | Quality, Safety and Improvement<br>Committee, ICB Board, System Quality<br>Group                            | Partially assured            |  |
| Threat 2   | 2T2.1A                  | An engagement strategy has been produced<br>which has patient experience as part of it, more<br>specifically the role of patient experience<br>around the case for change and the level of<br>consultation and engagement required to meet<br>legal requirements. | 2T2.1C<br>2T2.2C      | Prof Dean Howells   | March 2025          | Complete          | System Quality Group<br>Strategic Commissioning and Integration<br>Committee                                | Assured                      |  |
| Threat 3   | 2T3.3A                  | Operation Periscope initial version is currently<br>live in the ICB. Processes are now being<br>created to routinely use this data in decision<br>making.   | 2T3.1AS               | Dr Chris Weiner     | Quarter 2 2025/26   | In progress       | Directors of Public Health meeting  | Partially assured            |  |
| Threat 4   | 9T1.4A                  | The Integrated Performance report continues<br>to be developed and refined. The report has<br>been updated and includes performance<br>through both contract and Delivery Board<br>routes.  | 9T1.4C                | Michelle Arrowsmith | Quarter 1 2025/2026 | In progress       | NHSE Regional Prevention Board<br>Derbyshire GP Provider Board  | Partially assured            |  |

#### Strategic Risk SR3 – Strategic Commissioning and Integration Committee

| including life expectance  | ove overall health outcomes<br>cy and healthy life expectancy   | Committee overall as  |   | Adequate  |  |       |  |
|--|---|---|---|---|--|-------|--|
| rates for people (adults and Derbyshire.   |   | ICB Lead: Helen Dillis<br>ICB Chair: Jill Dentith<br>Integration Committee  | , Chair of Strategic Commiss  | sioning and   | ioning and System lead: Helen Dillistone, Chief o<br>System forum: Strategic Commissioni<br>Committee  |       |  |
| Strategic risk   | There is a risk that the popula   | tion is not sufficien   | tly Risk appetite: targe  | t, tolerance a  | and current score  |       |  |
| (what could prevent us<br>achieving this<br>strategic objective)   | engaged and able to influence<br>development of services, lead<br>access to care and poorer hea   | the design and ing to inequitable   | TOLERABLE LEVEL OF<br>RISK as agreed by<br>committee  | 14  | Strategic Risk 3   |       |  |
|  |   |   | 12  | 8<br>6<br>4<br>2<br>0   |  | 1     |  |
|  |   |   |   | 24  | ay- Jun-24 Jul-24 Aug- Sep-24 Oct-24 Nov- Dec-24 Jan-<br>4 24 24       Current risk level   Tolerable risk level   |       |  |
|  | might cause this risk to materialise)   |   |   |   | are the impacts of each of the strategic thr   |       |  |
| <ul> <li>service development<br/>from their experience</li> <li>Due to the pace of ch<br/>with stakeholders dur</li> <li>The complexity of cha<br/>cost improvement pro<br/>stage, or not at all lea</li> <li>The system does not</li> </ul>   | ing engaged and included in the stra<br>therefore the system will not be able<br>in its planning and prioritisation.<br>ange, building and sustaining comm<br>ing a significant change programme<br>ange required, and the speed of tran<br>ogrammes required leads to patients<br>iding to legal challenge where due pl<br>adopt the ethos of the Insight or Co-<br>cisions and the power balance across   | public's view and benefit<br>ment momentum and pace<br>ecommissioning and other<br>ged too late in the planning<br>propriately followed.<br>ks, public views do not | <ul> <li>4. Reduced credibility for the ICB's broader claims to place puge</li> <li>g</li> </ul>  |   |  |       |  |
| Threat status  | System Controls (what controls/ syste   | ms & Control  | System Gaps in control (  |   | ystem Sources of Assurance (Evidence   | Assu  |  |
|  | processes do we already have in place to ass<br>managing the risk and reducing the likelihoo  |   | / issues where further work is requi<br>manage the risk to accepted appeti  | te/tolerance on   | at the controls/ systems which we are placing reliance<br>a are effective – management, risk and compliance,   | Ref N |  |
| Threat 1<br>The public are not<br>being engaged and<br>included in the strategy<br>development and early<br>planning stage of<br>service development<br>therefore the system<br>will not be able to<br>suitably reflect the<br>public's view and<br>benefit from their<br>experience in its<br>planning and<br>prioritisation. | <ul> <li>of the threat)</li> <li>Agreed system Communication<br/>Engagement Strategy.</li> <li>Agreed targeted Engagement Stategy.</li> <li>Agreed Guide to Public Involver<br/>published and available to the st<br/>to guide good practice.</li> <li>PPI log developed to list all pote<br/>services changes and the appro-<br/>level of engagement required.</li> <li>A suite of guidance is available<br/>support the application of the pu-<br/>involvement duty in service cha-<br/>and assessment process.</li> <li>Guidance available around con</li> </ul> | Strategy<br>ement of<br>ment,<br>system<br>ential<br>opriate<br>to<br>ublic<br>inge,  | All aspects of the Engagem<br>Strategy need to continue to<br>developed and implementer<br>evaluated. All are in progres<br>Continue to advise provider<br>PPI practice, especially aro<br>system transformation prog<br>Ensuring transformation prog<br>Ensuring transformation prog<br>are providing sufficient time<br>the inputs to and outcomes<br>involvement activity, includi<br>prioritising the utilisation of<br>alongside other evidence so | ent<br>b be<br>d, and then<br>ss.<br>s on good<br>und<br>rammes.<br>ogrammes<br>to factor in<br>from<br>ng<br>insight | IC Strategy Working Group to influence.<br>PPI assessment processes routinely<br>shared with Health Overview & Scrutiny<br>Committees.<br>Comprehensive legal duties training<br>programme for engagement<br>professionals.<br>ePMO gateway structure ensures<br>compliance with PPI process.<br>National Oversight Framework ICB<br>annual assessment evidence and<br>emerging CQC reviews.<br>Benchmarking against comparator ICS<br>approaches. | 3T1.4 |  |

# Joined Up Care Derbyshire

| d Integratio  | n 17.1  | e of identifica<br>1.2022<br>e of last revie |        |
|---------------|---------|--|--------|
|               | Initial | Current                                      | Target |
| 25 Mar-<br>25 | 16      | 12   | 9      |

ed; risk of transformation delay due to legal ust among key stakeholders. public views at the heart of decision-making.

| urance<br>No | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) |
|--------------|---|
| .1AS         | Evidence of tangible inputs and outputs aligned to key strategies and plans.  |
| .3AS         | Assurance on skills relating to cultural<br>engagement and communication across<br>all JUCD partners.                                     |
|              |   |

| <ul> <li>Committee.</li> <li>Clear understanding of duties in relation to NHS providers, including general practice.</li> <li>Communications and Engagement Team leaders are linked with the emerging system strategic approach, including the development of place alliances.</li> <li>Insight summarisation is informing the priorities within the strategy.</li> <li>A range of methods and tools available to all our system partners to support involvement of people and communities in work to improve, change and transform the delivery of our health and care provision. These include Readers Panel, PPG Network, Patient and Public Partners, Derbyshire Dialogue, and Online Engagement Platform.</li> <li>Insight ramework proof of concept now moving to results phase to inform how system acts on findings.</li> <li>Developed Insight Library to house all insight available in the system, with the strate and the avide rame of system partners.</li> <li>T1.10C</li> </ul>   | of Assurance (Evidence<br>as which we are placing reliance<br>ement, risk and compliance,  |
|---|--|
| <ul> <li>Communications and Engagement<br/>Team leaders are linked with the<br/>emerging system strategic approach,<br/>including the development of place<br/>alliances.</li> <li>Insight summarisation is informing the<br/>priorities within the strategy.</li> <li>A range of methods and tools available<br/>to all our system partners to support<br/>involvement of people and<br/>communities in work to improve,<br/>change and transform the delivery of<br/>our health and care provision. These<br/>include Readers Panel, PPG Network,<br/>Patient and Public Partners,<br/>Derbyshire Dialogue, and Online<br/>Engagement Platform.</li> <li>Insight Framework proof of concept<br/>now moving to results phase to inform<br/>how system acts on findings.</li> <li>Developed Insight Library to house all<br/>insight available in the system, with the</li> <li>3T1.10C</li> <li>Statistical and and and and and and and and and and</li></ul>  |  |
| <ul> <li>priorities within the strategy.</li> <li>A range of methods and tools available to all our system partners to support involvement of people and communities in work to improve, change and transform the delivery of our health and care provision. These include Readers Panel, PPG Network, Patient and Public Partners, Derbyshire Dialogue, and Online Engagement Platform.</li> <li>Insight Framework proof of concept now moving to results phase to inform how system acts on findings.</li> <li>Developed Insight Library to house all insight available in the system, with the</li> <li>3T1.8C</li> <li>3T1.8C</li> <li>3T1.8C</li> <li>Insight Framework proof of concept continues to be developed to embed it as 'Business as Usual', ensuring we share power with people and communities routinely, supporting them to have a voice, and input into priority setting.</li> <li>3T1.9C</li> <li>Coproduction Framework in development to embed, support, and champion co-production in the culture, behaviour, and relationships of the Integrated Care System, coproduced with a wide range of system partners.</li> <li>Evaluation Framework in development to enable the ICP to the state of the system acts on findings.</li> </ul> | n and PPI duties<br>rategic Commissioning<br>Committee. This will<br>ommissioning activity |
| <ul> <li>Patient and Public Partners,<br/>Derbyshire Dialogue, and Online<br/>Engagement Platform.</li> <li>Insight Framework proof of concept<br/>now moving to results phase to inform<br/>how system acts on findings.</li> <li>Developed Insight Library to house all<br/>insight available in the system, with the</li> <li>3T1.9C</li> <li>Coproduction Framework in<br/>development to embed, support, and<br/>champion co-production in the culture,<br/>behaviour, and relationships of the<br/>Integrated Care System, coproduced<br/>with a wide range of system partners.</li> <li>T1.10C</li> <li>ST1.10C</li> </ul>   |  |
| insight available in the system, with the 311.10C Evaluation Framework in   |  |
| <ul> <li>aim of sharing this with all system<br/>partners to aid decision making based<br/>on insight and prevent duplication.</li> <li>Agreed gateway for PPI form on the<br/>ePMO system.</li> <li>development, to enable the ICB to<br/>continually examine public<br/>involvement practice and the impact<br/>this has on work, people, and<br/>communities.</li> </ul>   |  |
| 3T1.11CDefinition on appraisal of five<br>frameworks to support ongoing<br>continuous improvement, in turn<br>demonstrating how ICB acts on<br>people's needs and lived experience<br>to reduce inequalities in health and<br>care provision.   |  |
| 3T1.12C Process and culture to ensure the views of citizens are at the centre of decision making.   |  |
| 3T1.13C       The conversion of existing and new insight into decision-making processes across the ICB and system.  |  |
| 3T1.14C       Programme budgets not factoring in engagement expenditure in project development, and no central pot of programme engagement funding held in ICB.   |  |

| Assurance<br>Ref No | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) |
|---------------------|---|
|                     | level)  |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |
|                     |   |

| Threat status  | System Controls (what controls/ systems &   | Control  | System Gaps in control (Specific areas   | System Sources of Assurance (Evidence  | Assurance          | System Gaps in Assurance (Specific  |
|--|---|--|--|--|--------------------|---|
|  | processes do we already have in place to assist us in managing the risk and reducing the likelihood/ impact of the threat)  | Ref No   | / issues where further work is required to<br>manage the risk to accepted appetite/tolerance<br>level)   | that the controls/ systems which we are placing reliance<br>on are effective – management, risk and compliance,<br>external)   | Ref No             | areas / issues where further work is required to<br>manage the risk to accepted appetite/tolerance<br>level)  |
|  |   | 3T1.15C  | Model ICB and Cost Reduction<br>programme to impact on approaches<br>and capacity to deliver.  |  |                    |   |
| Threat 2<br>Due to the pace of<br>change, building and<br>sustaining<br>communication and<br>engagement<br>momentum and pace<br>with stakeholders<br>during a significant<br>change programme<br>may be compromised.   | <ul> <li>Membership of key strategic groups, including Executive Team, Delivery Board, Senior Leadership Team and others to ensure detailed understanding of progression.</li> <li>Functional and well-established system communications and engagement group.</li> <li>Digital engagement infrastructure in place across partners to ensure transparency around decisions being made in the ICB and enhance opportunities for collaboration.</li> <li>Established Relationship Manager role within the Engagement Team to try and offset this in some areas of commissioning and transformation, and encourage continuous engagement. E.g. Maternity, CAYP, Urgent Care, Mental Health.</li> <li>Established relationships with key forums in the City and County, e.g.</li> </ul> | 3T2.1C<br>3T2.2C<br>3T2.3C<br>3T2.4C<br>3T2.5C | Development of system stakeholder<br>communication methodologies<br>understand and maintain/improve<br>relationships and maximise reach.<br>Systematic change programme<br>approach to system development and<br>transformation not yet articulated/live.<br>Staff awareness of work of ICS and<br>ICB programme, to enable recruitment<br>of advocates for the work.<br>Behaviour change approach requires<br>development to support health<br>management and service navigation.<br>Proposal required for UECC Delivery<br>Board and other areas to develop this,<br>requiring resource.<br>Communications and Engagement<br>Strategy refresh required in 2024/25. | <ul> <li>NHS/ICS ET membership and<br/>ability/requirement to provide updates.</li> <li>ePMO progression.</li> <li>ePMO gateway structure ensures<br/>compliance with PPI process.</li> <li>Benchmarking against comparator ICS<br/>approaches.</li> <li>National Oversight Framework ICB<br/>annual assessment evidence and<br/>emerging CQC reviews.</li> </ul>  | 3T2.1AS            | Ability to articulate momentum behind<br>coherent priorities and approach to<br>delivering strategy, transformation and<br>mitigation of financial challenge. |
| Threat 3<br>The complexity of<br>change required, and<br>the speed of<br>transformation,<br>potential<br>decommissioning and<br>other cost<br>improvements required<br>leads to patients and<br>public being engaged<br>too late in the planning<br>stage, or not at all<br>leading to legal<br>challenge where due<br>process is not being<br>appropriately followed. | <ul> <li>DHIP and the BME Forum.</li> <li>Agreed Guide to Public Involvement,<br/>now being rolled out to ICB and then<br/>broader system.</li> <li>ePMO gateway process includes<br/>engagement assessment check</li> <li>Training programme underway with<br/>managers on PPI governance<br/>requirements and process</li> </ul>  | 3T3.1C<br>3T3.2C<br>3T3.3C<br>3T3.4C<br>3T3.5C | Systematic change programme<br>approach to system development and<br>transformation not yet articulated/live.<br>Clear roll out timescale for<br>transformation programmes.<br>Communications and Engagement<br>Strategy refresh required in 2024/25.<br>Fully embedded PPI duties within the<br>commissioning cycle.<br>Commissioning decisions made<br>without regard for PPI duties, both<br>with DDICB and in areas where we<br>are an associate commissioner.   | <ul> <li>Comprehensive legal duties training programme for engagement professionals.</li> <li>PPI Governance Guide training for project/programme managers.</li> <li>ePMO progression.</li> <li>ePMO gateway structure ensures compliance with PPI process.</li> <li>National Oversight Framework ICB annual assessment evidence.</li> <li>Establishment of ICB Procurement Group supports future planning and engagement timetable.</li> <li>Anticipated national guidance on strategic commissioning, including commissioning cycle approach.</li> </ul> | 3T3.3AS            | Establish Procurement guidance related to patient and public involvement.   |
| Threat 4<br>The system does not<br>adopt the ethos of the<br>Insight or Co-<br>Production Framework,<br>public views do not<br>routinely influence<br>decisions and the<br>power balance across<br>the NHS system<br>resides with decision-<br>makers.   | <ul> <li>Insight Framework approach firmly<br/>embedded in the work of the<br/>Engagement Team, and promoted in<br/>all interactions with commissioners and<br/>system partners as the way we should<br/>be working. Sharing power with people<br/>and communities, and spending time<br/>building trust and relationships.</li> </ul>  | 3T4.1C<br>3T4.3C<br>3T4.4C                     | ICB Board oversight and mandate.<br>Understanding of<br>resourcing/sustainability of<br>programme beyond pilot phase to<br>build a network of staff across the<br>system who can promote this way of<br>working and support its<br>implementation.<br>Embedding of governance approach<br>into system/ICB procedures.  | <ul> <li>Programme of updates and<br/>presentations to seek consensus</li> <li>To be developed during next phase of<br/>implementation as adoption of insight<br/>and co-production approaches into<br/>decision making processes are<br/>confirmed.</li> </ul>  | 3T4.1AS<br>3T4.3AS | Evidence of tangible inputs and outputs<br>aligned to key strategies and plans.<br>Insight Strategy in development.   |

| Threat status | System Controls (what controls/ systems & processes do we already have in place to assist us in managing the risk and reducing the likelihood/ impact of the threat) | Control<br>Ref No | System Gaps in control (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level)   | System Sources of Assurance (Evidence<br>that the controls/ systems which we are placing reliance<br>on are effective – management, risk and compliance,<br>external) | Assurance<br>Ref No | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) |
|---------------|--|-------------------|---|---|---------------------|---|
|               |  | 3T4.5C            | Monitoring of outcomes in line with<br>other articulated threats on<br>transformation programme.  |   |                     |   |
|               |  | 3T4.6C            | Insight Framework has been<br>developed and its implementation will<br>ensure that we have insight around<br>what matters to people to feed into<br>future strategic priorities.  |   |                     |   |
|               |  | 3T4.7C            | Coproduction Framework in<br>development to embed, support, and<br>champion co-production in the culture,<br>behaviour, and relationships of the<br>Integrated Care System, coproduced<br>with a wide range of system partners. |   |                     |   |

| Actions to | Actions to treat threat |  |   |   |  |  |  |                              |  |
|------------|-------------------------|--|---|---|--|--|--|------------------------------|--|
| Threat     | Action ref              | Action   | Control/<br>Assurance   | Action Owner                                  | Due Date   | Has work started?<br>Update  | Committee level of assurance (e.g. assure assured)                                   | ed, partially assured, not   |  |
|            |                         | Ref No   |   |   |  |  | Committee/Sub Group Assurance  | Committee level of assurance |  |
| Threat 1   | 3T1.1A                  | Ongoing implementation of Engagement<br>Strategy frameworks and evaluation.  | 3T1.1C<br>3T1.2C  | Karen Lloyd                                   | Ongoing through 24/25  | Commenced  | Strategic Commissioning and<br>Integration Committee                                 | Partial Assurance            |  |
|            |                         | <ul> <li>Evaluation Framework – aligned to<br/>creation of Lay Reference Group and<br/>Performance Report</li> </ul>   | 3T1.4C<br>3T1.10C<br>3T1.15C  | KL/ST   | LRG launch and<br>Performance Report<br>agreement 30.09.24   | LRG delayed.<br>Performance report<br>requirements to be<br>agreed with SCIC<br>and in line with<br>model ICB  | Co-production development group – co-<br>producing action plan based on<br>workshop. |                              |  |
|            |                         | Co-production Framework  | 3T1.9C<br>3T1.15C   | BF  | July workshop<br>converted into action<br>plan 30.9.24   | Commenced 2.7.24.<br>Guides in<br>development for<br>agreement in line<br>with model ICB   | Strategic Commissioning and<br>Integration Committee                                 |                              |  |
|            |                         | Insight Framework  | 3T1.8C<br>3T4.3C<br>3T4.4C<br>3T4.5C<br>3T4.6C<br>3T4.7C<br>3T1.15C | AK<br>KL                                      | Insight Strategy<br>developed following<br>pilots 30.10.24   | Commenced<br>01.06.24. Evaluation<br>and spreading of<br>practice the subject<br>of revised<br>Engagement<br>Strategy addressing<br>model ICB                  | Strategic Commissioning and<br>Integration Committee                                 |                              |  |
|            |                         | <ul><li>Engagement Framework</li><li>Governance Framework</li></ul>  | 3T1.11C   | ST  | Q1 2025/26   | Plan in SCIC<br>development<br>session on<br>engagement and<br>insight. Agree ToR.   | Strategic Commissioning and<br>Integration Committee                                 |                              |  |
|            | 3T1.2A                  | Engagement Strategy Refresh taking heed to<br>frameworks evaluation and embedding,<br>seeking to move into Influence, Developing our<br>Practice and Insight strategic phase.            | 3T1.1C  | Karen Lloyd                                   | Ongoing roll out and<br>implementation.<br>Update following<br>completion of other<br>frameworks and in<br>line with model ICB | Planning sessions<br>held Jan/Feb 25,<br>including review at<br>PPC development<br>session, 28.1.25  | Communications & Engagement Team   |                              |  |
|            | 3T1.3A                  | Assess current team skills in cultural<br>engagement and communications, including<br>channel assessment, and devise action plan to<br>close gaps/implement training and<br>development. | 3T1.6C<br>3T1.3AS<br>3T2.1C<br>3T1.15C                              | Christina Jones/Karen<br>Lloyd, Claire Warner | Team Skills Audit and<br>PDP 30.9.24<br>Community Profiles<br>Pilot 30.9.24  | On hold, subject to<br>model ICB and cost<br>reductions<br>Pilot profile<br>available for<br>Normanton, Derby.<br>To be reviewed view<br>to roll out in 25/26. |  |                              |  |
|            |                         |  |   |   | Internal<br>communications<br>channels audit<br>30.9.24  | Survey complete,<br>elements now being<br>implemented  |  |                              |  |

|          |        |   |  |  | External<br>communications<br>channels audit<br>30.9.24 | Survey complete,<br>action plan in<br>delivery since Sept<br>2024.  |   |                   |
|----------|--------|---|--|--|---|---|---|-------------------|
|          | 3T1.5A | Strengthen communications and engagement<br>support to 2025 JFP development, with<br>programme of public discussion to help inform.                               | 3T1.1AS<br>3T2.2C                                | Christina Jones/Karen<br>Lloyd                 | Programme launch –<br>30.9.24                           | Commenced –<br>connection into<br>25/26 planning and<br>onward JFP<br>approach.   | Strategic Commissioning and<br>Integration Committee                          |                   |
|          | 3T1.7A | Strengthen assurance on PPI and Insight at SCIC to ensure plans have public view embedded.  | 3T1.2C<br>3T1.3C<br>3T2.4C                       | Sean Thornton                                  | 01.04.25  | To be resolved by<br>ICB PPI statutory<br>duties becoming<br>part of new SCIC.  |   |                   |
| Threat 2 | 3T2.1A | Revision of Communications Strategy, to<br>incorporate prior work on stakeholder strategy<br>and take account of internal & external<br>communications surveying. | 3T2.1C<br>3T2.5C<br>3T2.1AS<br>3T3.3C<br>3T1.15C | Christina Jones                                | 31.10.24  | On hold, subject to<br>implementation of<br>Model ICB and cost<br>reductions  | Strategic Commissioning and<br>Integration Committee<br>Executive Team        | Partial assurance |
| Threat 3 | 3T3.1A | Establish the role of the Communications and<br>Engagement Team in the work of the<br>Prevention and Health Inequalities Board to<br>identify priorities.         | 3T1.1AS<br>3T3.1C                                | Sean Thornton                                  | 30.9.24   | Commenced<br>21.06.24, ongoing<br>membership of<br>P&Hi Board.  | Communications and Engagement<br>Team   | Partial assurance |
|          | 3T3.2A | Implement scoping exercise across<br>system/ICB delivery boards and other groups<br>to establish C&E work programme and<br>capacity requirements.                 | 3T1.2C<br>3T1.3C<br>3T1.7C<br>3T3.2C<br>3T2.3C   | Sean Thornton, Karen<br>Lloyd, Christina Jones | 30.09.24  | Commenced June<br>2024. Work<br>underway to align<br>with Transformation<br>Coordinating Group<br>and 2025/26<br>operational priorities | Strategic Commissioning and<br>Integration Committee                          |                   |
| Threat 4 | 3T4.1A | Secure ICB Board Development session on insight strategy to ensure oversight and mandate.   | 34T.1C<br>3T4.1AS<br>3T2.3C<br>3T2.2AS           | Helen Dillistone                               | 31.10.24  | Not started.  | ICB Board   | Partial assurance |
|          | 3T4.3A | Resource assessment undertaken to<br>understand sustainability of insight framework<br>and pilots.  | 3T4.3C<br>3T4.4C<br>3T4.5C<br>3T4.6C             | Karen Lloyd                                    | 31.12.24  | Not started. Aligned<br>to action 3T1.1A<br>Insight Framework.  | Public Partnership Committee<br>Integrated Care Partnership<br>Executive Team |                   |
|          | 3T4.4A | Assess transformation programme delivery and associated use of insight to inform plans.   | 3T1.7C<br>3T1.8C                                 | Karen Lloyd                                    | 31.03.25  | Not started.  | Public Partnership Committee  |                   |
|          |        | Associated action 3T1.7A  |  |  |   |   |   |                   |

#### Strategic Risk SR4 – Finance and Performance Committee

|  | rove health and care gaps<br>n the population and engineer   | Committee overall assurance level Adeo  |   |   | equate   |  |  |
|--|--|---|---|---|--|--|--|
|  | oductivity, and ensure financial<br>and care services across Derby   | ICB Lead: Bill Shields, Chief Finance Officer<br>ICB Chair: Nigel Smith, Finance and Performance Com<br>Chair |   |   | System lead: Bill Shields, Chief Finance<br>System forum: Finance and Performa   |  |  |
| Strategic risk<br>(what could prevent us<br>achieving this<br>strategic objective)   | There is a risk that the NHS in<br>to reduce costs and improve<br>the ICB to move into a sustain<br>position and achieve best valu<br>available funding.   | Derbyshire is una<br>productivity to ena<br>nable financial   |   | 25<br>20<br>15<br>10<br>5<br>0<br>Apr-24 May<br>24  | Strategic Risk 4   |  |  |
| <ol> <li>Rising activity needs,</li> <li>Shortage of out of ho</li> <li>The scale of the chal<br/>transformation. failure</li> <li>National funding mod</li> </ol> | might cause this risk to materialise)<br>capacity issues, and availability and<br>spital provision across health and ca<br>lenge means break even can only be<br>to deliver against plan and/or to tra<br>lel does not reflect clinical demand a<br>lel does not recognise that Derbyshi   | are impacts on produc<br>e achieved by structur<br>ansform services<br>and operational / workt                | al change and real<br>orce pressures  | <ol> <li>Unable to r<br/>cost of borr</li> <li>Increasing</li> <li>Provider per</li> <li>Any materia<br/>could still b<br/>improving p</li> </ol> | are the impacts of each of the strategic three<br>meet financial plan / return to sustainable fi<br>rowing<br>bed occupancy to above safe levels and po-<br>erformance levels drop and costs increase<br>al shortfall in funding means even with effici-<br>be a gap to breakeven, whilst also preventin<br>coopulation health<br>received by the ICB do not recognise the l | nancia<br>oor flor<br>ciency<br>ng any |  |
| Threat status  | System Controls (what controls/ syste<br>processes do we already have in place to as<br>managing the risk and reducing the likelihoo<br>of the threat)   | sist us in Ref No   | System Gaps in control<br>/ issues where further work is required appet<br>manage the risk to accepted appet  | ired to tha tha the   | vstem Sources of Assurance (Evidence<br>t the controls/ systems which we are placing reliance<br>are effective – management, risk and compliance,<br>ernal)  | Ass<br>Ref                             |  |
| <u>Threat 1</u><br>Rising activity needs,<br>capacity issues, and<br>availability and cost of<br>workforce   | <ul> <li>Given the scale of the challeng<br/>is no single control that can be<br/>place to totally mitigate this risk</li> <li>Detailed triangulation of activity<br/>workforce and finances in place</li> <li>Provider Collaborative oversee<br/>'performance' and transformation<br/>programmes to deliver improve<br/>productivity</li> </ul> | put in<br>( now.<br>(, 4T1.2C<br>e<br>sing<br>on 4T1.3C   | <ul> <li>level)</li> <li>New Workforce and Clinical Models<br/>Plan.</li> <li>Triangulated activity, workforce, and<br/>financial plan.</li> <li>Do not understand the low productivity<br/>to address the clinical workforce<br/>modelling.</li> <li>Do not have the management<br/>processes in place to deliver the plans<br/>and level of productivity / efficiency<br/>required.</li> <li>The integrated assurance and<br/>performance report needs to be</li> </ul> |   | Financial data and information is trusted<br>but needs further work to translate into<br>a sustainable plan. Workforce planning<br>is triangulated with demand, capacity,<br>and financial plans.<br>Five-year financial plan has been<br>prepared to accelerate and influence<br>change.<br>Integrated Assurance and Performance<br>Report.                                 | 4T1.                                   |  |

# Joined Up Care Derbyshire

| cer<br>ommittee       | 17.11   | Date of identification:<br>17.11.2022<br>Date of last review: 16.04.2025 |        |  |  |  |
|-----------------------|---------|--|--------|--|--|--|
|                       | Initial | Current  | Target |  |  |  |
| -25 Mar-<br>25<br>vel | 16      | 20   | 9      |  |  |  |

al position. Severe cash flow issues and additional

w in/out of hospital

and transformation and structural change there investment in reducing health inequalities and

th and location of services delivered by Providers

| No areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) |              |   |
|---|--------------|---|
| Performance Report is in place and will continue to be developed further as                               | urance<br>No | areas / issues where further work is required to manage the risk to accepted appetite/tolerance |
|   | .1AS         | Performance Report is in place and will continue to be developed further as                     |

| processes do we already have in place to assist us in Ref No / issues where further work is required  |   | System Gaps in control (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) | System Sources of Assurance (Evidence<br>that the controls/ systems which we are placing reliance<br>on are effective – management, risk and compliance,<br>external)   | Assur<br>Ref No   |        |
|---|---|---|---|---|--------|
| Threat 2<br>Shortage of out of<br>hospital provision<br>across health and care<br>impacts on productivity<br>levels   | <ul> <li>Not aware of effective controls now,<br/>and the solution requires integrated<br/>changes across social care and the<br/>NHS</li> <li>Collaborative escalation arrangements<br/>in place across health and care to<br/>ensure maximum cover out of hospital<br/>and flow in hospital is improved.</li> <li>Programme delivery boards for urgent</li> </ul>   | 4T2.1C<br>4T2.3C<br>4T2.5C  | <ul> <li>developed further to triangulate areas<br/>of activity, workforce, and finance.</li> <li>National shortage in supply of out of<br/>hospital beds and services for<br/>medically fit for discharge patients<br/>prevents full mitigation.</li> <li>Triangulated activity, workforce, and<br/>financial plan.</li> <li>Review Value Weighted Activity<br/>(VWA) target set for the system and</li> </ul>   | <ul> <li>Integrated assurance and performance<br/>report and tactical responses agreed at<br/>Board level. Assurances for permanent,<br/>long-term resolution not available.</li> <li>National productivity assessment tool<br/>now available to assist all systems<br/>across the country. (EA)</li> </ul>   | 4T2.1/ |
| Threat 3<br>The scale of the<br>challenge means break<br>even can only be<br>achieved by structural<br>change and real<br>transformation. failure<br>to deliver against plan<br>and/or to transform<br>services | <ul> <li>and elective care review</li> <li>The CIP and Transformation<br/>Programme is not owned by leads,<br/>managed, implemented, and reported<br/>on for Finance to build into the system<br/>financial plan and operational plan.</li> <li>EPMO review carried out and<br/>recommendations approved by NHS<br/>Executives.</li> <li>EPMO has list of efficiency projects<br/>that are not developed to a level where<br/>the financial impact can be assured.</li> </ul> | 4T3.3C<br>4T3.4C<br>4T3.5C  | <ul> <li>(vwA) target set for the system and<br/>benchmark this against other systems.</li> <li>The EPMO System is not fully owned<br/>and managed to make the savings<br/>required.</li> <li>Programme delivery boards need to<br/>refocus on delivering cash savings as<br/>well as pathway change.</li> <li>The system needs to drive speed and<br/>scope through the programme delivery<br/>boards</li> </ul> | <ul> <li>Reconciliation of financial ledger to<br/>EPMO System.</li> <li>SLT monthly finance updates provided         <ul> <li>including recalibration of programme<br/>in response to emerging issues.</li> </ul> </li> <li>Weekly system wide Finance Director<br/>meetings focussed on long term<br/>financial stability, with real evidence of<br/>effective distributive leadership and<br/>collegiate decision making.</li> <li>Financial Sustainability Board to<br/>understand and alleviate the financial<br/>challenges.</li> </ul>   |        |
| Threat 4<br>National funding model<br>does not reflect clinical<br>demand and<br>operational / workforce<br>pressures   | <ul> <li>National economic and cost of living<br/>crisis means long term, stable and<br/>adequate financial allocations are<br/>unlikely to emerge in the short to<br/>medium term.</li> </ul>  | 4T4.1C  | No assurance can be given   | <ul> <li>All opportunities to secure resources<br/>are being maximised, alongside which a<br/>strong track record of delivery within<br/>existing envelopes is being maintained.<br/>This should give assurance regionally<br/>and nationally.</li> <li>Executive and non-executive<br/>influencing of regional and national<br/>colleagues needs to strengthen, and a<br/>positive, inspiring culture maintained<br/>across the local health and care<br/>system.</li> <li>Development of governance<br/>surrounding the commitment of secured<br/>resources for new investments.</li> </ul> | 4T4.1/ |
| Threat 5<br>National funding model<br>does not recognise that<br>Derbyshire Providers<br>receive £900m from<br>other ICBs   | <ul> <li>ICB allocations are population based<br/>and take no account of the fact that<br/>UHDB manages an Acute and two<br/>Community hospitals outside the<br/>Derbyshire boundary added to this<br/>EMAS only provide 20% of their<br/>activity in Derbyshire. Regional and<br/>National teams have been made<br/>aware of this anomaly and recognise<br/>this disadvantages Derbyshire.</li> </ul>  | 4T5.1C  | No assurance can be given   |   | 4T5.1/ |

| surance<br>f No | System Gaps in Assurance (Specific<br>areas / issues where further work is required to<br>manage the risk to accepted appetite/tolerance<br>level) |
|-----------------|--|
|                 |  |
| 2.1AS           | The Integrated Assurance and<br>Performance Report is in place and will<br>continue to be developed further as<br>reported to ICB Board.           |
|                 |  |
|                 |  |
| 4.1AS           | No assurance can be given  |
| 5.1AS           | No assurance can be given  |

| Actions to | o treat threat |   |                            |  |   |                   |   |  |
|------------|----------------|---|----------------------------|--|---|-------------------|---|--|
| Threat     | Action ref     | Action  | Control/<br>Assurance      | Action Owner   | Due Date  | Has work started? | Committee level of assurance (eg assured, p   | partially assured, not assured)  |
|            |                |   | Ref No                     |  |   |                   | Committee/Sub Group Assurance   | Committee level of assurance   |
| Threat 1   | 4T1.1A         | The Integrated Performance report continues<br>to be developed and refined. The report has<br>been updated and includes performance<br>through both contract and Delivery Board<br>routes.  | 4T1.1C<br>4T1.2C<br>4T1.6C | Michelle Arrowsmith  | Subject to quarterly<br>review – next review<br>will be June 2025                           | In<br>progress    | Finance/Performance/Quality Committees<br>ICB Board<br>Financial Sustainability Group | Partial assurance given<br>the financial environment<br>and service pressures.   |
|            | 4T1.2A         | Review benchmarking information continues<br>per NHS benchmarking guidelines such as<br>model health system, value weighted activity<br>metrics etc to ensure optimum productivity and<br>efficiency across Derby and Derbyshire. | 4T1.1C<br>4T1.3C<br>4T2.1C | Bill Shields   | Subject to quarterly review – June 2025   | In<br>progress    | People and Culture/Finance and<br>Performance Committee                               |  |
|            | 4T1.3A         | Support given to programme teams around<br>benefits realisation planning, and using data to<br>support improvement. Sources of data to<br>identify improvement opportunities are shared<br>with programme teams.                  | 4T1.1C<br>4T1.3C<br>4T1.5C | Chair of Provider<br>Collaborative/ Tamsin<br>Hooton/Provider DOFs | Subject to quarterly<br>review – next review<br>June 2025                                   | In<br>progress    | PCLB/ Finance and Performance<br>Committee  |  |
|            | 4T1.4A         | The Integrated Performance report continues<br>to be developed and refined. The report has<br>been updated and includes performance<br>through both contract and Delivery Board<br>routes.  | 4T1.1C<br>4T1.1AS          | Executive Team   | Quarter 1 2025/26   | In<br>progress    | ICB Board   |  |
| Threat 2   | 4T2.2A         | An aligned workforce activity and financial plan<br>will be developed during 2025/26 planning<br>round.   | 4T2.3C                     | Lee Radford / Executive<br>Team                                    | March 2025  | Complete          | People and Culture Committee/ Finance<br>and Performance Committee                    | Assured  |
|            | 4T2.3A         | VWA can be seen as an indicator of productivity, overperformance against plans, this needs to be validated.   | 4T2.1C<br>4T2.5C           | Executive Team/Michelle<br>Arrowsmith                              | Subject to quarterly review – June 25   | In<br>progress    | People and Culture/Finance and<br>Performance Committee                               | Partial assurance given<br>the financial environment<br>and service pressures.   |
| Threat 3   | 4T3.1A         | Review of EPMO System   | 4T3.3C<br>4T3.4C<br>4T3.5C | Tamsin Hooton  | Recommendations<br>agreed through NHS<br>Execs and will be<br>implemented for Q1<br>2025/26 | In<br>progress    | Finance and Performance Committee /<br>PCLB   | Partial assurance<br>through evidence of<br>improving reporting and<br>accountability, although<br>real delivery is yet to be<br>seen. |
| Threat 4   | 4T4.1A         | National Allocations unclear.<br>Resolved November 2024.  | 4T4.1C<br>4T4.1AS          | Executive Directors /<br>NEMs                                      | Completed November 2024   | Completed         | Finance and Performance Committee   | Assured  |
| Threat 5   | 4T5.1A         | The ICB will continue to lobby the Regional and National teams.   | 4T5.1C<br>4T5.1AS          | Bill Shields   | Subject to quarterly<br>review/on-going –<br>June 2025                                      | In<br>progress    | Finance and Performance Committee   | A significant change in<br>allocation policy at<br>National level will need<br>to take place to rectify<br>this issue.                 |

#### Strategic Risk SR5 – People and Culture Committee

| Strategic Aim – To improve health and care gaps currently experienced in the population and engineer   |  | Committee ove  | rall assu   | rance level   |   | Partially Assured  |  |                              |  |
|--|--|--|---|---|---|--|--|------------------------------|--|
| best value, improv   | ve productivity, and ensure financial ealth and care services across Derby   |  |   | CB Chief People Offi<br>ea, Chair of People a   |   | lture  | System lead: Lee Radford, ICB Chief P<br>System forum: People and Culture Con  |                              |  |
| Strategic risk<br>(what could prevent us<br>achieving this<br>strategic objective)   | There is a risk that the system<br>maintain an affordable and su<br>supply pipeline and to retain s<br>positive staff experience.  | stainable work   | force   | Risk appetite: tar<br>TOLERABLE<br>LEVEL OF RISK as<br>agreed by<br>committee.<br>16  |   | 5  | current score<br>Strategic Risk 5  |                              |  |
|  |  |  |   |   |   | 24   | IN-24 Jul-24 Aug- Sep-24Oct-24 Nov- Dec-24 Jan-<br>24 24<br>rent risk level — Tolerable risk level Targ  |                              |  |
| <ol> <li>Current system</li> <li>Staff resilience<br/>environmental f</li> <li>Employers in th</li> </ol>  | what might cause this risk to materialise)<br>financial position makes the current work<br>and wellbeing across the health and care<br>actors e.g. the industrial relations climate<br>e care sector cannot attract and retain su<br>rough the pathways due to the scale of va-<br>ions. | workforce is nega<br>and the financial<br>fficient numbers o | atively imp<br>challenge<br>of staff to           | pacted by<br>es in the system.<br>enable optimal flow o   | 1.<br>2.  | Workforce mod<br>Increased sick<br>leading to gap<br>People going t  | the impacts of each of the strategic threats<br>del developed to meet system finances as<br>ness absence, workforce turnover, and ch<br>s in the staffing required to deliver service<br>to better paid jobs in other sectors, which r<br>b lack of care packages, causing long wait   | s opp<br>nange<br>s.<br>mear |  |
| Threat status  | System Controls (what controls/ systems & processes do we already have in place to assist us managing the risk and reducing the likelihood/ impathe threat)  |  | (Specific a<br>further wo<br>the risk to          | areas / issues where<br>ork is required to manage<br>o accepted<br>olerance level)  | systen  |  | ASSURANCE (Evidence that the controls/<br>cing reliance on are effective – management, risk  | Ass<br>Ref                   |  |
| Threat 1<br>Current system<br>financial position<br>makes the<br>current workforce<br>model<br>unsustainable.  | <ul> <li>Organisational vacancy controls in pl</li> <li>Agency Reduction plan and steering meetings in place.</li> </ul>   |  | Wor<br>of T<br>prog<br>CIP                        | rkforce implications<br>fransformation<br>grammes including<br>not fully<br>erstood.  | fi<br>• M<br>• C<br>• C<br>• N<br>• T<br>• F<br>v | Analysian and performance and performant<br>Monthly monitor<br>Ataffing spend very<br>Dutputs from pro-<br>on a monthly base<br>MHS Monthly rep<br>Feam/ ICB Boar<br>People and Cult | ing of workforce numbers and temporary<br>s budget and agency spend.<br>ovider vacancy control panels received<br>sis.<br>porting provided to ICB/ ICS Executive   | 5T1                          |  |
| Threat 2<br>Staff resilience<br>and wellbeing<br>across the health<br>and care<br>workforce is<br>negatively<br>impacted by<br>environmental<br>factors e.g. the | <ul> <li>Engagement and Annual staff opinion<br/>surveys are undertaken across the N<br/>Derbyshire Providers and ICB.</li> <li>Enhanced Leadership Development<br/>to support Managers and promoting<br/>Health and Wellbeing for NHS provid</li> </ul>                                 | offer 5T2.3C   | Dev<br>not<br>in e<br>Inde<br>care<br>VCI<br>vari | e Leadership<br>velopment offer is<br>yet fully embedded<br>each organisation.<br>ependent social<br>e providers and<br>FSE sectors have<br>iable health and<br>I-being offers. | • T<br>• A<br>= E<br>• N<br>= F<br>• F            | The ICB People<br>oversight of work<br>A Comprehensive<br>vailable to Derb<br>Employees from<br>Monthly monitor<br>outhority.<br>Health Assessme<br>embedded within                  | and Culture Committee provides<br>kforce across the system.<br>ve staff wellbeing offer is in place and<br>byshire NHS and local authority ICS<br>each provider organisation.<br>ing of absence in NHS and local<br>ents continue to provide impact and now<br>in People Services to support long-term<br>NHS and Local Authority providers. | 5T1                          |  |

# Joined Up Care Derbyshire

| e Officer<br>ee         |         | lentification:<br>st review: 1 |        |
|-------------------------|---------|--------------------------------|--------|
|                         | Initial | Current                        | Target |
| D-25 Mar-<br>25<br>evel | 20      | 16                             | 12     |

posed to population need. Jes in attitudes to work life balance post covid are

ns that patients cannot be discharged from times in the Emergency pathways and poorer

| urance<br>No | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level)                          |
|--------------|--|
| .1AS         | Limited information on social care,<br>VCFSE and local authority sectors<br>workforce plans, costs and risks that<br>would provide a fuller system<br>perspective. |
| .1AS         | Limited information on social care,<br>VCFSE and local authority sectors<br>workforce plans, costs and risks that<br>would provide a fuller system<br>perspective. |

| Threat status   | System Controls (what controls/ systems & processes do we already have in place to assist us in managing the risk and reducing the likelihood/ impact of the threat) | Control<br>ref No          | System Gaps in control<br>(Specific areas / issues where<br>further work is required to manage<br>the risk to accepted<br>appetite/tolerance level)   | System Sources of Assurance (Evidence that the controls/<br>systems which we are placing reliance on are effective – management, risk<br>and compliance, external)  | Assurance<br>Ref No                      | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level)   |
|---|--|----------------------------|---|---|--|---|
| industrial<br>relations climate<br>and the financial<br>challenges in the<br>system.<br>Threat 3<br>Employers in the<br>care sector<br>cannot attract<br>and retain<br>sufficient<br>numbers of staff<br>to enable optimal<br>flow of service<br>users through the<br>pathways and the<br>scale of<br>vacancies across<br>health and care<br>and some<br>specific<br>professions. |  | 5T3.1C<br>5T3.2C<br>5T3.3C | <ul> <li>More work required to<br/>understand how the<br/>NHS can provide more<br/>support to care sector<br/>employers.</li> <li>Lack of Workforce<br/>representation on the<br/>ICP.</li> <li>Insufficient connection<br/>with People and<br/>Culture and the ICP.</li> </ul> | <ul> <li>County and City Health and Wellbeing Boards support<br/>the delivery of the Health Inequalities Strategy and Plan.</li> <li>Better Care funding supports the Joined Up Careers<br/>team to work in partnership with Health and Social Care.</li> <li>Action Plan including a range of widening participation<br/>and resourcing proposals to support with DCC<br/>Homecare Strategy.</li> <li>Implementation of new JUCD system apprenticeship<br/>strategy.</li> <li>Development of a system One Workforce approach to<br/>improve collaborative talent pipelines.</li> </ul> | 5T3.1AS<br>5T3.2AS<br>5T3.3AS<br>5T3.4AS | Lack of inclusive talent management<br>and succession planning strategies<br>and processes across the system that<br>identifies succession planning risks.<br>Lack of visibility of top 10 system hard<br>to recruit to posts across all sectors.<br>No defined talent plan or pipeline to<br>support fragile services workforce<br>challenges across the system.<br>Limited information on social care,<br>VCFSE and local authority sectors<br>workforce plans, costs and risks that<br>would provide a fuller system<br>perspective. |

| Threat Action ref<br>no | Action ref | Action   | Control/<br>Assurance      | Action Owner                           | Due Date  | Has work started?       | <b>Committee level of assurance</b> (eg assured, partially assured, not assured) |                              |  |
|-------------------------|------------|--|----------------------------|--|---|-------------------------|--|------------------------------|--|
|                         |            |  | Ref No                     |  |   |                         | Committee/Subgroup Assurance   | Committee level of assurance |  |
| Threat 1                | 5T1.2A     | Quantify Workforce implications of<br>Transformation programmes including CIP in<br>conjunction with Provider Collaborative Board.                         | 5T1.3C                     | Sukhi Mahil/<br>Tamsin Hooton          | Complete  | Completed<br>March 2025 | People & Culture Committee<br>Provider Collaborative Board                       | Assured                      |  |
| Threat 2                | 5T2.1A     | To review NHS Staff and Pulse Survey<br>feedback and make recommendations for<br>focused staff cultural and wellbeing initiatives<br>to retain our people. | 5T3.3C                     | Tracy Gilbert                          | Complete – now<br>Business as usual<br>activity | Complete March 2025     | People & Culture Committee   | Assured                      |  |
|                         | 5T2.2A     | To develop system OD strategy to improve culture, welling being and inclusion.   | 5T2.3C                     | Tracy Gilbert                          | June 2025                                       | In progress             | People & Culture Committee   | Partially assured.           |  |
| Threat 3                | 5T3.1A     | Develop a One Workforce Strategy which delivers a sustainable workforce pipeline.  | 5T3.2AS<br>5T3.4AS         | Lee Radford/Sukhi Mahil<br>Susan Spray | November 2025                                   | In progress             | People & Culture Committee   | Partially assured.           |  |
|                         | 5T3.2A     | Continue to develop system wide recruitment campaigns to meet demand for health and care across Derbyshire.  | 5T3.1C<br>5T3.2C<br>5T3.3C | Susan Spray                            | Complete – now<br>Business as usual<br>activity | Completed<br>March 2025 | People & Culture Committee   | Assured                      |  |
|                         | 5T3.3A     | Build better workforce intelligence of social care, VCSFE and local authority sectors to give a more informed workforce position across the system.        | 5T1.1AS                    | Lee Radford/Sukhi Mahil                | September 2025                                  | In progress             | People & Culture Committee   | Partially assured            |  |
|                         | 5T3.4A     | To develop a system talent management and<br>succession planning approach to develop<br>talent opportunities to attract and retain our<br>people.          | 5T3.1AS<br>5T3.3AS         | Tracy Gilbert                          | September 2025                                  | In progress             | People & Culture Committee   | Partially assured            |  |
|                         | 5T3.5A     | Develop anchor relationships with local HEI's<br>and FEI's to develop strategic workforce<br>pipelines.  | 5T3.2AS<br>5T3.4AS         | Susan Spray                            | Complete – now<br>Business as usual<br>activity | Completed<br>March 2025 | People & Culture Committee   | Assured                      |  |

#### Strategic Risk SR7 – Strategic Commissioning and Integration Committee

| currently experienced in best value, improve pro  | n the population and engineer<br>oductivity, and ensure financial<br>and care services across Derby   | Committee overall assurance level<br>ICB Lead: Michelle Arrowsmith, Chief Strategy and<br>Officer<br>ICB Chair: Jill Dentith, Chair of Strategic Commiss   |  |  | Delivery Officer                                     |   |                                    |
|---|---|--|--|--|--|---|------------------------------------|
|   |   | Integration Committee  |  | U U  |  | Committee   | U                                  |
| Strategic risk<br>(what could prevent us<br>achieving this<br>strategic objective)  | individual organisations are no   | There is a risk that decisions and actions taken by<br>individual organisations are not aligned with the<br>strategic aims of the system, impacting on the |  |  |  | Strategic Risk 7  |                                    |
|   |   | ange required.   | 12   | 12   | pr-24 May- J<br>24                                   | lun-24 Jul-24 Aug- Sep-24Oct-24 Nov- Dec-24Jan<br>24 24   | -25 Feb-2                          |
| <ol> <li>Lack of joint understa</li> <li>Demand on organisat<br/>aims.</li> <li>Time for system to make</li> </ol>  | might cause this risk to materialise)<br>nding of strategic aims and requirem<br>tions due to system pressures/restora<br>ove more significantly into "system th<br>ts on individual organisations may co | ation may impact abilit<br>ink".   | y to focus on strategi   | c 1. Sys<br>2. Sys<br>3. If th   | t (what are<br>stem partr<br>stem partr<br>ne system | e the impacts of each of the strategic thr<br>hers interpret aims differently resulting in<br>hers may be required to prioritise their ou<br>does not think and act as one system, s<br>ards to take decisions which are against  | eats)<br>reduc<br>wn org<br>suppor |
| Threat status   | System Controls (what controls/ system<br>processes do we already have in place to assi<br>managing the risk and reducing the likelihood<br>of the threat)  | ist us in Gap Ref  | System Gaps in co<br>/ issues where further wor<br>manage the risk to accept<br>level)   | k is required to   | that th  | em Sources of Assurance (Evidence<br>e controls/ systems which we are placing reliance<br>effective – management, risk and compliance,  | Ass<br>Gap<br>No                   |
| Threat 1<br>Lack of joint<br>understanding of<br>strategic aims and<br>requirements of all<br>system partners.Strategic objectives in p<br>JUCD Transformation (<br>Group in place with res<br>delivery of transformation)<br>System Delivery Board<br>Programme approach i<br>areas of transformation<br>'system think' via syste<br>impact analysis• Strategic objectives in p• JUCD Transformation (<br>Group in place with res<br>delivery of transformation)<br>system Delivery Board<br>• Programme approach i<br>areas of transformation<br>'system think' via syste<br>impact analysis• Delivery Boards engag<br>JUCD Transformation I<br>• Provider Collaborative<br>Board in place oversee<br>Boards and other delive<br>• System planning & co-o<br>managing overall approximation |   | y for<br>across<br>P. 7T1.4C<br>h key<br>port<br>sost:<br>th 7T1.5C<br>hip<br>ery<br>ps. 7T1.6C  | Values based appro<br>shared vision and st<br>across partners in lin<br>needs<br>Agree and embed th<br>framework ensuring<br>cases are used to in<br>making.<br>Understand impact of<br>they support operation<br>best value can be de<br>prioritised.<br>System Delivery Boa<br>and in place. | rong relationship<br>ne with population<br>e prioritisation<br>robust business<br>form decision<br>of changes, how<br>onal models, ho<br>elivered, and | v IC   | Monthly reporting provided to ICB/ ICS<br>Executive Team/ ICB Board and NHSE<br>SCIC assurance to the ICB Board via<br>the Assurance Report and Integrated<br>Quality and Performance Report.<br>Audit and Governance Committee<br>oversight and scrutiny.<br>Internal and external audit of plans (EA)<br>Health Oversight Scrutiny Committees.<br>Delivery Highlight and Escalation Report<br>and Transformation report shared with<br>CB Finance and Performance<br>Committee.<br>System Delivery Board agendas and<br>ninutes.<br>Provider Collaborative Leadership | 7T1.                               |
|   | <ul> <li>Formal risk sharing arrangemen<br/>place across organisations (via<br/>75s/ Pooled Budgets)</li> </ul>   | its in   |  | 21   | • +  | Board minutes.<br>lealth and Well Being Board minutes.<br>CB Scheme of Reservation and  |                                    |

# Joined Up Care Derbyshire

| ategy and<br>d Integration | n<br>Initi | Date of identification:<br>17.11.2022<br>Date of last review: 08.04.25 |         |        |  |  |  |
|----------------------------|------------|--|---------|--------|--|--|--|
|                            |            |  | Current | Target |  |  |  |
| • • • • • •                | -          | 12   | 12      | 9      |  |  |  |
| 25 Mar-<br>25<br>el        |            |  |         |        |  |  |  |

ced focus or lack of co-ordination. ganisational response ahead of strategic aims. ort is less likely to be there to achieve strategic aims. em aims.

| urance<br>Ref | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) |
|---------------|---|
| .1AS          | The Integrated Performance Report is in place and continues to be developed further as reported to ICB Board.                             |

| Threat status   | System Controls (what controls/ systems & processes do we already have in place to assist us in managing the risk and reducing the likelihood/ impact of the threat)   | Control<br>Gap Ref<br>No   | System Gaps in control (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level)   | System Sources of Assurance (Evidence<br>that the controls/ systems which we are placing reliance<br>on are effective – management, risk and compliance,<br>external)   | Assu<br>Gap I<br>No |
|---|--|----------------------------|---|---|---------------------|
|   | <ul> <li>Health Oversight Scrutiny Committees<br/>(HOSCs)/ Health and Wellbeing<br/>Boards are in place with an active<br/>scrutinising role</li> <li>Dispute resolution protocols jointly<br/>agreed in key areas e.g. CYP joint<br/>funded packages – reducing disputes</li> <li>Currently the system part funds the GP<br/>Provider Board (GPPB) which provides<br/>a collective voice for GP practices in<br/>the system at a strategic and<br/>operational level.</li> </ul>  |                            |   | <ul> <li>Delegation</li> <li>Agreed process for establishing and monitoring financial and operational benefits</li> <li>Joint Forward Plan, Derby and Derbyshire NHS Five Year Plan 23/24 to 27/28 in place and published</li> </ul>  |                     |
| Threat 2<br>Demand on<br>organisations due to<br>system<br>pressures/restoration<br>may impact ability to<br>focus on strategic aims. | <ul> <li>As above and:</li> <li>System performance reports received<br/>at Quality, Safety and Improvement<br/>Committee will highlight areas of<br/>concern.</li> <li>ICB involvement in NOF process and<br/>oversight arrangements with NHSE.</li> <li>GPPB and LMC both provide some<br/>resourced 'headspace' giving GP<br/>leaders time and opportunity to focus<br/>on strategic aims.</li> <li>PCN funding gives GP Clinical<br/>Directors some time to focus on the<br/>development of their Primary Care<br/>Networks.</li> <li>System Planning and Co-ordination<br/>Group ensuring strategic focus<br/>alongside operational planning.</li> </ul> | 7T2.2C                     | Level of maturity of Delivery Boards  | <ul> <li>NHSEI oversight and reporting (EA)</li> <li>Quality, Safety and Improvement<br/>Committee assurance to the ICB Board<br/>via the Assurance Report and<br/>Integrated Performance Report.</li> <li>System Quality Group assurance to the<br/>Quality, Safety and Improvement<br/>Committee and ICB Board.</li> <li>System Quality Report.</li> <li>Monthly reports provided to ICB/ ICS<br/>Executive Team/ ICB Board and NHSE.</li> <li>Measurement of relationship in the<br/>system: embedding culture of<br/>partnership across partners</li> <li>Audit and Governance Committee<br/>oversight and scrutiny</li> <li>Operational Plan and<br/>Integrated Care Strategy in place.</li> </ul> | 7T2.1               |
| <u>Threat 3</u><br>Time for system to<br>move more significantly<br>into "system think".  | <ul> <li>SOC/ICC processes – ICCs supporting<br/>ICB to collate and submit information</li> <li>As above – GPPB and LMC both<br/>provide some resourced 'headspace'<br/>giving GP leaders time to focus on<br/>system working</li> <li>Development and delivery of<br/>Integrated Care System Strategy</li> <li>Embedded Place Based approaches<br/>that focus partners together around<br/>community / population aims not<br/>sovereign priorities</li> <li>Provider collaborative board 'Compact'<br/>and MOU document system<br/>behaviours and guide decision making<br/>in the system interest</li> </ul>  | 7T3.1C                     | Agreed Delivery Board Plans to be in<br>place including benefits plan, reported<br>via system ePMO.   | <ul> <li>Daily reporting of performance and<br/>breach analysis – identification of<br/>learning or areas for improvement</li> <li>Resilience of OCC in operational<br/>delivery including clinical leadership</li> <li>NHSE oversight and daily reporting<br/>(EA)</li> </ul>  | 7T3.1               |
| Threat 4<br>Statutory requirements<br>on individual<br>organisations may<br>conflict with system<br>aims.                             | <ul> <li>Strategic objectives in place.</li> <li>JUCD Transformation Co-ordinating<br/>Group in place with responsibility for<br/>delivery of transformation plans across<br/>system.</li> <li>System Delivery Boards in place -<br/>providing a mechanism to share<br/>decisions and challenge actions</li> </ul>   | 7T4.1C<br>7T4.2C<br>7T4.3C | Lack of process to measure impact of<br>agreed actions across the system.<br>Prolonged operational pressures<br>ahead of winter and expected<br>pressures to continue / increase.<br>Level of maturity of Delivery Boards | <ul> <li>Monthly reporting provided to ICB/ ICS<br/>Executive Team/ ICB Board and NHSE</li> <li>Audit and Governance committee<br/>oversight and scrutiny</li> <li>System Delivery Board agendas and<br/>minutes</li> <li>Transformation Co-ordinating Group<br/>and NHS Executives minutes.</li> </ul>   |                     |

| surance<br>p Ref | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) |
|------------------|---|
|                  |   |
| 2.1AS            | The Integrated Performance Report is in place and continues to be developed further as reported to ICB Board.                             |
| 3.1AS            | The Integrated Performance Report is in place and continues to be developed further as reported to ICB Board.                             |
|                  |   |

| Threat status | System Controls (what controls/ systems & processes do we already have in place to assist us in managing the risk and reducing the likelihood/ impact of the threat)  | Control<br>Gap Ref<br>No | System Gaps in control (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) | System Sources of Assurance (Evidence<br>that the controls/ systems which we are placing reliance<br>on are effective – management, risk and compliance,<br>external) | Assurance<br>Gap Ref<br>No | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) |
|---------------|---|--------------------------|---|---|----------------------------|---|
|               | <ul> <li>enhancing transparency and shared<br/>understanding of impact</li> <li>Programme approach in place in key<br/>areas of transformation to support<br/>'system think' via system-wide cost:<br/>impact analysis</li> <li>Delivery Boards engagement with<br/>JUCD Transformation Board.</li> <li>Provider Collaborative Leadership<br/>Board in place overseeing Delivery<br/>Boards and other delivery groups.</li> <li>GPPB and LMC both provide some<br/>resourced 'headspace' giving GP<br/>leaders time and opportunity to focus<br/>on strategic aims.</li> <li>PCN funding gives GP Clinical<br/>Directors some time to focus on the<br/>development of their Primary Care<br/>Networks</li> <li>System Planning and Co-ordination<br/>Group ensuring strategic focus<br/>alongside operational planning</li> </ul> |                          |   |   |                            |   |

| Threat   | Action ref<br>no | Action   | Control/<br>Assurance      | Action Owner        | Due Date                                 | Has work<br>started?                | Committee level of assurance (eg assured, assured)   | partially assured, not       |
|----------|------------------|--|----------------------------|---------------------|--|-------------------------------------|--|------------------------------|
|          |                  |  | Ref No                     |                     |  |                                     | Committee/Sub Group Assurance                        | Committee level of assurance |
| Threat 1 | 7T1.1A           | The Prioritisation Framework has now been developed and agreed. The next stage is embedment.   | 7T1.3C<br>7T1.4C<br>7T1.5C | Michelle Arrowsmith | Quarter 1 2025/26                        | In progress                         | Strategic Commissioning and Integration<br>Committee | Partially Assured            |
|          | 7T1.2A           | The Integrated Performance report continues<br>to be developed and refined. The report has<br>been updated and includes performance<br>through both contract and Delivery Board<br>routes.   | 7T1.1AS                    | Michelle Arrowsmith | Quarter 1 2025/26                        | Reported to<br>Board Bi-<br>monthly | Finance and Performance Committee<br>ICB Board       | Partially Assured            |
|          | 7T1.3A           | System Delivery Board Plans will detail where projects achieve the commitments made in the Joint Forward Plan and ICS Strategy.  | 7T1.6C                     | Michelle Arrowsmith | Quarter 1 2025/26                        | In progress                         | Strategic Commissioning and Integration              | Partially Assured            |
| Threat 2 | 7T2.2A           | Work on a more comprehensive and quantified  |                            |                     |  |                                     | Committee  |                              |
| nireat 2 | /12.2A           | Work on a more comprehensive and quantified<br>benefits approach is continuing, UEC and<br>'doing hubs once' programmes are being<br>prioritised in the first instance.<br>Recommendations about future capacity and<br>skills development to be produced in Q4. | 7T2.2C                     | Tamsin Hooton       | Quarter 1 2025/26<br>Partially completed | In progress                         | TCG/System Planning Group                            | Assured                      |
|          | 7T2.3A           | The Integrated Performance report continues<br>to be developed and refined. The report has<br>been updated and includes performance  | 7T2.2AS                    | Michelle Arrowsmith | Quarter 1 2025/26                        | In progress                         | Finance and Performance Committee<br>ICB Board       | Partially assured            |

| Threat   | Action ref | Action  | Control/<br>Assurance | Action Owner        | Due Date          | Has work started?                   | Committee level of assurance (eg assured, assured)   | partially assured, not       |
|----------|------------|---|-----------------------|---------------------|-------------------|-------------------------------------|--|------------------------------|
|          |            |   | Ref No                |                     |                   |                                     | Committee/Sub Group Assurance                        | Committee level of assurance |
|          |            | through both contract and Delivery Board routes.  |                       |                     |                   |                                     |  |                              |
| Threat 3 | 7T3.1A     | The 2025/26 Operational Plan was submitted<br>on 27 <sup>th</sup> March 2025. This forms the basis of<br>the Delivery Board Plans. The Delivery Board<br>Plans will detail where projects will achieve the<br>commitments made in the Joint Forward Plan<br>and ICS Strategy. | 7T3.1C                | Michelle Arrowsmith | Quarter 1 2025/26 | In progress                         | Strategic Commissioning and Integration<br>Committee | Partially assured            |
|          | 7T3.2A     | The Integrated Performance report continues<br>to be developed and refined. The report has<br>been updated and includes performance<br>through both contract and Delivery Board<br>routes.  | 7T3.1AS               | Michelle Arrowsmith | Quarter 1 2025/26 | Reported to<br>Board Bi-<br>monthly | Finance and Performance Committee<br>ICB Board       | Partially assured            |
| Threat 4 | 7T4.2A     | Operation Periscope initial version is currently<br>live in the ICB. Processes are now being<br>created to enable routine use of this data.   | 7T4.2C                | Michelle Arrowsmith | Quarter 2 2025/26 | In progress                         | ICB Board/ICP Board                                  | Partially assured            |

#### Strategic Risk SR8 – Strategic Commissioning and Integration Committee

|   | rove health and care gaps<br>In the population and engineer  | Committee overall a   | ssurance level   | Partially Ass   | ured   |   |
|---|--|---|--|---|--|---|
| best value, improve pro   | oductivity, and ensure financial<br>and care services across Derby   |   | /einer ICB Chief Medical Offic<br>a, Chair of Strategic Commiss  |   |  |   |
| Strategic risk<br>(what could prevent us  | There is a risk that the system<br>intelligence and analytical solu  |   | Risk appetite: target,<br>TOLERABLE LEVEL OF   | tolerance and   | current score  |   |
| achieving this<br>strategic objective)<br>Strategic threats (what<br>1. Agreement across th   | effective decision making.<br><u>might cause this risk to materialise</u> )<br>e ICB on prioritisation of analytical and<br>ed resources are not identified to del   | nd BI activity is not rea                                   | RISK as agreed by<br>committee<br>12<br>12<br>Ised and therefore   | 10<br>8<br>6<br>4<br>2<br>0<br>Apr-24 May- J<br>24<br>0<br><b>mpact (what are</b><br>1. As a result of<br>optimal strate<br>system oversi<br>• reduce<br>• failure<br>• failure | Strategic Risk 8<br>un-24 Jul-24 Aug-24 Sep-24 Oct-24 Nov-24 Dec-24 Jar<br>current risk level — Tolerable risk level — Targ<br>the impacts of each of the strategic threat<br>incomplete and non-timely data provision<br>gic commissioning decisions and it will re-<br>ight of daily operations. This will result in<br>ed ability to effectively support strategic of<br>to meet national requirements on populated<br>ability to analyse how effectively resound<br>to deliver the required contribution to require<br>ued paucity of analytical talent developm | n-25 Feb-<br>ats)<br>n/analy<br>equire o<br>a:<br>commis<br>ation he<br>urces a<br>gional r |
| Threat status   | System Controls (what controls/ syste  |   | System Gaps in control (s  |   | tem Sources of Assurance (Evidence   | Ass   |
|   | processes do we already have in place to ass<br>managing the risk and reducing the likelihoo<br>of the threat)   | sist us in<br>d/ impact                                     | / issues where further work is requir<br>manage the risk to accepted appetite<br>level)  | ed to that t<br>e/tolerance on ar<br>exter  | he controls/ systems which we are placing reliance<br>e effective – management, risk and compliance,<br>nal)   | Refl  |
| Threat 1<br>Agreement across the<br>ICB on prioritisation of<br>analytical and BI<br>activity is not realised<br>and therefore funding<br>and associated<br>resources are not<br>identified to deliver the<br>analytical capacity | <ul> <li>Digital and Data Board (D3B) in<br/>This provides board support an<br/>governance for the delivery of t<br/>agreed Digital and Data strateg</li> <li>D3B responsible for reporting<br/>assurance to ICB Finance and<br/>Performance Committee and<br/>assurance and direction from th<br/>Provider Collaborative Leaders<br/>Board.</li> <li>Strategic Intelligence Group (SI<br/>established with oversight of sy<br/>wide data and intelligence capa<br/>and driving organisational<br/>improvement to optimise availa</li> </ul> | d<br>he<br>y.<br>ne<br>hip 8T1.3C<br>IG)<br>stem<br>ability | Senior analytical leadership<br>ordinate:<br>- Delivering value from<br>contract<br>- Co-ordinating work a<br>- Identifying opportunit<br>more effective delive<br>Identified three priority areas<br>strategic working:<br>- System surveillance<br>intelligence<br>- Deep dive intelligenc<br>- Population Health<br>Management. | role to co-<br>• NECS<br>cross SIG<br>ies for<br>ry of PHM<br>• •   | Data and Digital Strategy<br>CMO and CDIO from ICB executive<br>team are vice chairs of the D3B.<br>Regional NHSE and AHSN<br>representation at D3B provide<br>independent input.<br>Monthly Reporting to Finance and<br>Performance Committee, ICB Board,<br>NHSE and NHS Executive Team  | 8T1.  |

| edical Offi<br>d Integrat          |  |                  | 17.11             | Date of identification:<br>17.11.2022<br>Date of last review: 10.04.25 |         |  |  |  |
|------------------------------------|--|------------------|-------------------|--|---------|--|--|--|
|                                    |  | Initi            | al                | Current  | Target  |  |  |  |
| -25 Mar-25                         |  | -                | 12                | 12   | 8       |  |  |  |
| complex<br>ssioning a<br>ealth mar | sis, the ICB will be hampered in the making<br>complex and inefficient people structures to ensure<br>sioning and service improvement work<br>alth management, |                  |                   |  |         |  |  |  |
| research                           | used within the ICB<br>initiatives<br>nent resulting in inflated costs   |                  |                   |  | S       |  |  |  |
| urance<br>No                       | ar   | eas / is         | sues who          | s in Assurance<br>ere further work is<br>o accepted appeti             |         |  |  |  |
| .1AS                               | P<br>cc  | erforr<br>ontinu | nance<br>les to b | d Assurance a<br>Report is in pl<br>e developed i<br>B Board.          | ace and |  |  |  |

| Threat status | System Controls (what controls/ systems & processes do we already have in place to assist us in managing the risk and reducing the likelihood/ impact of the threat)   | Control<br>Ref No | System Gaps in control (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) | System Sources of Assurance (Evidence<br>that the controls/ systems which we are placing reliance<br>on are effective – management, risk and compliance,<br>external) | Assurance<br>Ref No | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) |
|---------------|--|-------------------|---|---|---------------------|---|
|               | <ul> <li>workforce and ways of working</li> <li>Analytics and business intelligence<br/>identified as a key system enabler and<br/>priority for strategic planning and<br/>operationally delivery in the Digital and<br/>Data strategy and Strategic<br/>Intelligence Group (SIG)</li> <li>NHSE priorities and operational<br/>planning guidance 23/24 requires the<br/>right data architecture in place for<br/>population health management</li> </ul> | 8T1.5C            | JUCD Information Governance Group<br>needs formalisation and work required<br>on using data for planning purposes.                      |   |                     |   |

| Threat   | Action ref<br>no | Action   | Control/<br>Assurance | Action Owner        | Due Date                       | Has work started?                                      | <b>Committee level of assurance</b> (eg assured, partially assured, not assured) |                              |  |
|----------|------------------|--|-----------------------|---------------------|--------------------------------|--|--|------------------------------|--|
|          |                  |  | Ref No                |                     |                                |  | Committee/Sub Group Assurance  | Committee level of assurance |  |
| Threat 1 | 8T1.4A           | Operation Periscope initial version is currently<br>live in the ICB. Processes are now being<br>created to routinely use this data in decision<br>making.  | 8T1.3C                | Dr Chris Weiner     | Quarter 1 2025/26              | In progress  | Strategic Intelligence Group (SIG)   | Partially assured            |  |
|          | 8T1.5A           | Director of Population Health joined the ICB in<br>April 2025 with initial remit to perform an in-ICB<br>assessment of inequalities work against CQC-<br>published framework recommendations.    | 8T1.3C                | Dr Chris Weiner     | Completed Quarter 4<br>2024/25 | Complete   | Strategic Intelligence Group (SIG)   | Assured                      |  |
|          | 8T1.6A           | Use of the Data Platform has commenced,<br>however, there is no General Practice or acute<br>detail and a Data Sharing Agreement is<br>required/in progress. No clear timeline at this<br>stage. | 8T1.5C                | Helen Dillistone    | Quarter 1 2025/26              | In progress  | Business Intelligence Team<br>JUCD IG Group                                      | Partially assured            |  |
|          | 8T1.8A           | The Integrated Performance report continues to<br>be developed and refined. The report has been<br>updated and includes performance through both<br>contract and Delivery Board routes.          | 8T1.1AS               | Michelle Arrowsmith | Quarter 1 2025/26              | In progress<br>Presented to<br>ICB Board bi<br>monthly | Quality, Safety and Improvement<br>Committee, ICB Board                          | Partially assured            |  |

#### Strategic Risk SR10 – Finance and Performance Committee

| sustainability of health and care services across Dorby<br>and Dorbyshon. Strategic risk<br>whenge appendix<br>and performance Strategic risk<br>whenge appendix<br>and sources of the services and adequately resource digital<br>transformation in order to improve outcomes and<br>onhance efficiency.<br>Strategic Risk<br>There is a risk that the system does not<br>index on prevent of the service of the servic  | Strategic Aim – To improve health and care gaps<br>currently experienced in the population and engineer<br>best value, improve productivity, and ensure financial  |  | Committee overall a   |  | Adequate   |   |
|--|--|--|---|--|--|---|
| (what accide prevent us advantage dividue)       identify, prioritise and adequately resource digital and tensformation in order to improve outcomes and enhance efficiency.       TOLERABLE LAUE OF Committee advantage dividues a sagned by committee advantage dividues and committee advantage dividues a sagned by committee advantage dividues a sagned by committee advantage dividues advantadvantage dividues advantage dividues advan  | sustainability of health   |  | ICB Chair: Nigel Smit   |  |  | System lead: Bill Shields, Chief Finance Off<br>System forum: Finance and Performance C<br>Data and Digital Board   |
| (what accide prevent us advantage dividue)       identify, prioritise and adequately resource digital and tensformation in order to improve outcomes and enhance efficiency.       TOLERABLE LAUE OF Committee advantage dividues a sagned by committee advantage dividues and committee advantage dividues a sagned by committee advantage dividues a sagned by committee advantage dividues advantadvantage dividues advantage dividues advan  | Strategic risk   | There is a risk that the system  | n does not  | Risk appetite: targe   | et. tolerance a  | and current score   |
| 12       12         13       12         14       12         15       10         16       10         17       10         17       10         18       10         19       10         19       10         10       10         10       10         11       10         11       10         12       10         12       10         12       10         12       10         14       10         14       10         14       10         15       10         15       10         16       10         17       10         17       10         17       10         17       10         18       10         19       10         10       11         10       11         10       11         10       11         10       11         10       11         10       11  | (what could prevent us<br>achieving this   | identify, prioritise and adequa transformation in order to imp   | ately resource digita   | TOLERABLE LEVEL OF<br>RISK as agreed by  |  | Strategic Risk 10   |
| Threat status       System Controls (what controls/ systems å<br>processes do we already have in place to assist us in<br>managing the risk and reducing the likelihood/impact<br>of the threat)       Control<br>Ref No       System Gaps in control (specific areas<br>/issues where further work is required to<br>manage the risk to accepted appetite/tolerance<br>level       System Sources of Assurant<br>that the controls/ systems which we ar<br>one effective - management, risk an<br>external         Threat 1<br>Agreement across the<br>idigital and technology<br>activity may not be<br>realised and therefore<br>budget allocation and<br>reconciliation process<br>across ICB for digital<br>and technology are not<br>agreed.       • D3B responsible for reporting<br>assurance to ICB Finance and<br>Performance Committee and<br>assurance and direction from the<br>Provider Collaborative Leadership<br>Board.       10T1.2C       ICB prioritisation and investment<br>decision making process is required to<br>fully implement the digital and data<br>strategy priorities.       • Data and Digital Strategy an<br>iCB and NHSE.       • Data and Digital Strategy an<br>external         • Digital programme team leading and<br>supporting key work in collaboration<br>with system wide Delivery Boards e.g.,<br>Urgent and Emergency Care, Elective<br>to embed digital enablement in care<br>delivery.       • Digital nd Data identified as a key<br>enabler in the Integrated Care<br>Partnership strategy.       • Digital and Data identified as a key<br>enabler in the Integrated Care<br>Partnership strategy.       • NHSE priorities and operational<br>planning guidance requires the right<br>data architecture in place for       • WHSE priorities and perational<br>planning guidance requires the right<br>data architecture in place for       • Exploitation of Derbyshire<br>Record capabilities; demo<br>through usage data.   | <ol> <li>Agreement across th<br/>therefore budget allo<br/>agreed.</li> <li>Digital improvements</li> </ol>  | e ICB on prioritisation of digital and t<br>cation and reconciliation process act<br>and substitutions to clinical pathway   | ross ICB for digital and  | r not be realised and<br>technology are not  | Impact (what<br>Threat 1 – Pr<br>enablement of<br>Threat 2<br>• Failure to<br>alternativ | <u>series1</u> <u>series2</u> <u>series3</u><br><u>t are the impacts of each of the strategic threats)</u><br>rocesses are not agreed and the ICS fail to meet th<br>can realise.<br>o secure patient, workforce and financial benefits fr<br>re care pathways highlighted in ICB plan; e.g. limited  |
| <ul> <li>Threat 1<br/>Agreement across the<br/>ICB on prioritisation of<br/>digital and technology<br/>activity may not be<br/>realised and therefore<br/>budget allocation and<br/>reconciliation process<br/>across ICB for digital<br/>and technology are not<br/>agreed.</li> <li>D3B responsible for reporting<br/>assurance to ICB Finance and<br/>Performance Committee and<br/>assurance and direction from the<br/>Provider Collaborative Leadership<br/>Board.</li> <li>Digital programme team leading and<br/>supporting key work in collaboration<br/>with system wide Delivery Boards e.g.,<br/>Urgent and Emergency Care, Elective<br/>to embed digital enablement in care<br/>delivery.</li> <li>Digital and Data identified as a key<br/>enabler in the Integrated Care<br/>Partnership strategy.</li> <li>NHSE priorities and operational<br/>planning guidance requires the right<br/>data architecture in place for</li> <li>10T1.1C</li> <li>10T1.2C</li> <li>10T1.2</li></ul> | Threat status  | processes do we already have in place to as  | sist us in Ref No   | / issues where further work is requ  | (Specific areas<br>lired to t  | b meet the national Digital and Data strategy key p<br>System Sources of Assurance (Evidence<br>hat the controls/ systems which we are placing reliance<br>on are effective – management, risk and compliance,<br>Ref   |
|  | Agreement across the<br>ICB on prioritisation of<br>digital and technology<br>activity may not be<br>realised and therefore<br>budget allocation and<br>reconciliation process<br>across ICB for digital<br>and technology are not | <ul> <li>of the threat)</li> <li>D3B responsible for reporting assurance to ICB Finance and Performance Committee and assurance and direction from the Provider Collaborative Leaders Board.</li> <li>Digital programme team leading supporting key work in collabor with system wide Delivery Board Urgent and Emergency Care, E to embed digital enablement in delivery.</li> <li>Digital and Data identified as a enabler in the Integrated Care Partnership strategy.</li> <li>NHSE priorities and operationa planning guidance requires the data architecture in place for</li> </ul> | he<br>ship<br>Ig and<br>ration<br>rds e.g.,<br>Elective<br>care<br>key<br>key | ICB prioritisation and invest<br>decision making process is<br>fully implement the digital a<br>strategy priorities.<br>Digital literacy programme<br>staff build confidence and | to support<br>competency   | <ul> <li>Data and Digital Strategy approved by<br/>ICB and NHSE.</li> <li>CMO and CDIO from ICB executive<br/>team are vice chairs of the D3B.</li> <li>Representation from Clinical<br/>Professional Leadership Group on D3B.</li> <li>Regional NHSE and AHSN<br/>representation at D3B provide<br/>independent input.</li> <li>Formal link to the GP IT governance<br/>and activity to the wider ICB digital and<br/>technology strategy in place via Chief<br/>Data Information Officer.</li> <li>GP presence on Derbyshire Digital and<br/>Data Board.</li> <li>Exploitation of Derbyshire Shared Care<br/>Record capabilities; demonstrated</li> </ul> |

# Joined Up Care Derbyshire

| icer<br>ommittee | 17.11<br>Date | of identificat<br>.2022<br>of last reviev | <b>v:</b> 17.04.2025 |
|------------------|---------------|---|----------------------|
|                  | Initial       | Current                                   | Target               |
| -25 Mar-<br>25   | 12            | 12  | 9                    |

he opportunities and efficiencies that digital

rom digitally enabled care and implementation of ted adoption of alternative (digital) clinical solutions

riorities (e.g. attain HIMMS level 5; cyber resilience)

|              | · · · /   |
|--------------|---|
| urance<br>No | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) |
|              |   |
|              |   |
|              |   |
|              |   |
|              |   |
|              |   |
|              |   |

| Threat status   | System Controls (what controls/ systems & processes do we already have in place to assist us in managing the risk and reducing the likelihood/ impact of the threat)       | Control<br>Ref No             | System Gaps in control (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level)  | System Sources of Assurance (Evidence<br>that the controls/ systems which we are placing reliance<br>on are effective – management, risk and compliance,<br>external)  | Assurance<br>Ref No | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level) |
|---|--|-------------------------------|--|--|---------------------|---|
|   | <ul> <li>Clear prioritisation of clinical pathway<br/>transformation opportunities need<br/>formalising through Provider<br/>Collaborative and ICB 5 year plan.</li> </ul> |                               |  | <ul> <li>improvements by operational teams<br/>(COO, primary care and comms support<br/>needed – links to digital people plan<br/>and Delivery Board outcomes)</li> <li>Engagement around digital as part of<br/>the 10-year plan.</li> </ul>  |                     |   |
| <u>Threat 2</u><br>Digital improvements<br>and substitutions to<br>clinical pathways are<br>not delivered through<br>either a lack of citizen<br>engagement and/or<br>clinical engagement | <ul> <li>Citizen's Engagement forums have a digital and data element.</li> </ul>   | 10T2.2C<br>10T2.3C<br>10T2.4C | Development of a 'use case' library to<br>help promote the benefits of digitally<br>enabled care and now under<br>construction for Shared Care Record<br>Improved information and<br>understanding of Citizen and<br>Community forums that could be<br>accessed to discuss digitally enabled<br>care delivery<br>Increased collaboration with the<br>Voluntary Sector across Derby and<br>Derbyshire to harness capacity and<br>expertise in place with Rural Action<br>Derbyshire | <ul> <li>ICB and provider communications team plans with evidence of delivery, team also engaged with messaging (e.g. Derbyshire Shared Care Record).</li> <li>Staff surveys showing ability to adopt and influence change.</li> <li>Patient surveys and D7F results.</li> <li>Data and Digital Strategy adoption reviewed through Internal Audit</li> <li>ICB Board, Finance and Performance Committee Assurance Report to escalate concerns and issues.</li> </ul> |                     |   |

| Threat   | Action ref | Action  | Control/<br>Assurance | Action Owner                     | Due Date                                 | Has work started? | <b>Committee level of assurance</b> (e.g. assured, partially assured, not assured) |                              |  |
|----------|------------|---|-----------------------|----------------------------------|--|-------------------|--|------------------------------|--|
|          |            |   | Ref No                |                                  |  |                   | Committee/Sub Group Assurance  | Committee level of assurance |  |
| Threat 1 | 10T1.2A    | Develop and roll out staff digital literacy<br>programme. Linked to Project Derbyshire<br>(Digital HR) – no resource allocated / prioritised<br>at this time. Digital Programme role and<br>responsibility needs to be defined, further<br>action required.   | 10T1.2C               | Andrew Fearn /<br>Workforce lead | From 2025/26<br>financial year           | Commenced         | D3B , Digital Implementation Group   | Partially assured            |  |
|          | 10T1.3A    | Adopt ICB prioritisation tool to enable correct resource allocation   | 10T1.1C               | Andrew Fearn / Richard<br>Coates | TBC – requires prioritisation tool       | Not yet commenced | D3B  | Not assured                  |  |
| Threat 2 | 10T2.2A    | A review of the system communications<br>methods in progress that will support digital<br>comms.  | 10T2.3C               | Andrew Fearn /Sean<br>Thornton   | Continuous –<br>Next review June<br>2025 | In progress       | Strategic Commissioning and Integration<br>Committee                               | Partially assured            |  |
|          | 10T2.3A    | Deliver digital (and data) messaging through<br>ICB communications plan. JUCD NHS Futures<br>site established (staff facing) that provides<br>detail on specific digital projects across the ICS.<br>Further work and agreement on route for local<br>public facing information. All nationally directed<br>public facing communications facilitated<br>through Communication Team. | 10T2.3C               | Andrew Fearn /Sean<br>Thornton   | Continuous -<br>Next review June<br>2025 | In progress       | Strategic Commissioning and Integration<br>Committee / DB3                         | Partially assured            |  |

| 10T2.4A Meetings with Rural Action Derbyshire<br>completed, and project agreed, in collaboration<br>with Derbyshire County Council (DCC) to<br>support digital inclusion/confidence.<br>Derbyshire County Council agreed on-going<br>funding support for 24/25. ICB Digital<br>Programme team and engagement team to<br>develop joint engagement strategy. | 10T2.4C | Andrew Fearn /Sean<br>Thornton | Continuous –<br>Next review June<br>2025 | In progress | Strategic Commissioning and Integration<br>Committee/ DB3 | Partially assured |
|--|---------|--------------------------------|--|-------------|---|-------------------|
|--|---------|--------------------------------|--|-------------|---|-------------------|

#### Strategic Risk SR11 – Finance and Performance Committee

| Strategic Aim – To improve overall health outcomes<br>including life expectancy and healthy life expectancy<br>rates for people (adults and children) living in Derby<br>and Derbyshire.  |   | Committee overall a  | ssurance level   | Partially assured   |   |   |   |   |                                      |  |
|---|---|--|--|---|---|---|---|---|--------------------------------------|--|
|   |   |  | earn, Interim Joint Chief Dig<br>th, Chair of Finance and Pe   |   |   |   |   |   |                                      |  |
| trategic risk<br>hat could prevent us<br>hieving this<br>rategic objective)<br>There is a risk that the core patient care and<br>business functions of Derbyshire system<br>partners could be compromised or unavailable if<br>there were a successful cyber-attack/disruption,<br>resulting in threats to patient care and safety, and<br>loss or exploitation of personal patient<br>information, amongst others. |   |  | TOLERABLE LEVEL OF<br>RISK as agreed by<br>committee   | et, tolerance and current score<br>Strategic Risk 11<br>25<br>20<br>15<br>10<br>5<br>0<br>Dec-24<br>Jan-25<br>Feb-25<br>Mar-25    |   | Mar-25<br>t risk level  | Initial   | Current<br>16                                 | Target<br>9                          |  |
| Strategic threats (what   | t might cause this risk to materialise  | )  |  | Impact (what are  | the impacts of each of the strategic threat   | 5)  |   |   |                                      |  |
| <ul> <li>The system doe<br/>clear understan<br/>therefore will no</li> <li>Cyber security i<br/>bad actors, with</li> <li>Contracts held</li> </ul>   | It might cause this risk to materialise<br>es not have a system wide cyber sect<br>ding of all digital systems and proces<br>of have comprehensive business con-<br>s a complex and changing field, with<br>threats being generated by Ransom<br>by the ICB do not always contain the<br>rect and sub-contracted suppliers. | urity plan and strategy in<br>ses in use and their po-<br>tinuity plans in place.<br>growing sophistication<br>ware, Malicious Attacks                             | n place nor therefore a<br>tential vulnerabilities and<br>in the methods used by<br>s, accidental IT incident. | <ul> <li>There may actors.</li> <li>If the system previous actors actors.</li> </ul>  | the impacts of each of the strategic threat<br>y be gaps in the existing cyber security array<br>em does not maintain its awareness and kn<br>attacks, there could be gaps in our cyber se<br>o patient care, patient treatment pathways, | angements which<br>nowledge as to<br>ecurity arranger                   | techniques use<br>nents.                                  | ed and lesson                                 | s learned fror                       |  |
| <ul> <li>The system doe<br/>clear understan<br/>therefore will no</li> <li>Cyber security i<br/>bad actors, with</li> <li>Contracts held</li> </ul>   | es not have a system wide cyber sec<br>ding of all digital systems and proces<br>at have comprehensive business con<br>s a complex and changing field, with<br>threats being generated by Ransom<br>by the ICB do not always contain the  | urity plan and strategy in<br>sees in use and their po-<br>tinuity plans in place.<br>growing sophistication<br>ware, Malicious Attacks<br>necessary controls to e | n place nor therefore a<br>tential vulnerabilities and<br>in the methods used by<br>s, accidental IT incident. | <ul> <li>There may actors.</li> <li>If the syster previous a previous a</li> <li>Impacts to compare to etite/tolerance</li> </ul> | y be gaps in the existing cyber security arra<br>em does not maintain its awareness and k<br>attacks, there could be gaps in our cyber se   | angements which<br>nowledge as to<br>ecurity arranger<br>NHS resourcing | techniques use<br>nents.<br>g, NHS financia<br>System Gap | ed and lesson<br>al managemer<br>s in Assuran | s learned fron<br>nt<br>Ce (Specific |  |

| Threat status   | System Controls (what controls/ systems & processes do we already have in place to assist us in managing the risk and reducing the likelihood/ impact of the threat)  | Control<br>Ref No                        | System Gaps in control (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level)  | System Sources of Assurance (Evidence<br>that the controls/ systems which we are placing reliance<br>on are effective – management, risk and compliance,<br>external)   | Assurance<br>Ref No  | System Gaps in Assurance (Specific areas / issues where further work is required to manage the risk to accepted appetite/tolerance level)   |
|---|---|--|--|---|----------------------|---|
| Threat 2<br>Cyber security is a<br>complex and<br>changing field, with<br>growing<br>sophistication in the<br>methods used by bad<br>actors, with threats<br>being generated by<br>Ransomware,<br>Malicious Attacks,<br>accidental IT incident. | <ul> <li>Health Emergency Planning<br/>Officers Group and the Local<br/>Health Resilience Partnership have<br/>oversight of risks pertaining to<br/>cyber-attack/disruption as identified<br/>in the National Security Risk<br/>Assessment</li> <li>Cyber Teams within organisations<br/>have good communication<br/>pathways that link into the ICB</li> <li>ICB is part of the Cyber Assurance<br/>Network – peer groups share<br/>issues and alerts, learning shared.</li> <li>The ICB, through NECS, are<br/>members of the NHS Bitsight and<br/>Vulnerability Management Service<br/>(VMS). These provide third-party<br/>assurance of the security of the<br/>perimeter network and the sharing<br/>of information on the dark web<br/>which could be used to instigate an<br/>attack.</li> </ul> | 11T2.1C<br>11T2.2C<br>11T2.3C<br>11T2.4C | <ul> <li>Assurance of all organisations<br/>being signed up at both Cyber<br/>and EPRR/Operational level<br/>for NHS Digital Cyber Alerts for<br/>horizon scanning.</li> <li>ICS Cyber Resilience Working<br/>Group to share best practice<br/>and changes in Cyber<br/>risk/threat</li> <li>IT provision to the system is<br/>fragmented with different IT<br/>providers in organisation.</li> <li>Assurance not available as to<br/>taking learning from across the<br/>system and outside of it.</li> </ul> | all aligned to ISO 22301 as per NHS<br>standing guidance <ul> <li>Cyber Alerts NHS Digital</li> <li>National Cyber Security Centre<br/>resources</li> <li>NHS EPRR Guidance and Frameworks</li> <li>JUCD Cyber Security Subgroup</li> </ul> | 11T2.1AS<br>11T2.2AS | <ul> <li>Confirmation that all organisations<br/>(and pertinent roles) are signed up to<br/>the NHS Digital Cyber Alerts</li> <li>JUCD Cyber Security Subgroup does<br/>not have dedicated resource to<br/>enable it to maintain system<br/>oversight and co-ordinate cyber<br/>activity and consistent levels of<br/>protection and learning.</li> </ul> |
| Threat 3<br>Contracts held by the<br>ICB do not always<br>contain the necessary<br>controls to ensure<br>appropriate cyber<br>resilience for direct<br>and sub-contracted<br>suppliers.   | <ul> <li>NHS Standard contract request<br/>production of the Business<br/>Continuity Plan for those providing<br/>services to/on behalf of the NHS</li> <li>Audit programme for produced BC<br/>Plans by the EPRR Team</li> <li>IAO data mapping process is in<br/>place to ensure data flows are<br/>monitored and appropriate<br/>protection in place.</li> </ul>   | 11T3.1C                                  | <ul> <li>Business Continuity Plans are produced however these are not fully audited at present; a process is now in place to review this.</li> <li>Not all contracts currently contain appropriate clauses including those for sub-contractors.</li> </ul>   | <ul> <li>EPRR Core Standards</li> <li>NHS Standard Contract</li> <li>Reviews of Digital and IG teams to<br/>ensure data appropriately managed and<br/>protected.</li> </ul>   | 11T3.1AS<br>11T3.2AS | <ul> <li>Delivery of system oversight<br/>assurance under Core Standard 53</li> <li>Embedding of skillsets within teams<br/>to understand and action the<br/>requirements.</li> </ul>   |

| Actions to treat three   | eat              |  |                       |  |   |                   |   |                              |
|--|------------------|--|-----------------------|--|---|-------------------|---|------------------------------|
| Threat   | Action ref<br>no | Action   | Control/<br>Assurance | Action Owner                           | Due Date  | Has work started? | Committee level of assurance (e.g. assured) | ed, partially assured, not   |
|  |                  |  | Ref No                |  |   |                   | Committee/Sub Group Assurance               | Committee level of assurance |
| Threat 1<br>The system does<br>not have a<br>system wide<br>cyber security<br>plan and strategy<br>in place nor<br>therefore a clear | 11T1.1A          | Conduct system cyber event to update<br>knowledge, identify gaps, map<br>interdependencies and address actions to<br>mitigate threats. Action plan to be held jointly<br>by ICB Digital and EPRR teams and reported<br>via Audit & Governance Committee and<br>through Data & Digital Board. | 11T1.4C               | EPRR and Digital<br>Leads              | 23/01/2025 (monthly<br>meeting) Complete -<br>Managed through<br>the established ICS<br>Cyber Resilience<br>task and finish group | Complete          | Finance and Performance Committee           | Assured                      |
| understanding of<br>all digital systems<br>and processes in<br>use and their<br>potential  | 11T1.2A          | Organisations to refresh their business<br>continuity plans in light of the outcomes of the<br>system event and to ensure inclusion of digital<br>risks  | 11T1.2C               | EPRR Leads                             | 31/08/2025  | Yes               | Finance and Performance Committee           | Partially assured            |
| vulnerabilities<br>and therefore will<br>not have<br>comprehensive<br>business<br>continuity plans<br>in place.                      | 11T1.3A          | Creation of an ICS Cyber Resilience task and<br>finish group to drive forwards the cyber<br>resilience and development of the Cyber<br>Response (ICS Cyber Response CONOPS)<br>arrangements for the system including<br>interdependencies.   | 11T1.4C<br>11T1.1AS   | EPRR and Digital<br>Leads              | 23/01/2025.<br>Complete - ICS<br>Cyber Resilience<br>task and finish group<br>meets bi-monthly.                                   | Complete          | Finance and Performance Committee           | Assured                      |
|  | 11T1.4A          | Assurance of commissioned providers<br>process to be enacted during 2025 in relation<br>to cyber resilience and business continuity  | 11T1.1C<br>11T1.3C    | EPRR and Contracting                   | 31/08/2025  | Yes               | Finance and Performance Committee           | Partially assured            |
| <u>Threat 2</u><br>Cyber security is<br>a complex and<br>changing field,   | 11T2.1A          | Confirmation that all organisations (and pertinent roles) are signed up to the NHS Digital Cyber Alerts  | 11T2.1C<br>11T2.1AS   | Interim Joint Chief<br>Digital Officer | 28/02/2025<br>Complete  | Complete          | Finance and Performance Committee           | Assured                      |
| with growing<br>sophistication in<br>the methods used<br>by bad actors,<br>with threats being<br>generated by                        | 11T2.2A          | Creation of an ICS Cyber Resilience task and<br>finish group to drive forwards the cyber<br>resilience and development of the Cyber<br>Response arrangements for the system<br>including interdependencies.  | 11T2.2C               | EPRR and Digital<br>Leads              | 23/01/2025<br>Complete - meets bi-<br>monthly.  | Complete          | Finance and Performance Committee           | Assured                      |
| Ransomware,<br>Malicious<br>Attacks,<br>accidental IT<br>incident  | 11T2.3A          | D3B to ensure technical oversight of any<br>ongoing or emergency risks, through technical<br>design and/or any other associated sub<br>groups- link into ICB/ICS Cyber Response<br>Plan(s)   | 11T2.3C               | Interim Joint Chief<br>Digital Officer | 31/08/2025  | Yes               | Finance and Performance Committee           | Partially assured            |
|  | 11T2.4A          | Alignment of learning from incidents processes between EPRR and Digital  | 11T2.4C               | EPRR and Digital<br>Leads              | Process in place,<br>first meeting planned<br>for Q1 2025/26  | Yes               | Finance and Performance Committee           | Partially assured            |
|  | 11T2.5A          | Head of Digital & IG to liaise with Joint Chief<br>Digital Officer to identify how to address this<br>gap.   | 11T2.4C               | Interim Joint Chief<br>Digital Officer | 28/02/2025<br>Pending ICB re-<br>structure<br>arrangements Q1<br>2025/26  | Yes               | Finance and Performance Committee           | Partially assured            |

| Threat 3<br>Contracts held by<br>the ICB do not<br>always contain             | 11T3.1A | Assurance of commissioned providers<br>process to be enacted during 2025 in relation<br>to cyber resilience and business continuity                    | 11T3.1C<br>11T3.2AS | EPRR Leads and<br>Contracting                           | 31/08/2025 | Yes | Finance and Performance Committee | Partially assured |
|---|---------|--|---------------------|---|------------|-----|-----------------------------------|-------------------|
| the necessary<br>controls to<br>ensure<br>appropriate cyber<br>resilience for | 11T3.2A | Embedding of skillsets within teams to<br>understand and action the requirements within<br>contract management around IG, EPRR and<br>digital clauses. |                     | EPRR and Digital/IG<br>team with Head of<br>Contracting | 31/08/2025 | No  | Finance and Performance Committee | Partially assured |
| direct and sub-<br>contracted<br>suppliers.                                   | 11T3.3A | DSPT return completion this year will show<br>what contracts we have in place and what<br>assurance we have of contracts.                              | 11T3.2C<br>11T3.1AS | Digital Leads and<br>Contracting                        | 31/08/2025 | No  | Finance and Performance Committee | Partially assured |