What is Joy?

Joy is a software platform used by over 1000 GP Practices to support quick and consistent referrals into local services that target the wider determinants of health

You can use Joy from within the patient medical record (EMIS or SystmOne) to refer your patients to key non-clinical services for patients such as:

- Your local social prescribing service and wellbeing teams
- Live Life Better Derbyshire services
- The Stroke Association services
- Coming soon - Macmillan Support Line

...And other services which are being added all the time

Key benefits:
1. **Quick referrals**: Patient information is pre-populated into referral forms and SNOMED codes are hard-coded & written back to the record
2. **Proactive interventions**: Can be used to reduce pressure on Practices and GPs
3. **Care Navigation from Reception**: Teams have local pathways at their fingertips to support patient access to non-clinical support
4. **Secure:** This process has been approved by NHS Digital, EMIS, TPP SystmOne

How do GPs refer using Joy?

Sending a referral in Joy is as quick as setting a task, and comes with the benefit of your first hand knowledge of the patient's needs.

The process differs slightly in EMIS and SystmOne, you can watch a short video via the links below:

- Referring in Systmone - https://rebrand.ly/s1gpapp
- Referring in EMIS - https://rebrand.ly/emisgpapp

OR you can scan this link to see the video on your phone

How do GPs get access to Joy?

If your practice or PCN are not yet using Joy but would like to know more we are here to help.

You can reach out directly to the Joy Customer Success Manager for Derby & Derbyshire:

Jo Hopper
jo@thejoyapp.com

Jo will be happy to have a consultation call with you to explore how Joy might work in your setting and explain the implementation process to you. Joy is fully funded by Derby & Derbyshire ICB so there is no cost to you.

She can also put you in contact with other practices, PCNs or Social Prescribing Services across Derby & Derbyshire who are using Joy, so you can get first hand feedback.

What's coming with Joy?

The Joy team are developing new functionality to help GPs and other practice staff to be even more proactive with helping to address the wider determinants of health

In 2024, new functionality will be launched that will proactively help staff members to signpost patients to relevant local services