

# Team Up Derbyshire

## November 2023 bulletin of Team Up Derbyshire



This latest bulletin from Team Up Derbyshire brings together news from the programme and updates from the Team Up Steering Group. Team Up Derbyshire is an ambitious programme in Derby and Derbyshire that is creating one team across health and social care who see all the people in a neighbourhood who are currently unable to leave home without support. For more information, visit the [Joined Up Care Derbyshire website](#).

### Working towards integration

The Team Up Steering Group has been considering a vision of the future based on the integration of services rather than simple co-operation. This future scenario is likely to include the establishment of Integrated Neighbourhood Teams, providing multi-disciplinary support for people in the community. This would see different professionals working together for the support of individuals, providing person-centred care, which may feature very little 'medical' input. An Integrated Neighbourhood Team would provide support for people living with frailty and potentially also those with mental health support needs, learning disabilities, or other population groups such as children and young people. A Local Navigation Hub would be used to route people to the right service and oversee appropriate care. Team Up colleagues are currently working through various issues and challenges that may arise from such different ways of working in the future.

### Public consultation on city integration

Derby citizens are being asked for their views on a proposed partnership to jointly deliver a range of health and care support services in the city. A consultation has been launched to allow people to have their say on the potential integration of rehabilitation and reablement services provided by Derby City Council and Derbyshire Community Health Services. These services aim to help people remain and live independently at home for as long as possible. The partnership would create a single service that supports people to stay at home when their health or care needs change, and to help people who need assistance after a hospital stay.

Full story on the [Joined Up Care Derbyshire website](#).

### Reviewing home visiting services

Following three years of primary care networks (PCNs) being commissioned to provide home visiting services for Team Up, the service specification is being updated for 2024-25. The specification is being worked up at the moment but it is not expected that any fundamental changes will be made to the model of delivery. The revised specification is



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likely to stress the importance of an integrated community team approach so services/teams are not working in isolation of each other. In addition, consistency of operating hours will be important to enable integration and build confidence in services.

### Data quality issues identified

In order to improve people's health through Team Up services, we need to obtain an accurate picture of service use and quality, however, a few data issues are currently hampering our efforts in this area. Coding issues have been picked up affecting emergency department attendances at Chesterfield Royal Hospital and we are following this up with the Trust. East Midlands Ambulance Service is changing the way in which its data is coded – while this is likely to improve data quality in the future, we can expect delays in accessing and interpreting their data during the transition. In addition, due to high workload on home visiting services, we are working with PCNs to establish the basic data set that needs to be captured.

### Advancing the enhanced falls response service

Plans are being progressed across Derby and Derbyshire for an enhanced falls response as part of Team Up's urgent community response services. This will enable local areas to respond to level one falls (falls without injury which require physical assistance to recover) seven-days-a-week, from 8am to 8pm. Proposed providers for all Place areas in the city and county are shown below.

Place	Provision	Provider	RAG rating / Plan update	Place	Provision	Provider	RAG rating / Plan update
Derby City	8am-8pm 7/7	Derby City Council – Carelink (TEC)	Plan complete	Amber Valley & Erewash	8am – 8pm 7/7	LPA agreed DCHS / DHU collaboration	Updated implementation plan due 20 <sup>th</sup> November.
Chesterfield	8am-8pm 7/7	LPA agreed Chesterfield BC Careline (TEC)	Plan complete		From beg January		
South Derbyshire	8-6:30pm M-Fri	LPA agreed SD District Council Careline (TEC)	Extension of operating hours in review with SDDC. Updated implementation plan due 17 <sup>th</sup> November.	Derbyshire Dales	8am – 8pm 7/7	LPA agreed DCHS / DHU collaboration	Implementation plan due for peer review 10 <sup>th</sup> November.
High Peak (info excludes Glossop)	8-6pm Mon, Wed-Fri From 1 <sup>st</sup> December or sooner	LPA agreed High Peak Borough Council Careline (TEC)	Operating hours aligned to High Peak HVS at present. Implementation plan due for peer review 3 <sup>rd</sup> November		From beg January		
				NE Derbyshire (includes Bolsover)	tbc	tbc	Awaiting outcome of Local Place Alliance options review 31/10/23

### Team Up in new staff video

The Team Up programme is to be featured in a new joint induction video for all new starters within Joined Up Care Derbyshire organisations. Dr Ian Lawrence, Team Up programme lead, has been interviewed for the animated video which when finalised will be shown to new staff at face-to-face and online staff inductions.



## Further information

For further information about the programme management of Team Up Derbyshire and Ageing Well, please contact:

- Helen Baxter, Deputy Ageing Well Programme Manager, [helen.baxter@nhs.net](mailto:helen.baxter@nhs.net)
- Team Up Derbyshire [website](#) and Team Up Derbyshire [blog](#)

**For clinical advice/referral enquiries, please contact your GP Practice who will be able to put you in contact with the team in your area.**



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