

Team Up Derbyshire

April 2023 bulletin of Team Up Derbyshire



This latest bulletin from Team Up Derbyshire brings together news from the programme and updates from the Team Up Steering Group. Team Up Derbyshire is an ambitious programme in Derby and Derbyshire that is creating one team across health and social care who see all the people in a neighbourhood who are currently unable to leave home without support. For more information, visit the [Joined Up Care Derbyshire website](#).

Integrating community services

An update has been provided on the community services integration project between Derbyshire Community Health Services (DCHS) and Derbyshire County Council (DCC). DCHS and DCC are working together to improve the effective delivery of Pathway 1 and urgent community responses. The scope includes DCC short-term services (including occupational therapists) and DCHS rapid services and community response teams. DCHS and DCC managers are leading this work locally to ensure the Pathway 1 development is aligned with Team Up, discharge and Place programmes. The aim of the integration project is to achieve a service whereby all people who need it will be given the time and support to recover outside of an acute ward, after which long term care needs will be assessed and an appropriate care package organised, if required. Initiatives being advanced as part of the project include proposals for joint triage, co-location, integrated roles and joint training and recruitment.

Developing our enhanced falls recovery response

As previously highlighted in this bulletin, work has been taking place to review the Derbyshire-wide approach to falls recovery response. This work is linked to the national Ageing Well specification for urgent community response, as our current provision of service does not meet the necessary standards.

Enhanced falls recovery pilots have been running in Chesterfield, Derby City and Swadlincote PCNs over winter 2022. Derby City falls response is operating 8am-8pm, seven-days-a-week, and Chesterfield and Swadlincote are operating 8am-6.30pm, five-days-a-week. They have been testing an enhanced service specification responding to falls recovery calls that have been diverted from East Midlands Ambulance Service (for calls where the person has not injured themselves or suffered only minor injuries). Team Up will evaluate these pilots to inform how we can best provide falls recovery services and deliver full coverage across Derby and Derbyshire, meeting national standards, by winter 2023. Our enhanced falls recovery response for winter 2023 is likely to be locally determined in each Place and would see the provider being any one, or a combination of, NHS, local authority and independent sector in each area.

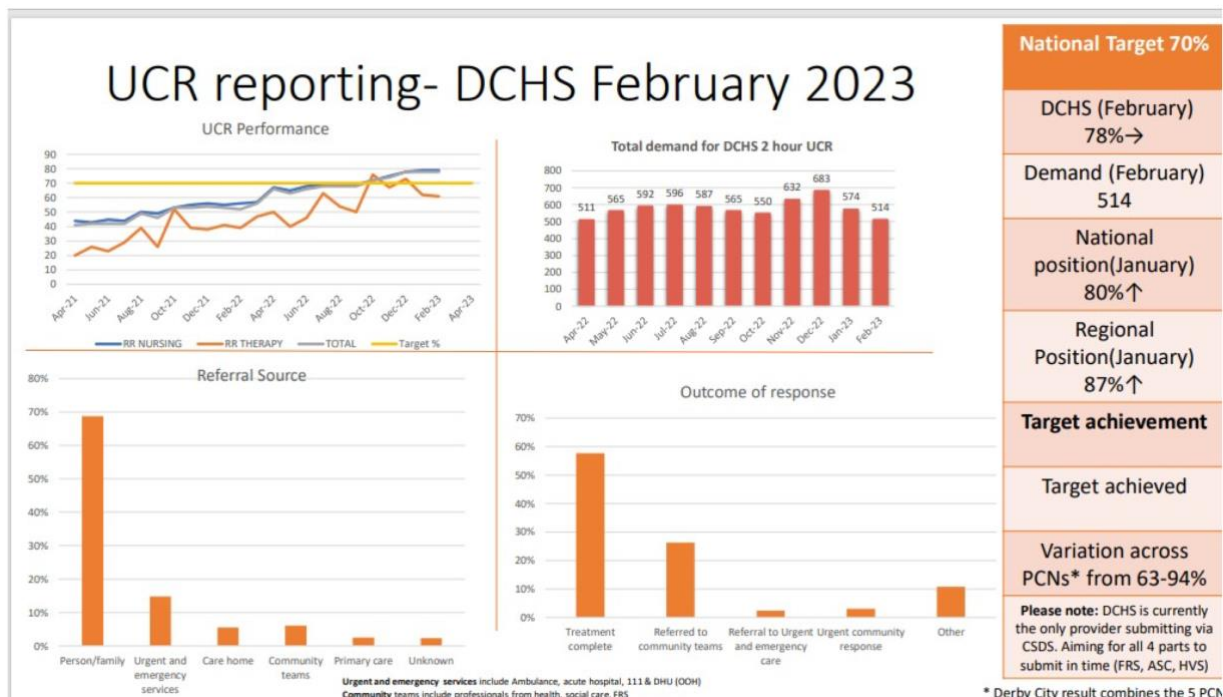
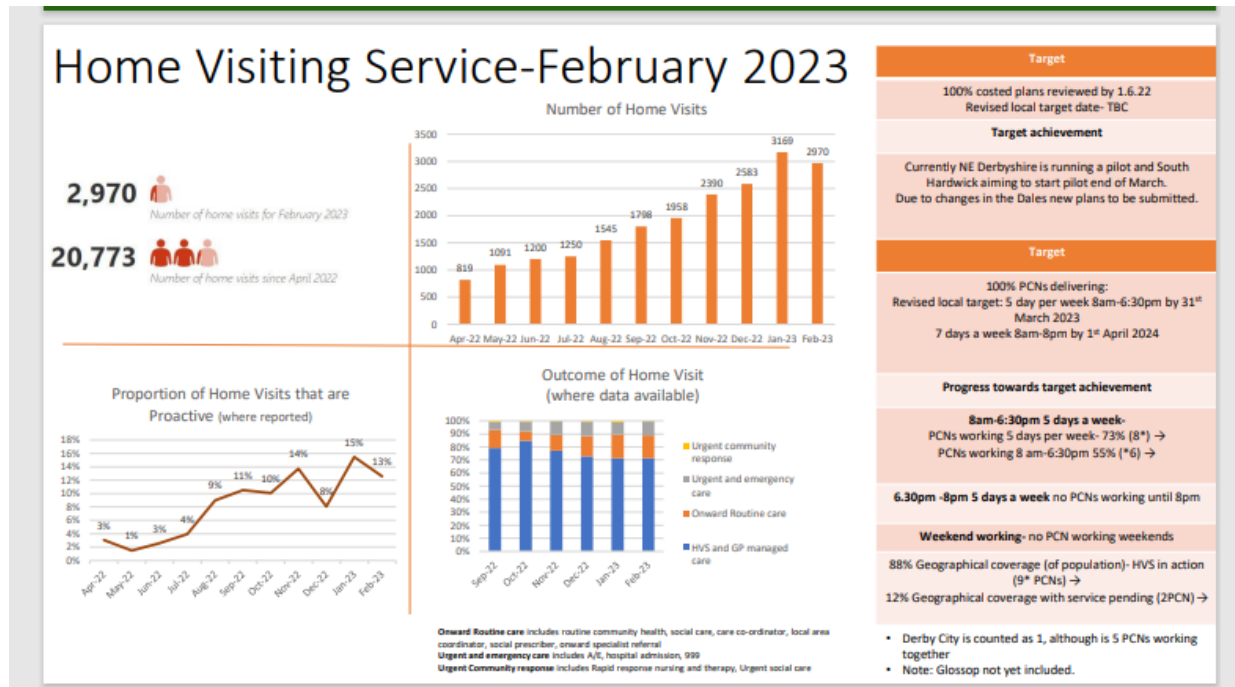


The Derbyshire
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Mapping trends in services

Data collection and analysis of the Team Up workstreams continues to advance, with regular monthly reporting charts for home visiting and urgent community response services now in place – see below.



Utilising insights from staff and the public

In November 2022, Team Up was presented with a report by Traverse, an independent social value research consultancy, based on their engagement study with staff and patients/service users/carers. The study looked at the best way of measuring and understanding the user and carer experience of integration in Team Up. It is now felt that Local Place Alliances are best placed to implement and benefit from collecting these measures. The next steps in the process will be to determine how this is implemented, what support would be required, and how the findings will then inform and improve practice.

Revised terms of reference agreed

A revised terms of reference (ToR) has been agreed by Team Up Derbyshire for the Ageing Well Steering Group. The ToR was reviewed by the Group at its meeting in Matlock on 6 April 2023 – it was the first time that the Group had all met in person as it launched during the Covid-19 pandemic and has always previously met virtually. One amendment in the ToR was a change in the Group's name, from the Ageing Well Steering Group to now being known as the Team Up Steering Group. The Group is accountable to the Integrated Place Executive.

Further information

For further information about Team Up Derbyshire and Ageing Well, please contact:

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- Team Up Derbyshire [website](#) and Team Up Derbyshire [blog](#)

