

Team Up Derbyshire

Monthly bulletin of Team Up Derbyshire, incorporating updates from the Ageing Well Steering Group



This is the fifth bulletin from Team Up Derbyshire, bringing together news from the programme and updates from the Ageing Well Steering Group. Team Up Derbyshire is an ambitious programme in Derby and Derbyshire that aims to create one team across health and social care who see all housebound patients in a neighbourhood - for more information, visit the [Joined Up Care Derbyshire website](#).

National support on estates

The Ageing Well Steering Group has been updated on the national NHS Primary Care Estates Strategy for primary care networks (PCNs), including the available support package and how it will be delivered. The support will include clinical and estates programme management, estates planning and working with local partners, with a view to feeding this in nationally to identify the need. The programmes of support will commence within each integrated care system in the Midlands on a rolling basis during 2022-23. While this is welcome, as increasing estate capacity for PCNs to deliver their national requirements will impact positively on Team Up, it will be a couple of years before the outcome is known. Steering Group members stated there was a much more urgent need to find suitable accommodation for the various teams in communities across the area. The programme team will continue to look at how PCNs can be supported in this regard.

Measuring the Team Up impact

Team Up Data Curator Liz Lawrence has updated the Ageing Well Steering Group with progress on establishing a set of metrics and single dashboard for the programme. Key factors that need to be included are how we measure reductions in the time spent in a bedded facility for public/patients with frailty, the increase in individuals' participation in decision-making, including having increased confidence, and other outcome measures such as impacts on carer and staff experience.

Delivering care in new ways – a focus on the community GP role

The opportunities and benefits of becoming a community general practitioner (GP) in Derby and Derbyshire are to be promoted by Team Up Derbyshire. The innovative role provides the chance for GPs to develop flexible, portfolio careers working alongside their health and social care colleagues in multi-disciplinary teams in the community. A video with interviews with community GPs is set to be produced. You can read more about the community GP role on the Team Up [blog](#).

Improving urgent community response rates

Plans for an integrated urgent community response (UCR) service across Derby and Derbyshire include bringing together local authority social care same-day response, community rapid nursing and therapy, home visiting and falls recovery services. The Derbyshire Community Health Services' rapid response UCR two-hour performance has reached 56% (highest month to date), up from 41% this time last year.

New pilots set up for home visiting

Home visiting services will see a PCN-led GP element integrating with the community health and rapid adult social care elements of urgent community response. During May 2022, pilots/soft launches are due to start in Derbyshire Dales and South Derbyshire. Derby City and Erewash have a full service in place, while Chesterfield, Amber Valley and Belper are delivering a partial service.

Team Up feasibility study for gathering patient insight

A feasibility study is going to be carried out into how Team Up Derbyshire might best gather the insights of those who receive Team Up Derbyshire services to inform our future working. The company, Traverse, will want to work with teams at a local level to understand the realities of measuring and acting on meaningful, integrated user experience insight to inform the new models of care. Traverse has carried out similar work with Joined Up Care Derbyshire and elsewhere in health and social care nationally. Part of the brief will be to work out how Team Up can move from individual service level feedback to understanding how services work for people across a holistic user journey.

Team Up finances

The final 2021/22 year end expenditure figures were shared in the finance report. As you would expect, PCN expenditure reflects the phased rollout across the county with the former pilot areas of Derby City and Chesterfield having the highest expenditure figures due to beginning their staff recruitment earlier and ARCH, Belper, Dales and Erewash being significantly progressed with their plans.

Further information

For further information about Team Up Derbyshire and Ageing Well, please contact:

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- Team Up Derbyshire [website](#) and Team Up Derbyshire [blog](#)