

Patient Participation Groups (PPGs)

Derby and Derbyshire



JUCD PPG Network

- Set up in 2019 and facilitated by the ICB Engagement Team
- **Purpose:** Bring PPG Chairs and their members together to understand how we could best support them in engaging and communicating with their Practice population.
- PPG network development in 2022
 - Original purpose
 - What do members want/need from the network
- Members want the Network to be a place of sharing learning and best practice.
- A small PPG Network working group was set up and decided to undertake a PPG survey to understand how PPGs are currently working.

Purpose

As part of the JUCD PPG Network development, members wanted to hear from all PPGs across Derby and Derbyshire to:

1. Understand what support is needed to help PPGs meaningfully communicate and engage with their Practice population.
2. Provide an assessment/baseline of the status of patient engagement in a GP Practice/PPG.
3. Identify where good practice engagement might be found.
4. To provide the JUCD Public Partnership Committee with an assessment of engagement in PPGs.

Methodology

The survey was live between 30 January and 6 March 2023 and it was co-produced by the PPG Network members with the support and input of Healthwatch Derbyshire and the ICB Engagement Team. Paper copies were available on request, and it was shared via:

- The JUCD PPG Network distribution list
- ICB Primary Care bulletin
- ICB staff and stakeholder bulletin
- Local Medical Council (to share via their bulletins)
- ICB Primary Care Quality Team (to share with relevant contacts).

Summary of findings



General

- We received 70 responses (from 41 different PPGs/Practices) ***There are 107 active PPGs across Derby/Derbyshire*
- Majority of the responses were from a PPG chair or Member
- Most responses were from a personal perspective (74%)

Set up of PPGs

- Average number of active members within a PPG was between 6 and 10 members
- 41% of PPGs meet between 2 to 5 times per year and 39% meet between 6 to 11 times a year.
- 34% of PPGs said their Practices have reached out to the PPG 1 to 3 times
- The top three challenges PPGs experience are:
 1. Recruiting to their PPG (78%)
 2. Engaging with their Practice populations (72%)
 3. Promoting their PPG (58%)

Cont...

Set up of PPGs

- What helps a PPG to work well:
 1. Positive relationship and support from the Practice
 2. Attendance from Practice Managers, Doctors, and Practice staff at PPG meetings
 3. Involvement in decision-making within the Practice
 4. Motivated Chair and members within a PPG
 5. Clear roles and duties within a PPG
 6. Gathering insight from the patient population to feed into and inform the work of the PPG.

Practice engagement

- **Practice encouraging the existence of a PPG:** 50% of people rated their Practice as good, compared to 23% who rated their Practice as outstanding
- **Practice seeking the views and opinions of the Practice population via the PPG:** 43% rated their Practice as *good* explaining that the Practice do reach out to the PPG for input into the functioning of the Practice. However, 25% of people rated their Practice as require improvement
- **Practice ensuring the patients' opinions influence their decision-making:** 49% rated their Practice as either requires improvement or inadequate due to no evidence of influence. 36% rated their Practices as good

PPG Network

- 90% of people had heard about the Network
- 68% either attend or receive emails about the PPG Network
- 48% of PPGs do not connect with one another outside of the PPG Network, compared to the 33% who have worked jointly with another PPG and/or provided/received support

Next Steps

1. Explore opportunities to increase future survey submissions
2. Provide time within the PPG network meetings to share learning and resources with regard to the challenges experiences by PPGs
3. Promote the PPG Members Contact Networking List, to aid joint working and to share learning and best practice
4. Encourage PPG Network members to use the findings from this report to inform the work of their PPG.